



# Harrisburg Quality Currents

The Global Voice of Quality™

## Apr Meeting Notice & Spring News

### Leadership Committee -- 2018

**CHAIR:**

**Adam Marsh**  
President, Ledge Inc.  
(717) 965-6378  
[amarsh@ledgeinc.com](mailto:amarsh@ledgeinc.com)

**CO-CHAIR/CHAIR ELECT:**

**Craig Aiello**  
President of ASIX Quality  
C: (717) 451-0658  
[craig@asixquality.com](mailto:craig@asixquality.com)

**TREASURER:**

**Shailesh Gosai**  
Sr. Supplier Quality Engineer  
Manitowoc Company  
(717) 593-5568  
[shaileshvangosai@yahoo.com](mailto:shaileshvangosai@yahoo.com)

**SECRETARY:**

**Toni Tunstall**  
Quality Systems Engineer  
TE Connectivity  
(717) 370-2285  
[tlt8998@verizon.net](mailto:tlt8998@verizon.net)

**PAST CHAIR:**

**Brian C. Davis**  
MS RA, ASQ CMQ/OE, CQA and CQE  
[brian.c.davis@intertek.com](mailto:brian.c.davis@intertek.com)

**ASQ Web Site:**

[www.asq.org](http://www.asq.org)

**Section Home Page:**

[www.asq-harrisburg.org](http://www.asq-harrisburg.org)

## SECTION CHAIR's MESSAGE

By Adam Marsh

It has been an exciting year so far for ASQ Section 503 and we look forward to continuing with increased attendance and dynamic speakers. As part of the Chair's Message, we have been trying to share tips or tools for your Quality Team. This quarter we would like to try out a tool that can be used to help teach staff that 100% inspection is not always the right answer:

### Sorting

Have you ever had customer complaints and rejections and have a whole shelf, store room or warehouse of product that is suspect? All of the product isn't bad so we can't send it all back. The customer says there cannot be any more issues. What are you going to do? What most of us have done is to have someone go thru all of the product (100% inspection / sorting) and remove the defective product. Here is your chance to be that inspector.

Read the story below and count all the letter "G's". A big "G" or a little "g" is a defect. We have a lot of work to do so you only have three minutes to accomplish this task. Record and submit your answer to me at [amarsh@ledgeinc.com](mailto:amarsh@ledgeinc.com) and we will provide a summary of the results. Get your three minute timer ready and get started. Remember, we can't miss any "G's" or we are in trouble.

### A Fairy Tale

While strolling through a glen, a giddy English girl tripped on a rather large, almost gigantic frog. The girl staggered but regained her footing and was about to go on when the frog began to speak and gesticulate to gain the girl's attention. "I have not always been a frog," he croaked. "I was once a gracious knight, a gentleman called Gallant George Grenville, but was changed into this ghastly frog you now see by an ungodly, magical genie. The spell can only be broken if I gain a girl's good graces and spend a night in her garden." The agog girl was skeptical, of course. She gazed at the frog's pleading eyes, giggling, she decided to grant the



# Harrisburg Quality Currents

frog's wish and took him home, putting him by her garden gate.

That night the girl slept grandly and sure enough, when she awoke the following morning, there alongside her garden gate was the gracious knight, George Grenville. Well, strangely enough, for a long, long time the girl's mother did not believe that story.

## ASQ Transformation Plans

Finally, the Headquarters of the ASQ International organization has begun what they are calling a transformation process to regionalize leadership primarily related to funding of the organization. The Executive Committee for ASQ 503 has reviewed the proposed changes and is working with the transition leadership to understand how this will impact our section's operations and increase value for our local members. As we continue to learn more about the proposed changes, we will keep section members up to date but do not hesitate to contact us with any questions. A copy of our submitted concerns has been included in this newsletter and you are free to voice your own concerns to [transformation@asq.org](mailto:transformation@asq.org) and keep our executive team informed so we can champion your comments to ASQ leadership. Thank you and look forward to seeing you at the upcoming meetings.

