



# Harrisburg Quality Currents

The Global Voice of Quality™

## Summer 2018 Section 503 Newsletter

### Leadership Committee -- 2018

**CHAIR:**

**Adam Marsh**  
President, Ledge Inc.  
(717) 965-6378  
[amarsh@ledgeinc.com](mailto:amarsh@ledgeinc.com)

**CO-CHAIR/CHAIR ELECT:**

**Craig Aiello**  
President, ASIX Quality  
(717) 451-0658  
[craig@asixquality.com](mailto:craig@asixquality.com)

**TREASURER:**

**Shailesh Gosai**  
Sr. Supplier Quality Engineer  
Manitowac Company  
(717) 593-5568  
[shaileshvangosai@yahoo.com](mailto:shaileshvangosai@yahoo.com)

**SECRETARY:**

**Toni Tunstall**  
Quality Systems Engineer  
TE Connectivity  
(717) 370-2285  
[tlt8998@verizon.net](mailto:tlt8998@verizon.net)

**PAST CHAIR:**

**Brian C. Davis**  
MS RA, ASQ CMQ/OE, CQA and CQE  
[brian.c.davis@intertek.com](mailto:brian.c.davis@intertek.com)

**ASQ Web Site:**

[www.asq.org](http://www.asq.org)

**Section Home Page:**

[www.asq-harrisburg.org](http://www.asq-harrisburg.org)

## SECTION CHAIR'S MESSAGE

By Adam Marsh

Our ASQ section had an excellent first half of the year and awards banquet with good attendance throughout and excellent speakers like WGAL/F&M's Dr. Terry Madonna. We will continue with speakers on different topics and responsibilities that often get placed at the feet of the quality department, like counterfeit part control. You may hear rumbling about transformation from ASQ headquarters, please be assured that we are working closely with their team to understand the changes and limit any impact felt by our membership. The primary changes are in relation to financial management and website hosting, which will be regionalized over the coming months. Finally, I recently had some interactions helping suppliers deal with OEM rejections and scorecards and wanted to share some insight:

Companies dealing with large OEM customers sometimes get rejections and or returned parts. Many times, these occurrences are accompanied by quick turnaround corrective action requests and warnings of how this rejection will negatively impact your supplier rating.

It is imperative that you investigate these situations thoroughly. Make sure you understand exactly what the problem is, when and where it was created and who is responsible. If the problem is to truly be corrected, you need to do this for your own company as well as your customer. Remember, this black mark won't go away just because you ignore it.

Sometimes this investigation may show that; a) the parts are very old, b) the damage was caused by the customer, or c) you never even made the parts in question. Wherever the investigation leads we need to work with our customer in a positive way to help solve the issue.



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On the large OEM customer side, if they are truly interested in improving supplier quality rather than cranking out computer score cards then they need to first investigate “supplier rejections” thoroughly themselves if the root cause is to be addressed.

Thank you for your continued support of ASQ and we look forward to seeing you in September.

Adam Marsh ASQ 503 Section Chair

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## ASQ 2018 ANNUAL AWARDS RECOGNITION & SOCIAL NIGHT BANQUET

In June, we celebrated our 6th Annual Recognition and Awards Social Night. Our section celebrated members with service anniversaries of 10 years or more, and members who received ASQ certifications and re-certifications in the past year.

We had a very enjoyable evening of socializing, networking, and an informative presentation by Dr. Terry Madonna who is the Professor of Public Affairs and Director of the Center for Politics and Public Affairs at Franklin and Marshall College. He is also the Director of the Franklin & Marshall College Poll.

