



Harrisburg Quality Currents

The Global Voice of Quality™

Monthly Meeting Notice & News

April, 2016

Leadership Committee -- 2016-2017

CHAIR:

Brian C. Davis

MS RA, ASQ CMQ/OE, CQA and CQE

bdavis@archtest.com

Building Products Manager of QA&HSE

CO-CHAIR/CHAIR ELECT:

Adam Marsh

President, Ledge Inc.

(717)-965-6378

amarsh@ledgeinc.com

TREASURER:

David W. Fisher

Consultant, Quality and Test Engineering

York, PA

717-751-7742

dfisherasqhbq@gmail.com

SECRETARY:

Toni Tunstall

Quality Engineer

Armstrong World Industries

(717) 370-2285

TLTunstall@armstrongflooring.com

PAST CHAIR:

Sally Haldeman

Armstrong World Industries

sahaldeman@armstrong.com

ASQ Web Site:

www.asq.org

Section Home Page:

www.asq-harrisburg.org

MEETING NOTICE

When: Wednesday, April 13, 2016

Registration: 6:00 - 6:30 p.m.

Dinner: 6:30 - 7:15 p.m.

Program: 7:15 - 9:00 p.m.

Where: 4Pts Sheraton - York (717-846-4940)
1650 Toronita St., York PA 17402

Menu: The YORK Buffet: House & Caesar Salads; Entrees: Chicken Marsala; and, Crab Stuffed Tilapia; Garlic whipped potatoes & Seasonal Vegies, rolls & butter, Assorted deserts coffee & tea

Preregistration: Members: \$25.00, Guests: \$30.00
(NEW Please register on-line, NO LATER than Noon on Friday, 4-8-2016, at: <http://www.asq-harrisburg.org/dinnermeetings.html>

What: Improving Design, Manufacturing, and Production Processes with Non-Contact Structured Blue Light 3D Measurement
Optical non-contact blue light 3D metrology technology has become an integral asset for innovating product development, manufacturing, and production processes. By obtaining full-part and surface geometry with rapid software analyses, companies are able to reduce/eliminate iterations, reduce costs and improve the overall time to market.

Who: Johan Gout, Dir. of Operations & co-founder of Capture 3D Inc.

Capture 3D, headquartered in Costa Mesa, California was started in 1997 as the North American partner for GOM Optical Measuring Systems in Germany. Capture 3D and GOM are in a time of next generation 3D metrology technologies, commercial off the shelf (COTS) automation, and customized automated solutions.



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CHAIR NOTE

2016 is flying by and we have been having some really interesting meeting presentations already experienced with some good ones to wrap up the spring season. In April we are having a presentation on non-contact measurements and in May we have a presentations on some of the critical parameters for SPC. New for us this year in June we are having the Awards and Recognition Night with a twist: the will be a keynote address by the President of HACC, Dr Sygielski.

Also new, we have a new Section Newsletter Chair in place, Mark Wood. A big thank you to Mark for stepping up to help out the Section in that role.

Lastly, the Section Officers and Committee Chairs are always interested in your opinions whether on the meeting surveys or by email. Right now we are looking for members to help on the Section Website Re-design. Please consider being one of those who speak up and help our Webmaster, Steve Cronkite freshen up and make the Section Website look get a new perspective. Check out the announcement on the website home page to join in the effort either as a committee member or just to provide suggestions/opinions.



DINNER RESERVATIONS/CANCELLATIONS (NEW)

Section 503 is now asking all Members and Guests to PRE-REGISTER “on-line” via the INET through the Section website by using PayPal (NOTE: a PayPal account is not required) with the following link:

<http://www.asq-harrisburg.org/dinnermeetings.html>

There will be a \$5.00 surcharge, at the door, for those who do not pre-register.

Cancellations: If you make a reservation to attend a dinner meeting and find later that you are unable to attend, due to an emergency, kindly let us know 48 hours in advance or sooner if possible, and the Section will endeavor to refund your payment. However, if you are pre-registered and then fail to attend, your prepayment will be forfeited, since the Section is required to pay the hotel venues for the meal, plus taxes and gratuity (normally subsidized by the Section). Thank you.

Web Re-Design - Volunteers and/or Suggestions Wanted

Our website is showing its age and I am soliciting input for the redesign.

If you have suggestions for appearance and/or functionality, please send them to me at: webmaster@asq-harrisburg.org. If you are interested in being part of a redesign team, let me know.

