



ASQ[®]

The Global Voice of Quality™

Quality Currents

Newsletter of Harrisburg Section 503

Serving the Quality Profession Since 1953

December 2015

Leadership Committee -- 2015-2016

CHAIR:

Brian C. Davis
MS RA, ASQ CMQ/OE, CQA and COE
bdavis@archtest.com
Building Products Manager of QA&HSE

CO-CHAIR/CHAIR ELECT:

Adam Marsh
President, Ledge Inc.
(717)-965-6378
amarsh@ledgeinc.com

TREASURER:

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York, PA
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SECRETARY:

John Reibson
Quality Assurance Specialist
Penn State College of Medicine
Hershey, PA. 17033
(717) 531-4498
jreibson@psu.edu

PAST CHAIR:

Sally Haldeman
Armstrong World Industries
sahaldeman@armstrong.com

ASQ Web Site: www.asq.org

Section Home Page: www.asq-harrisburg.org



December 2015 Chair's Message

So, can anyone believe it is already December? Well I can't believe it but at least that means it is time to get ready for an ASQ Plant Tour. This month we travel not to one of the usual hotel venues but to Phoenix Contact in Middletown. Who is Phoenix Contact you ask? Well, Phoenix is a local manufacturer of a multitude of electrical connectors. This tour will give us a unique look into a highly specialized local manufacturing company so be sure to sign up if you would like to go. There is a maximum number of people who can attend this tour so once we hit a total of 50 people we can't add any more.

If you aren't going to attend or you don't get in before the 50 person cut off, have a Merry Christmas and a Happy New Year. We'll see you at the York venue for a discussion about business accounting.

Brian Davis, Chair ASQ Section 503

COMMITTEES

Auditing	Craig Mosher	717-986-3540	Membership	Gregory M. Gurican	Graygur814@comcast.net
Arrangements	Greg Gurican	717-653-9699	Newsletter	VACANT	
Certification	Michael Green	717-697-4188	Nominations	Sally Haldeman	sahaldeman@armstrong.com
Chief Proctor	Susan Backs	717-378-6266	Placement	Brian Krady	brian_krady@yahoo.com
Education	John Sharp	717-986-7692	Program	Fred Hammond	717-330-9701
				William Gordon	717-938-1923
			Webmaster	Steve Cronkrite	717-852-1806

**Local Harrisburg Section 503
Business News/Info:**

Please Welcome Our New Members!

**October, 2015
(as of 11-3-2015)**

NAME	COMPANY
Tim Chevalier	Xcell Automation Alex C. Fergusson, LLC
Jan Deardorff	(AFCO)
Kristina Everetts	Alex C. Fergusson, LLC
Rick Krissinger	Assurant Solutions
Mavish Mango	Novartis/Sandoz
Rebekah K. Mellen	Assurant Solutions
Gina Nobile	Wellspan Health

The ELECTIONS are Over!

Congratulations to the new Section Secretary for our 2016-17 business years: Ms. Toni Tunstill of Armstrong Industries.

**Call for Celebrations and local Quality
Announcements**

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to: gmgurican@comcast.net and we will be very happy to add that to the newsletter.

Opportunity Links

Educational opportunities:

Visit the Section Website for our educational opportunities. You can download the catalog at <http://www.asq-harrisburg.org/education.html> for future reference. Also found there will be links to other educational opportunities both locally and around the ASQ community.

Quality Tools: To learn more about Tools used in the pursuit of excellence: go to the link below:

Beyond the Basics (<http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html>)

Job Opportunities: IF YOU NEED A JOB OR ARE LOOKING TO CHANGE JOBS, PLEASE VISIT THE SECTION WEBSITE, AS THERE ARE NEWLY ADDED POSITIONS MONTHLY. If you would like to share the job opportunities that you are aware of with your fellow members, please feel free to contact our Placement Chair, Brian Krady at brian.krady@yahoo.com. They can be uploaded to our website for all to see!

Please visit our section web site for potential job listings: www.asq-harrisburg.org

Members helping Members - Local Opportunities: As a member of our local section, we are offering free advertisement of open positions and opportunities to you. If you have an open **2016** position for a Quality Professional (any level) that you are looking to fill, we will be very happy to place your needs in our newsletter. Please send any information to gmgurican@comcast.net and we will post it in the next newsletter or flyer that will be set out to our members.

2016 E-Mail & US Postal Service Changes:

In the coming New Year the Section is moving forward with some major changes for efficiency and cost savings.

Beginning with the January Meeting Notice & News, we will be providing all Members with E-mail addresses on record with the meeting notification, advertisements from the Companies wishing to advertise on a monthly basis, and any job opportunities as available. Remember Job Postings are also on the Section website.