## **MESSAGE TO THE SECTION REGARDING ASQ TRANSFORMATION (Important Please Read)**

**Subject:** ASQ Transformation Proposal  
**From:** <[asq\\_0503\\_secretary@asq-harrisburg.org](mailto:asq_0503_secretary@asq-harrisburg.org)>  
**Date:** Thu, March 08, 2018 10:35 am  
**To:** Section 503 Members

The American Society for Quality has recently announced some significant changes to the structure of the organization. As your Executive Committee for ASQ Section 503, we wanted to make sure you were informed on the changes and understand our responses to ASQ. From their most recent correspondence on 2/21/18:

We need to preserve the best aspects of ASQ and we need to make changes in our membership value to sustain the health of the Association. To name a few of the pervasive issues:

- Membership has been flat over the past years after a huge decline
- A high percentage of new members drop out after the first year
- Enlisting new member leaders has been challenging for many of our sections
- Our decentralized model is putting our non-profit status at risk

The Section Affairs Council (SAC), comprised of the Regional Directors, is putting forth a resolution to the Board of Director's (BOD) this week, supporting a geographic model maintaining many of the strengths while minimizing risks. Key elements of the SAC proposal include:

- Geographic regions, with local decision making, where member leader activities are complemented by paid staff with clear accountabilities
- Regional governance over funds
- Increased transparency to spending decisions at the ASQ level

Elected geographic representation on the BOD (as currently exists today)

To summarize, this would be a takeover of funds from the local section and relieve the need for a treasurer locally. Funds would be returned to an as-yet determined regional level and supplied as the region sees fit with a short time frame (Q3-2018). As a more active section with funding reserves we have concerns on the roll out of such a change and how this will impact our ability to provide value to our members but we are open to understanding the need for their changes.

ASQ has set up an email account that gives members the ability to voice their opinion on the coming changes. Our executive team has developed and submitted an 8 point list of concerns and questions (attached). If you are interested please feel free to send your thoughts to:

[transformation@asq.org](mailto:transformation@asq.org)

Please copy: [amarsh@ledgeinc.com](mailto:amarsh@ledgeinc.com) so we have some feel for our members concerns and can continue to provide insight. Thank you, we will do our best to keep you informed as we learn more about the changes.



# Harrisburg Quality Currents

## Section Leadership Comments Submitted to ASQ International Headquarters regarding the Transformation of the ASQ Organization:

**Date:** 3/2/18

**To:** ASQ Leadership

**From:** ASQ Section 503 (Harrisburg) Executive Committee

Our Executive Committee met on 2/27/2018 and reviewed the information that has been released regarding the ASQ transformation from local sections to a regional model. It is our responsibility to provide value to the members of Section 503 and demonstrate that being a member of ASQ is worthy of their time and financial contributions. Our comments/concerns are detailed below:

1. Our committee has concerns that the new model would separate the true leadership from the local level and provide no real improvements/increased value for the members of Section 503.
2. As a society that promotes engagement and data driven decisions, we would anticipate both involvement from section leadership and detailed data demonstrating the need for this change and its benefits. At this time none of this information has been shared and decisions are being made without real communication or involvement.
3. How will funds be not only allocated but physically delivered? Without simple access to funding the section leadership is at risk when engaging in events.
4. How will money be allocated once it has been collected at the regional level?
5. Will section leadership continue to have any role in the society and what motivation will they have to be involved if all decisions are made at a regional level?
6. How does this change improve the greying of the society, member retention, and member involvement, the society's biggest risk to long term sustainability?
7. Based on ASQ's current poorly performing technology platform, how can local organizations expect a competent roll out of new websites and funding channels by the scheduled 3Q fund transition?
8. What planning should be occurring at the local level for events in 2019? As we commit to speakers and venues, our committee must have assurances that the funding will be available to meet the obligations.

Our executive committee is excited that positive change could be coming from ASQ and that our members will see more value. We are very proud of ASQ Section 503 and want to ensure that we are not jeopardizing operations of the section where the members actually see the value of ASQ.

A handwritten signature in black ink, appearing to read 'Adam Marsh', is written over a light blue horizontal line.

Adam Marsh ASQ 503 Section Chair



# Harrisburg Quality Currents

Message from the ASQ National Certification Director

Have you been looking for a way to move your career forward? When you add an ASQ certification to your credentials, you'll be adding a mark of recognized quality excellence. Plus, ASQ certifications can help you increase your income potential, provide a competitive advantage, and are recognized globally.

[Begin your path to ASQ certification today.](#) We're pleased to offer you a [free download](#) of our guide, *ASQ Certification and Certification Preparation Tools*, a comprehensive guide to all of our certifications.