Thanks,

Steve Cronkite, Internet Liaison



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EMPLOYMENT OPPORTUNITIES

CALL FOR PRESENTERS - 2016 INTL CONFERENCE ON QUALITY STANDARDS

The theme for the 2016 conference is “Using Management System Standards as your Center of Business Excellence.” The focus areas are: ISO 9001:2015; ISO 13485:2016; Competency Models and Training; and Integrating Multiple Management System Standards under One Business Management System. Proposals for education sessions are due by March 27. Click [here](#) for more information.

PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.



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Leadership Traits

By Mark Wood
CQM/OE, CQE, CSSBB, CQA, CHA
Plant Manager, Sellars, Nonwovens Inc.

According to an article I recently read, a successful leader is generally someone who leads by example and other people tend to follow because they believe what they do is the right thing. Think of anyone you've looked up to in the past - were they an honest individual who put others before themselves? That is a quality of effective leadership. Being honest gives a person credibility and results in other people trusting and believing in that person.

Let's see if we possess some of the top tier characteristics of successful leadership.

1. Effective leaders lead by example and merely invite others to come along with them.
2. Keeping promises is another sign of effective leadership. They believe in others and never fail to reward or compliment someone when they see they are doing well.
3. Effective leaders admit when they are wrong and admit when they make mistakes. Everyone is human and makes a mistake at one time or another. It's how a person handles a mistake that gives them a certain leadership quality. An effective leader can admit when they are wrong and, by doing so, allows others to feel comfortable asking them for help and advice.
4. Good listening skills are a big part of effective leadership. A person who is willing to listen to problems or concerns an employee or a friend may have will give them more information. Therefore, the effective leader can make a well-informed and thought-out decision.

5. An effective leader gives positive reinforcement. Effective leadership is about asking or requesting a person to do something, not commanding them.
6. Effective leaders make recommendations to follow.
7. Effective leaders are willing to get their hands dirty. They realize that they are more than just a figure head or boss.
8. Good communication skills are required at every level of business, but effective leaders must possess outstanding communication skills. Luckily, this is a skill that can be learned.

Are these leadership traits of yours?

Be well and be safe.





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ASQ CERTIFICATIONS

The application deadline for the June exams is April 15 (just remember Tax Day!).

Deadline: April 15th

Certification exams coming up on June 4 include:

- Calibration Technician (CCT)
- Pharmaceutical GMP Professional (CPGP)
- Quality Auditor (CQA)
- Quality Engineer (CQE)
- Quality Improvement Associate (CQIA)
- Quality Process Analyst (CQPA)
- Six Sigma Green Belt (CSSGB)
- Software Quality Engineer (CSQE)

Each exam is administered twice a year, in March/October or June/December. The application deadline is usually about six weeks before the exam date. Actual exam dates and their application deadlines are posted online at <http://asq.org/cert/dates>. Note that some exams are also administered in conjunction with ASQ conferences.

RECERTIFICATION POINTS

If you have an ASQ certification and are collecting Recertification Units (RUs) to maintain it, you can earn 0.5 RU each time you serve as an Assistant Proctor at the quarterly exams. If you would like to be an Assistant Proctor for future exams, please contact Michael Green, our section's Certification / Recertification Chair (717-697-4188).

BENEFITS OF CERTIFICATION

By Mark Wood
CQM/OE, CQE, CSSBB, CQA, CHA

Looking for a job, hop on Indeed.com and type key certification words. Employers see the value of certification and you should too.

- CQE – 1,330 Jobs
- CQA – 810 jobs
- QCM – 418 jobs
- Green Belt – 4,021 jobs
- Black Belt – 4,606 jobs
- Master Black Belt – 1,020 jobs
- CSQE – 68 jobs
- CQPA – 17 jobs

Your ASQ certification will help you get noticed and increase the chance of an interview. In some cases, you may be eliminated because you are not certified.




