



**Harrisburg  
Section**  
The Global Voice of Quality™

## Monthly Meeting Notice: April 2019

**When:** **Wednesday, April 10, 2019**  
Registration: 5:30 p.m. - 6:30 p.m.  
Dinner: 6:30 p.m. - 7:30 p.m.  
Program: 7:30 p.m. - 9:00 p.m.

**Where:** **Sheraton Harrisburg Hershey Hotel**  
4650 Lindle Road, Harrisburg, PA 17111  
Phone: 717-564-5511

**Menu:** **A Taste of Pennsylvania Buffet:** Garden Fresh salad with Field Greens and Seasonal Vegetables; Carved Roast Beef, Roasted/Grilled Salmon with Lemon-dill sauce, Fire-grilled Chili-rubbed Chicken; Fresh Vegetables and Rice Pilaf; Fresh Rolls and Butter; Sweet Table including Peach Cobbler, cakes and pies; Coffee and Tea Service

**Please register on-line, NO LATER than 2:30 pm on Friday, April 5, 2019 at:**  
<http://www.asq-harrisburg.org/dinnermeetings.php>

**Preregistration: Members: \$25.00, Guests: \$30.00, Students: \$15.00**  
**At the door: Members: \$30.00, Guests: \$35.00, Students: \$15.00**

### **What: Reducing Scrap and Rework through Class A Surface Protection Solutions**

For centuries, the game of chess has been a vital lesson in the preparation of strategies for humankind; each movement or series of foreshadowed placements leading to a definitive result. Chess has its place in the realm of quality as it is an excellent, proactive solution to prevention. Carefully designed work cells, processing control plans, FMEAs, in-process inspections, and packaging plans all contribute to promoting efficiency and optimal care for each part. However, chess strategies come up short in the prevention of unexpected events that cause surface damages. Events such as accidentally scratching a part with a tool, impact damage during equipment movement, or damage incurred as a truckdriver careens down a windy road are all unexpected factors that can cause damages to goods. What if there was a low-cost solution to minimizing part and surface damages where they begin, while also improving workflow and reducing scrap? SAY Plastics has the solution and has been protecting Class A surfaces for over 20 years. Through our ClasSAY global© service group, we deliver comprehensive surface protection solutions for major automotive OEMs, suppliers and beyond. Whether solutions are needed to prevent in-service damage (ISD), protect and organize assembly kits, or prevent shipping or movement-based damage, SAY Plastics has a cost-effective solution for you.

**Who:** **Brian Fink, Project Manager/Quality Manager;**  
**Jonathan Fake, Design Engineer;**  
**Erich Kaintz, VP of Business Development**



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**Brian Fink** supports continued business growth by providing outstanding project management to our customers. Brian also holds the role of Quality Manager. With a decade of experience in the thermoforming industry, managed large OEM accounts, and led many new product development initiatives that have driven innovative solutions, system/process improvements and client cost savings. Brian has several degrees and industry certifications including a certificate for Heavy Gauge Thermoforming from the Pennsylvania College of Technology, and certifications from the American Society for Quality (ASQ). He also has a specialized degree in Computer Aided Drafting & Design from York Technical Institute and a Bachelor's Degree in Business Administration from the Indiana Institute of Technology.

As a member of the Design Engineering team, **Jon Fake** provides industry expertise for part and tooling development through SolidWorks. He also supports tool path creation through MasterCAM for machine tools used as part of the SAYtooling System. Jon has held various roles throughout his career, including application engineer, product development specialist, field service technician, design engineer, quality engineer and project manager. He served clients across many industries including medical, automotive, machining, food. Prior to joining SAY Plastics Jon worked in heavy gauge plastic thermoforming at Sailing Industries. Jon has extensive training in Kaizen and Six Sigma events and is well versed in CAD Software. He has a Bachelor's Degree in Mechanical Engineering from Penn State University and is also a U.S. Army veteran.


**Erich Kaintz** joined SAY Plastics in 2017 as Vice President of Business Development. He brings 18 years of diverse industry experience to our organization in the areas of thermoforming engineering, application evaluation, value analysis, materials, and tooling design and development. Prior to joining SAY, Erich held various roles in engineering, product development and sales development. He holds a Bachelor of Science in Industrial Technology from Millersville University, and Project Management Certification from Penn State University and the Project Management Institute (PMI)®.