[Download your free guide, ASQ Certification and Certification Preparation Tools, now.](#)

Designed to help you advance your career and improve your organization, earning an ASQ certification prepares you to be a more accomplished and effective quality-focused professional.

For more information about ASQ certification and upcoming exams, please visit [our website](#).

Regards,

Michael Byrnes  
ASQ Certification Director



P.S. Ready to apply now? [Apply for your ASQ certification exam today.](#)



# Harrisburg Quality Currents

## CERTIFICATION OPPORTUNITIES

Upcoming Application Deadline: April 6, 2018  
Testing Window: May 4 - 20, 2018

Six Sigma / Process Improvement	<a href="#">Certified Six Sigma Yellow Belt</a> <a href="#">Certified Six Sigma Black Belt</a> <a href="#">Certified Six Sigma Master Black Belt</a>
Auditing	<a href="#">Certified Biomedical Auditor</a> <a href="#">Certified HACCP (Food Safety) Auditor</a>
Technical / Inspection	<a href="#">Certified Quality Technician</a> <a href="#">Certified Quality Inspector</a>
Engineering	<a href="#">Certified Reliability Engineer</a>
Quality Manager / Supply Chain	<a href="#">Certified Manager of Quality</a> <a href="#">Certified Supplier Quality Professional</a>

Upcoming Application Deadline: May 4, 2018  
Testing Window: June 1 - 17, 2018

Six Sigma / Process Improvement	<a href="#">Certified Six Sigma Green Belt</a> <a href="#">Certified Quality Improvement Associate</a> <a href="#">Certified Quality Process Analyst</a>
Auditing	<a href="#">Certified Quality Auditor</a>
Technical / Inspection	<a href="#">Certified Calibration Technician</a>
Engineering	<a href="#">Certified Quality Engineer</a> <a href="#">Certified Software Quality Engineer</a>

ASQ is dedicated to getting you quicker results, giving more flexibility with testing dates, all in a secure proctored environment. As a result, ASQ has made the switch to computer-based testing. [Learn more.](#)

ASQ Full Members save \$150 on the certification application! Not a member? [Join today](#) and receive exclusive discounts, access to career development resources, networking opportunities and more.



# Harrisburg Quality Currents

## **CERTIFICATION EXAMS ARE ELECTRONIC**

### **Prometric Test Centers:**

Two closest locations to Harrisburg Chapter

#### **York - Lancaster**

2064 Fruitville Pike  
Lancaster, PA 17601

#### **Harrisburg**

1100 N. MOUNTAIN ROAD  
HARRISBURG, PA 17112

Watch out for the danger of not allowing enough time to prepare for the test. You will only have 5-6 weeks to prepare if you put off preparing until the day you sign up.

#### **Prometric**

<https://www.prometric.com/en-us/Pages/home.aspx>

## **NEW ASQ CERTIFICATION: CERTIFIED SUPPLIER QUALITY PROFESSIONAL (CSQP)**

The Certified Supplier Quality Professional (CSQP) works with an organization's supply chain and suppliers to continuously improve performance of key system components. For more information about this new ASQ certification, click [here](#).



# Harrisburg Quality Currents

## Junior Achievement Volunteers Needed

Thank you so much for your support of our STEM Summit at Pequea Valley High School last year. I wanted to let you know that we will be back **PVHS on April 17** with our REAL Life Financial Literacy program and are still in need of **27 volunteers!** We will be working with the entire 11<sup>th</sup> & 12<sup>th</sup> grades classes...all 230 students! The day will be filled engaging and fun activities all relating to financial literacy. I have attached a flyer which includes more details and can be easily shared with colleagues and friends.

I hope you will consider joining us as we continue our journey towards inspiring 100,000 students this school year!

Thanks to all who can and did last year!