Then on a Quarterly basis we will send out the Newsletter portion of the "Meeting Notice & News" to all members NOT having an E-mail address on record, i.e. to their USPS address (a.k.a. snail mail). That will include the all of the above plus the Section SCHEDULE OF MEETINGS.



Harrisburg
Section
The Global Voice of Quality™

**ASQ Harrisburg Section 503
December 2015 Plant Tour & Dinner Mtg.**

When: Wednesday, December 9, 2015

Registration: 6:00 - 6:30 p.m.
Dinner: 6:30 - 7:15 p.m.
Program and Q&A: 7:15 - 9:00 p.m.

Where: Plant Tour- Phoenix Contact, Inc. Middletown, PA

Menu: Gourmet Entrée Buffet: Including - Sliced Filet of Beef (with Horseradish cream sauce); Poached Fillet of Atlantic Salmon (in dill sauce); and Grilled Chicken Breast (with sun-dried tomatoes). Seasonal greens with balsamic vinaigrette; assorted marinated roast vegies; spicy oven-fried potato wedges, penne ala vodka, assorted bread & rolls; sliced seasonal fruits; and assorted cookies with cold beverages.

Cost: Pre-Registered: \$25.00/Section Member, \$25.00/Guest

At-the-door: No At-The-Door permitted.

A maximum of 50 registrations is permitted. PPE- No open toed shoes, all else will be provided. Safety glasses w side shields required and will be available.

What: *Meeting opener by ASQ Section leadership

*Dinner

*During dinner, a short overview of Phoenix Contact, and the operations specific to the Middletown facility

*The tour will be sectioned into 5 groups of 10, and will be toured on a rotational basis through the following areas:

1. Warehouse/Logistic Operations (No PPE)
2. Industrial Electronics (requires ESD gowning/PPE)
3. Cabling and Terminal Block Assembly (Eye Protection PPE)
4. Device Connectors (Eye Protection PPE)
5. Will be gowning to enter the Industrial Electronics area

Who: William Miller - Quality Project Manager & Trainer
Curt Geib – Sr. Quality Assurance Specialist

Fred Hammond – Program Co-Chair

IMPORTANT:

Please register by Wednesday December 2, 2015:

Name	E-mail	Fax
Fred Hammond	fhammo@gmail.com	717-283.0818

NOTE: Please **DO NOT** reply to this E-mail or the Listserv to register.

Click on the link above and register at: fhammo@gmail.com

You will receive a confirming email within 36 hours.

Dinner Meeting Reservation Etiquette- Please, if you make a reservation to attend one of our dinner meetings and find that you are unable to attend, kindly let us know at least 48 hours in advance – preferably by the close of business the Friday prior. If you make a reservation and fail to show up the section pays for your meal. The section underwrites the cost differential in the charges for meals in addition to taxes and gratuity, 26% of the cost of the meals, so please be considerate. If you cancel with less than 48 hours' notice or do not attend you will be asked to reimburse the section.

DIRECTIONS:

From York: From I-83 take the PA Turnpike East towards Philadelphia. Take Exit 247 (old exit 19). Once through the toll booths, take the ramp immediately to your right (283 East towards Lancaster and the Airport). Take the Union Street/Fulling Mill Road Exit, turn left off the exit. Turn left at the light onto Fulling Mill Road. Phoenix Contact will be on the left after FedEx.

From Harrisburg: I-283 South. Take Exit 1 Swatara/Route 441 (the exit comes up quickly). Turn left off the exit (at the traffic light). At the fourth light turn left onto Fulling Mill Road. Phoenix Contact will be on the right side.

From Lancaster: Follow route 283 West towards Harrisburg. Take the Union Street/Fulling Mill Road Exit, turn right off the exit. Turn left at the light onto Fulling Mill Road. Phoenix Contact will be on the left after FedEx.