<b>ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2019</b>				
<b>MEETING DATE</b>	<b>REGISTRATION DEADLINE</b>	<b>TOPIC</b>	<b>SPEAKER</b>	<b>LOCATION</b>
<b>04/10/19</b>	<b>04/05/19</b>	<i>Reducing Scrap and Rework through Class A Surface Protection Solutions</i>	<i>Erich Kaintz VP of Business Development SAY Plastics</i>	<b>Harrisburg</b>
<b>05/08/19</b>	<b>05/03/19</b>	<i>The Skills Gap and the Future of Employment in Southcentral PA</i>	<i>Tom Palisin Executive Director The Manufacturers' Association</i>	<b>York</b>
<b>06/12/19</b>	<b>06/07/19</b>	<i>Section 503 Recognition &amp; Awards Social Night Keynote Speaker</i>	<i>Nicole Radziwill, PhD, MBA Quality Practice Lead, INTELEX ASQ Fellow</i>	<b>Lancaster</b>
<b>09/11/19</b>	<b>09/06/19</b>	<i>Developing analytics and decision support tools for environmental/energy policymaking and business</i>	<i>John Quigley, Director Center for Environment, Energy, and Economy Harrisburg University</i>	<b>Harrisburg</b>
<b>10/09/19</b>	<b>10/04/19</b>	<i>Quality lost in translation: Challenges in a bilingual manufacturing world</i>	<i>Susie Peña Garza Quality Control Engineer</i>	<b>Lancaster</b>
<b>11/13/19</b>	<b>11/08/19</b>	<i>Workforce Training in South Central PA New Concept Technology - Plant Tour</i>	<i>Tom Palisin Executive Director The Manufacturers' Association</i>	<b>Emigsville</b>



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Advertisement(s)

 <b>DBS Quality Management Int'l</b> ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: <a href="http://dbsqualitymgmt.com">dbsqualitymgmt.com</a>		
Dates	2019 Spring Training Programs	Cost/Person
<b>2 Sessions</b> April 10 May 30	<b>1 Day ISO 9001:2015 Training</b> <b>Understanding ISO 9001:2015:</b> This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.	<b>\$450/person</b>
<b>2 Sessions</b> March 14 & 15 May 2 & 3	<b>2 Day ISO 9001:2015 Internal Auditor Training</b> <b>Day 1: Understanding ISO 9001:2015 as listed above</b> <b>Day 2: Audit Mechanics-Process Based Audit Methodology:</b> <ul style="list-style-type: none"> <li>❖ The Auditor, Auditee, Audit &amp; Audit Preparation</li> <li>❖ Auditing Documented Information</li> <li>❖ Develop the Process Audit Plan</li> <li>❖ Process Audit Preparation</li> <li>❖ Auditing Metrics, Goals and Performance</li> <li>❖ Auditing for Compliance</li> <li>❖ Writing the Process Audit Report</li> <li>❖ Root Cause Analysis &amp; Corrective Action Plan</li> <li>❖ Corrective Action Verification and Closure</li> <li>❖ Audit skill development through individual, team, and role play sessions</li> </ul>	<b>\$750/person</b>
<b>2 Sessions</b> April 10 & 11 May 30 & 31	<b>2 Day AS9100 D Standard Training</b> <b>Day 1: Understanding ISO 9001:2015; Base Requirements for AS9100D.</b> <b>Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015.</b> This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, OASIS database, and implementation strategies for certification preparation. Understanding through study workshops	<b>\$750/person</b>
<b>On-Site Training</b> Only	<b>½ Day ISO 9001:2015 Management Training</b> <b>Applications: ISO 9001:2015, AS9100D:2016, ISO/TS 16949:2016</b>	<b>Call For Pricing</b>
<b>Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, &amp; ISO 13485</b>		
<b>Courses Include:</b> Training material & continental breakfast. Lunch is on your own. Courses run from 8:30 AM to 4:30 PM. Please bring a copy of the topic appropriate Standard for reference		<b>Course Location:</b> Holiday Inn, 1750 Sumneytown Pike, Kulpville, PA 19443. Ph. (215) 368-3800 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike <b>Registration Forms available on our Web Site <a href="http://www.dbsqualitymgmt.com">www.dbsqualitymgmt.com</a></b>
<b>Contact Deidra to register. Phone: 215-368-6266, e-mail: <a href="mailto:deidradoc@aol.com">deidradoc@aol.com</a>.</b>		



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**Leadership Committee -- 2019**

**CHAIR:**

**Craig Aiello**  
President, ASIX Quality  
(717) 451-0658  
[craig@asixquality.com](mailto:craig@asixquality.com)

**TREASURER:**

**Chad Yiengst**  
Management Systems Consultant  
Ledge, Inc.  
717-451-9076  
[cyiengst@ledgeinc.com](mailto:cyiengst@ledgeinc.com)

**SECRETARY:**

**Toni Tunstall**  
Quality Engineer  
TE Connectivity  
(717) 986-5124  
[ASQ\\_0503\\_secretary@asq-harrisburg.org](mailto:ASQ_0503_secretary@asq-harrisburg.org)

**PAST CHAIR:**

**Adam Marsh**  
President, Ledge Inc.  
[amarsh@ledgeinc.com](mailto:amarsh@ledgeinc.com)

**ASQ Web Site:**

[www.asq.org](http://www.asq.org)

**Section Home Page:**

[www.asq-harrisburg.org](http://www.asq-harrisburg.org)

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