### **Allison Kierce**

Vice President Volunteer Engagement  
Junior Achievement of South Central PA  
610 South George Street, York, PA 17401  
717-843-8028  
[allison@jascpa.org](mailto:allison@jascpa.org)  
[www.jascpa.org](http://www.jascpa.org)

Junior Achievement: empowering young people to own their economic success®



# Harrisburg Quality Currents

Local Harrisburg Section 503  
Business News and Information:

## In Memorium



**David M. Little (2044-2018) 73 – US Army Ret., of Mount Joy, passed away on March 9, 2018. David was a Sr. Member and Fellow of the American Society for Quality a 39 year veteran of ASQ, and member of the Harrisburg Section 503 since 2007. Former Region 5 director and ASQ board of directors member David M. Little passed away on March 9, 2018. He was 73. Little was a longtime leader in the Quality Management Division and made significant contributions to the Quality Management Division as a regional counselor, division historian, instructor, and co-chair of the Institute for Continual Quality Improvement. David was recognized as a "Words of Wisdom" mentor for division leadership.**

**He was the husband of the late Mary L. Nordai Little who died in 2012. He is survived by two daughters, Kimberly A. Ruth of Mount Joy and Michele M. (Michael) Bennett, Jr. of Marietta, four grandchildren Tara and Taylor Bennett and Alex and Peyton Gilbert.**

**A Chief Warrant Officer, David retired from the US Army after 24 years of service. A decorated veteran, he served two tours in Vietnam and received the Distinguished Flying Cross, Purple Heart, and the Combat Infantry Badge among many others. He was a graduate of HACC, received degrees in electrical and mechanical engineering from Tri-State University in Angola, Indiana, and later earned his MBA from Shippensburg University.**

**Dave went on to work for TYCO as an auditor in their Harrisburg office. Dave was a Life Member of both the American Legion Post #56, Lititz where he served as the Service Officer and Manheim VFW Post 5956. He also was a member of the Military Order of Purple Heart, Chapter 107. A Free and Accepted 32nd Degree Mason, he was a member of the Robert Burns Lodge #464, Harrisburg, the Ancient and Accepted Scottish Rite, Valley of Harrisburg, and the Harrisburg Consistory. An inventor, Dave received several patents for his inventions. He enjoyed watching football, traveling and spending quality time with his family.**

**Born in Knoxville TN, he was the son of the late Richard and Thelma Murray Little. Also surviving is his brother Richard R. (Katherine) Little of Lititz. He was preceded in death by a sister Phyllis Little.**



# Harrisburg Quality Currents

Please Welcome Our Newest Members!  
For January and February, 2018

## January, 2018

NAME	COMPANY
Paul Conner Jr	Not Recorded at HQ
Steven Dietch	Not Recorded at HQ
Mark Essig	Not Recorded at HQ
Jason A. Funk	JLG Industries
Jose Gonzalez	Not Recorded at HQ
John Moffatt	Not Recorded at HQ
Beth Slowik	Arx, LLC
Sandra Thomas	Not Recorded at HQ
Nicole Wieszczyk	Arx, LLC

## PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.

## EMPLOYMENT OPPORTUNITIES Check Harrisburg ASQ website.

<http://www.asq-harrisburg.org/placement.php>

## February, 2018

NAME	COMPANY
Colin Baker	Apex Tool Group
Michael Frost	Not Recorded at HQ
Rose N. Gaturuku	Not Recorded at HQ
Jason Hamme	Not Recorded at HQ
Myrl Hersh Gretchen	Not Recorded at HQ
Kowalik Shrenik S.	MRG Laboratories
Luniya	Not Recorded at HQ
Erika Parry	GI Supply
Irving Rade	Gea North America
Frank Setlak	Not Recorded at HQ
Michael Streb	Glaxosmithkline

## ADDRESS CHANGED?

Has your email address changed? Help us keep you informed of Harrisburg Section 503 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click “My Account” to update your membership record. You can add or make email, address and phone changes in the “Contact” tab, and then be sure to click on the “email preferences” tab to be sure you are subscribed to receive future Section communications.



# Harrisburg Quality Currents

## STANDING COMMITTEES:

<b>Auditing Chair</b>	<b>Craig Mosher</b>	<b>717-986-3540</b>	<b>Membership Chair</b>	<b>Dave Fisher</b>	<a href="mailto:dfisherashbg@gmail.com"><u>dfisherashbg@gmail.com</u></a>
<b>Arrangements Chair</b>	<b>Greg Gurican</b>	<b>717-653-9699</b>	<b>Newsletter Editor</b>	<b>Greg Gurican</b>	<b>717-653-9699</b>
<b>Certification Chair</b>	<b>Michael Green</b>	<b>717-697-4188</b>	<b>Nominations Chair</b>	<b>Brian Davis</b>	<b>717-767-3767</b>
<b>Chief Proctor</b>	<b>Susan Backs</b>	<b>717-378-6266</b>	<b>Placement Chair</b>	<b>Brian Krady</b>	<a href="mailto:brian_krady@yahoo.com"><u>brian_krady@yahoo.com</u></a>
<b>Education Chair</b>	<b>John Sharp</b>	<b>717-986-7692</b>	<b>Program(s) Co-Chairs</b>	<b>Chad Yiengst Bill Gordon</b>	<b>717-451-9076 717-938-1923</b>
<b>Voice of the Customer (VOC) Chair</b>	<b>Brain Davis</b>	<b>717-767-3767</b>	<b>Webmaster &amp; INET Liaison</b>	<b>Steve Cronkrite</b>	<b>717-852-1806</b> <a href="mailto:webmaster@asq-harrisburg.org"><u>webmaster@asq-harrisburg.org</u></a>