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ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2016				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/13/16	01/08/16 – 1pm	Making Much More Money with Lean Accounting	Brian H Maskell President, BMA Inc	York - 4PTS Sheraton
02/10/16	02/05/16 – 1pm	Engaging employees – getting the most out of performance discussions	Amanda King Founder & Principal PeopleSavvy HR Group, Inc	Harrisburg Sheraton
03/09/16	03/04/16 – 1pm	The Gift of Quality Leadership	J. R. McGee Managing Partner & CEO X-Stream Leadership Group	Lancaster Heritage Hotel
04/13/16	04/08/16 – 1pm	Improving Design, Manufacturing, and Production Processes with Non-Contact Structured Blue Light 3D Measurement	Johan Gout Director of Operations Capture 3D	York – 4PTS Sheraton
05/11/16	05/06/16 – 1pm	CorrectSPC: Different assumptions for precision machining process control	Bob Doering, CQE Quality Engineer Stoneridge, Inc.	Harrisburg Sheraton
06/08/16	06/01/16 – 1pm	Section 503 Recognition & Awards Social Night Keynote Address	Dr. John J. "SKI" Sygielski, President HACC - Central Pennsylvania's Community College	Lancaster EDEN Resort
09/14/16	09/07/16 – 5pm	TekGard, PLANT TOUR 3390 Farmtrail Road York, PA	Matt Keller, PE Manager of Engineering	York
10/12/16	10/07/16 – 1pm	Building Cultural Supply Chain Understanding	David T. Jankowski, CFPIM, CSCP DT Jankowski & Associates	Harrisburg Sheraton
11/09/16	11/04/16 – 1pm	Creativity and Problem Solving Workshop	Michael Paquin, Quality Auditor Quality Management Company	Lancaster EDEN Resort
12/14/16	12/09/16 – 1pm	MSA and Measurement Uncertainty - Which comes first? A Chicken and Egg Dilemma	Dilip A. Shah ASQ Fellow President, E = mc3 Solutions,	York – 4PTS Sheraton



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Advertisement(s)



DBS QUALITY MANAGEMENT INT'L
 894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com
ISO 9000/ AS-9100/ISO 13485/TS16949 Quality System Assessments, Development & Training

Visit our NEW Website @ www.dbsqualitymgmt.com

2016 Training Programs

Dates	Course Description	Cost/Person
1 Session: March 10 & 11	<p style="text-align: center;">2 DAY ISO 9001 Internal Auditor Training with Specific Aspects of ISO 9001:2015</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> • Quality system principles and the process model • Examination/interpretation of ISO9001:2008 elements • Overview of ISO 9001:20015 –10 Elements, Risk, Metrics • Continual effectiveness improvement focus <p>Day 2 – Application of the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit; Audit sampling & development of the audit checklist, Conducting the audit, investigation & psychology, Audit management, Non-conformity statements & audit reports, Corrective action root cause, Quality system performance effectiveness evaluation, Skill development through workshops</p>	\$750/person
2 Sessions: April 22 June 3	<p style="text-align: center;">1 Day SAE AS-9100C *NEW AS9101 Revision E Supporting Audit Criteria* Requirements for Aviation, Space and Defense Organizations Standard</p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101E Audit Criteria/Requirements, and implementation strategies for certification preparation. This course also includes review of the requirements of AS9104/1. The AS9101E Audit Criteria; The QMS Matrix, Process Evaluation Assessment Report as both a compliance report and effectiveness metric report, Risk Management Requirements, Project and Configuration Management. Process Diagram & Metrics Work Shop. Internal Auditing to the AS9100C/AS9101 Applications.</p>	\$450/person
3 Sessions: February 19 March 31 May 13	<p style="text-align: center;">***NEW*** 1 Day ISO 9001:2015</p> <p>Examination/interpretation of ISO 9001-2015 elements; Continual effectiveness improvement focus; ISO 9001:2015 – 10 Elements, Risk, Metrics</p>	\$450/person

Principal Instructor: Michael J. Dougherty – RABQSA QMSLA, IAQG, CMDCAS Certified
 20 Years ISO 9000, AS-9100, ISO 13485, QS9000 Registrar Lead Auditor/AEA; RABQSA Technical Advisory Group (TAG); Examiner Aerospace personnel training certification schemes

Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM.
 Please bring a copy of the appropriate Standard for reference.

Location: Holiday Inn, 1750 Sunnyside Pike, Kulpville, PA 19443. Ph. (215) 368-3800.
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right.
 Please reserve your overnight room early if needed.

Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com



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STANDING COMMITTEES:

Auditing Chair	Craig Mosher	717-986-3540	Membership Chair	Greg Gurican	Graygur814@comcast.net
Arrangements Chair	Greg Gurican	717-653-9699	Newsletter Editor	Mark Wood	mwood@sellarsnonwovens.com 610-593-0406
Certification Chair	Michael Green	717-697-4188	Nominations Chair	Sally Haldeman	sahaldeman@armstrong.com
Chief Proctor	Susan Backs	717-378-6266	Placement Chair	Brian Krady	brian_krady@yahoo.com
Education Chair	John Sharp	717-986-7692	Program(s) Co-Chairs	Chad Yiengst Bill Gordon	717-451-9076 717-938-1923
Voice of the Customer (VOC) Chair	VACANT	TBD	Webmaster & INET Liaison	Steve Cronkrite	717-852-1806 webmaster@asq-harrisburg.org