ASQ Harrisburg 2016 Meeting Schedule-

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2016				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/13/16	01/06/16	<i>Making Much More Money with Lean Accounting</i>	<i>Brian H Maskell President, BMA Inc</i>	York
02/10/16	02/03/16	<i>Engaging employees – getting the most out of performance discussions</i>	<i>Amanda King Director of Human Resources Red Lion Controls</i>	Harrisburg
03/09/16	03/02/16	<i>The Gift of Quality Leadership</i>	<i>J. R. McGee Managing Partner & CEO X-Stream Leadership Group</i>	Lancaster
04/13/16	04/06/16	<i>Improving Design, Manufacturing, and Production Processes with Non-Contact Structured Blue Light 3D Measurement</i>	<i>Johan Gout Director of Operations Capture 3D</i>	York
05/11/16	05/04/16	<i>CorrectSPC: Different assumptions for precision machining process control</i>	<i>Bob Doering, CQE Quality Engineer Stoneridge, Inc.</i>	Harrisburg
06/08/16	06/01/16	<i>Section 503 Recognition & Awards Social Night</i>	<i>Adam Marsh, Chair Elect ASQ Section 503 with a KEYNOTE SPEAKER to be announced</i>	Lancaster
09/14/16	09/07/16	<i>TekGard, Plant Tour 3390 Farmtrail Road York, PA</i>	<i>Matt Keller, PE Manager of Engineering</i>	York
10/12/16	10/05/16	<i>Building Cultural Supply Chain Understanding</i>	<i>David T. Jankowski, CFPIM, CSCP DT Jankowski & Associates</i>	Harrisburg
11/09/16	11/02/16	<i>Creativity and Problem Solving Workshop</i>	<i>Michael Paquin, Quality Auditor Quality Management Company</i>	Lancaster
12/14/16	12/07/16	<i>To be determined</i>	<i>To be determined</i>	York

Job Opportunity (Ad)

Director of Quality & Risk Management

Sadler Health Center, a Federally Qualified Health Center is seeking a Director of Quality & Risk Management to join our dynamic and rapidly growing organization. The Director will be working hands-on with clinicians and staff at all levels of the organization to elevate quality and service in all areas, and to identify, address and mitigate areas of risk. The successful applicant will be energetic, possess excellent communication and analytical skills, and an understanding of the elements of continuous quality improvement. Candidates must have 3 years experience in quality improvement and/or risk management and a BA/BS or advanced degree in health care or a related discipline.

As a vital member of the health care system in south-central Pennsylvania, Sadler Health Center provides comprehensive primary health care and dental services to residents who might not otherwise have access to healthcare. We provide a dedicated staff and team-focused work

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environment, competitive pay and benefits, and an excellent location. We invite you to apply by submitting a resume, cover letter, and salary expectations. **(Continued, next page)**

Job Contact Information:

hr@sadlerhealth.org<mailto:hr@sadlerhealth.org>

Sadler Health Center
Attn: HR
100 N. Hanover St.
Carlisle, PA 17013

**Advertisements
(continued)**



DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com

ISO 9000/ AS-9100/ISO 13485/TS16949 Quality System Assessments, Development & Training

Visit our NEW Website @ www.dbsqualitymgmt.com

2015 Training Programs

Dates	Course Description	Cost/Person
<p>2 Sessions: September 24 & 25 November 19 & 20</p>	<p align="center">2 DAY ISO 9001 Internal Auditor Training with Specific Aspects of ISO 9001:2015</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> Quality system principles and the process model Examination/interpretation of ISO9001:2008 elements Overview of ISO 9001:20015 –10 Elements, Risk, Metrics Continual effectiveness improvement focus <p>Day 2 – Application of the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit; Audit sampling & development of the audit checklist, Conducting the audit, investigation & psychology, Audit management, Non-conformity statements & audit reports, Corrective action root cause, Quality system performance effectiveness evaluation, Skill development through workshops</p>	<p align="center">\$750/person</p>
<p>2 Sessions: October 16 December 10</p>	<p align="center">1 Day SAE AS-9100C *NEW AS9101 Revision E Supporting Audit Criteria* Requirements for Aviation, Space and Defense Organizations Standard</p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101E Audit Criteria/Requirements, and implementation strategies for certification preparation. This course also includes review of the requirements of AS9104/1. The AS9101E Audit Criteria; The QMS Matrix, Process Evaluation Assessment Report as both a compliance report and effectiveness metric report, Risk Management Requirements, Project and Configuration Management. Process Diagram & Metrics Work Shop. Internal Auditing to the AS9100C/AS9101 Applications.</p>	<p align="center">\$450/person</p>
<p>2 Sessions: October 8 December 3</p>	<p align="center">***NEW*** 1 Day ISO 9001:2015</p> <p>Examination/interpretation of ISO 9001-2015 elements; Continual effectiveness improvement focus; ISO 9001:2015 – 10 Elements, Risk, Metrics</p>	<p align="center">\$450/person</p>

Principal Instructor: Michael J. Dougherty – RABQSA QMSLA, IAQG, CMDCAS Certified
20 Years ISO 9000, AS-9100, ISO 13485, QS9000 Registrar Lead Auditor/AEA; RABQSA Technical Advisory Group (TAG); Examiner Aerospace personnel training certification schemes

Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. Please bring a copy of the appropriate Standard for reference.

Location: Courtyard by Marriott, 1737 Sumneytown Pike, Lansdale, PA 19446. Ph. (215) 412-8686. At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate left. Please reserve your overnight room early if needed.

Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com