# Harrisburg Quality Currents

Monthly Meeting Notice: April 2018

## Limited Members Only - Special Event

(25 Member Registration Limit – First Come, First Served)

**When:** Wednesday, April 11, 2018  
Registration: 5:30 p.m. - 6:00 p.m.  
Dinner: 6:00 p.m. - 6:30 p.m.  
Plant Tour: 6:30 p.m. - 8:00 p.m.

**Where:** ES3 Plant Tour  
4875 Susquehanna Trail  
York, PA 17406

Please allow 10 – 15 minutes to check-in with Security and get to the parking area. Parking instruction will be provided by Security at check-in.

**No photos or pictures will be permitted during the tour and flat-soled shoes are strongly recommended. This is a multi-level facility; stairs will be used during the tour**

**Menu:** Catering by Ginger Babies: Salads, Sandwiches, Cookies, Chips, Soda, and Water

**Please register on-line, NO LATER than 2:30 pm on Friday, April 6, 2018 at:**

<http://www.asq-harrisburg.org/dinnermeetings.php>

**Preregistration: Members: \$20.00, Student Members: \$10.00**

Guests are not permitted for this event

**What:** Plant Tour – ES3 Distribution Center:

In 1999, ES3 was founded to save time and reduce costs in the CPG supply chain. ES3 has strived to continuously achieve this goal by collaboratively using people, processes, and technology to deliver world class safety, service, sustainability, and productivity. Since its founding, ES3 has focused on bringing manufacturers and retailers together to eliminate waste and share resources. This level of collaboration is unmatched in the industry and requires scale and skill in order to succeed.

ES3's first collaborative warehouse was opened in 2002 in York, PA and housed 140,000 pallet positions. In 2005, ES3 York added 100,000 more pallet positions. Following the success of the York facility, ES3 expanded, opening a facility in Dallas in 2003, and Atlanta in 2004.



# Harrisburg Quality Currents

In 2007, ES3 began work on the D2S (Direct-to-Store) program. D2S was created to streamline the supply chain for the grocery industry by eliminating a distribution center and leg of transportation. Following successful testing in 2009, ES3 rolled out the D2S program to Northeast retailers in 2010. In 2011, ES3 introduced a robust continuous improvement program, which has further streamlined processes and reduced waste.

Today, ES3's flagship York facility supports storage of 400,000 pallets, shipping of more than 300 million cases annually, and management of more than 20,000 items. ES3 operates four facilities across the US, and plans to continue to expand the network to better serve its customers.

The dreams of the original visionaries are being achieved every day as product flows directly from manufacturers' inventories to stores. No duplicate storage or handling. No duplicate miles. ES3 is transforming the supply chain to create a single streamlined path to the customer.

**Who:** **David Rotell, President, ES3**

David and his team have driven continuous improvement activities that enable ES3 to meet or exceed financial expectations. During 2017, ES3 expanded business with existing partners, while adding new business in the CPG space.

Prior to joining ES3, David was the Senior Director of Global Operations within the Appliances Business Unit at TE Connectivity. At TE, he was responsible for six manufacturing sites, employing teams in three global regions. David and his team implemented significant operational improvements through Lean and Kaizen projects achieving past due reductions, inventory reductions, and lead-time improvements.

David has a Bachelor of Science degree in Management from Guilford College, and a BS degree in Mechanical Design Engineering Technology from Pennsylvania State University. He also achieved a Master of Science in Manufacturing Systems Engineering from Lehigh University



# Harrisburg Quality Currents

## FUTURE SECTION MEETINGS

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2018				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/10/18	01/05/18	<i>The York Plan: York County Contributes to Winning World War II</i>	<i>James McClure Historian and Author Editor, York Daily Record</i>	York
02/14/18	02/09/18	<i>Problem Solving and Root Cause Analysis: Making More Time for your Valentine.</i>	<i>Craig Arello President, ASIX Quality</i>	Harrisburg
03/14/18	03/09/18	<i>Organizational Knowledge and Social Media: How should a QA professional "like" this mix?</i>	<i>Paul Armstrong Chief Innovation Officer eNthusAProve, LLC</i>	Lancaster
04/11/18	04/06/18	<i>Site Visit: ES3 Distribution Center 4875 Susquehanna Trail York, PA</i>	<i>David Rotell President, ES3</i>	Strinestown
05/09/18	05/04/18	<i>Joint Association Event Undergraduate Engineering Students, Elizabethtown College</i>	<i>Engineers for the 21st Century Student Projects</i>	Elizabethtown
06/13/18	06/08/18	<i>Section 503 Recognition &amp; Awards Social Night Keynote Speaker</i>	<i>Dr. Terry Madonna, Ph.D. Director of the Center for Politics and Public Affairs</i>	Lancaster
09/12/18	09/07/18	<i>Meeting the AS9100D Requirements for Counterfeit Part Control'</i>	<i>Anne Poncheri, Principal AP Quality Consulting</i>	York
10/10/18	10/05/18	<i>Carlisle Construction Materials New Technical Training Center 1555 Ritner Highway, Carlisle, PA</i>	<i>Tim Wickard Director Quality Systems</i>	Carlisle
11/14/18	11/09/18	<i>Inspiring Innovation in Your Company or Organization</i>	<i>Glenn Ebersole Strategic Business Development/ Marketing Executive &amp; Leader</i>	Lancaster
12/12/18	12/07/18	<i>Managing a Global Supply Chain in 2019</i>	<i>Mark D'Agostino VP of Supply Chain The AMEs Companies, Inc.</i>	York



# Harrisburg Quality Currents

Advertisement(s)

 <b>DBS Quality Management Int'l</b> ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: <a href="http://dbsqualitymgmt.com">dbsqualitymgmt.com</a>		
Dates		Cost/Person
<b>2018 Winter-Spring Training Programs</b>		
<b>3 Sessions</b> January 11 March 22 May 10	<b>Understanding ISO 9001:2015:</b> This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.	<b>\$450/person</b>
<b>3 Sessions</b> January 11 & 12 March 22 & 23 May 10 & 11	<b>2 Day ISO 9001:2015 Internal Auditor Training</b> Day 1: Understanding ISO 9001:2015 as listed above Day 2: Audit Mechanics-Process Based Audit Methodology: ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions	<b>\$750/person</b>
<b>3 Sessions</b> March 8 & 9 April 19 & 20 June 7 & 8	<b>2 Day AS9100 D-2016 Standard Training</b> Day 1: Understanding ISO 9001:2015; Base Requirements for AS9100D. Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015. This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, changes in the OASIS database and implementation strategies for certification preparation. Key changes of AS9100C to AS9100D-2016 will be reviewed. A specific focus is the review of the "Most Common Gaps" in AS9100C certified companies transitioning to AS9100D to use as an upgrade development tool. Understanding through study workshops	<b>\$750/person</b>
<b>On-Site Training</b> Only	<i>½ Day ISO 9001:2015 Management Training</i> <i>Applications: ISO 9001:2015, AS9100D:2016, ISO/TS 16949:2016</i>	<b>Call For Pricing</b>
Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, & ISO 13485 Courses Include: Training material & continental breakfast. Lunch is on your own. Courses run from 8:30 AM to 4:30 PM. Please bring a copy of the topic appropriate Standard for reference Course Location: Holiday Inn, 1750 Summeytown Pike, Kulpville, PA 19443. Ph. (215) 368-3800 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike Registration Forms available on our Web Site <a href="http://www.dbsqualitymgmt.com">www.dbsqualitymgmt.com</a> Contact Deidra to register. Phone: 215-368-6266, Fax: 215-393-4873, e-mail: <a href="mailto:deidradoc@aol.com">deidradoc@aol.com</a> .		

Check Out the next World Conference

Registration is now open for the [2018 World Conference on Quality and Improvement](#) and ASQ wants to see you there!