Nearly, 50 Section members, guests, officers and Standing Committee Chairs came out for the event. We had a total of 61 awardees with 17 of those attending this special event. Each awardee in attendance received a plaque and ASQ pen set. Awards by certification, re-cert, & service years:

Certs	Awardees	Re-certs	Awardees
<b>CHA</b>	1	<b>CQA</b>	3
<b>CMQ_OE</b>	1	<b>CQE</b>	5
<b>CQA</b>	8	<b>CSSBB</b>	3
<b>CQT</b>	2		
<b>CQE</b>	2	Years	Awardees
<b>CQIA</b>	1	10	8
<b>CRE</b>	1	15	6
<b>CSQE</b>	1	20	4
<b>CSQP</b>	1	25	3
<b>CSSGB</b>	2	30	2
<b>CSSYB</b>	2	35	5
		40	2
		50+	3

For more than 30 years, Dr. Madonna has taught and written about his two academic specialties: the American presidency, and American political parties and political behavior. One of Dr. Madonna’s messages was to be informed about political issues. You must listen to multiple viewpoints to really understand what is going on and not just rely on one source that just reinforces opinion.

ASQ members attending the Awards Banquet and Social Night received credits for RU’s. Thank you to all who made this special evening such a huge and continuing success story for our Section.

**Craig Aiello ASQ 503 Section Chair Elect**





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6-13-2018

Message from the ASQ National Certification Director

## Why Certification Matters

Beyond being recognized by your peers as a mark of quality excellence, here are three reasons why ASQ certification matters for your career:

1. Income potential: Quality professionals with an ASQ certification can earn a higher salary than those who are not certified. An ASQ certification can add thousands to the average salary. For example, a recent Salary Survey showed employees with CQEs earn an average of almost \$10,000 more than those who are not certified.
2. Competitive advantage: Certifications provide employers with the assurance that a job candidate has demonstrated proficiency in a specific area of quality.
3. Global recognition: Nearly 250,000 certifications have been issued to quality professionals across the globe.

[Begin your path to ASQ certification today.](#) We're pleased to offer you a [free download](#) of our guide, *ASQ Certification and Certification Preparation Tools*, a comprehensive guide to all of our certifications.

[Download your free guide, \*ASQ Certification and Certification Preparation Tools\*, now.](#)

Designed to help you advance your career and improve your organization, earning an ASQ certification prepares you to be a more accomplished and effective quality-focused professional.

For more information about ASQ certification and upcoming exams, please visit [our website](#).

Regards,

**Michael Byrnes**

ASQ Certification Director



**50** Years of  
Certification  
Quality Certifications Since 1968

P.S. Ready to apply now? [Apply for your ASQ certification exam today.](#)



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## CERTIFICATION OPPORTUNITIES

Next Application Deadline: July 6, 2018  
 Testing Window: August 3 - 19, 2018

Six Sigma / Process Improvement	<a href="#">Certified Six Sigma Green Belt</a> <a href="#">Certified Quality Improvement Associate</a> <a href="#">Certified Quality Process Analyst</a>
Auditing	<a href="#">Certified Quality Auditor</a>
Technical / Inspection	<a href="#">Certified Calibration Technician</a>
Engineering	<a href="#">Certified Quality Engineer</a> <a href="#">Certified Software Quality Engineer</a>
Pharmaceutical	<a href="#">Certified Pharmaceutical GMP Professional</a>

Upcoming Application Deadline: August 3, 2018  
 Testing Window: September 1 - 16, 2018

Six Sigma / Process Improvement	<a href="#">Certified Six Sigma Yellow Belt</a> <a href="#">Certified Six Sigma Black Belt</a> <a href="#">Certified Six Sigma Master Black Belt</a>
Auditing	<a href="#">Certified Biomedical Auditor</a> <a href="#">Certified HACCP (Food Safety) Auditor</a>
Technical / Inspection	<a href="#">Certified Quality Technician</a> <a href="#">Certified Quality Inspector</a>
Engineering	<a href="#">Certified Reliability Engineer</a>
Quality Manager / Supply Chain	<a href="#">Certified Manager of Quality</a> <a href="#">Certified Supplier Quality Professional</a>

ASQ is dedicated to getting you quicker results, giving more flexibility with testing dates, all in a secure proctored environment. As a result, ASQ has made the switch to computer-based testing. [Learn more.](#)

ASQ Full Members save \$150 on the certification application! Not a member? [Join today](#) and receive exclusive discounts, access to career development resources, networking opportunities and more.



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## **CERTIFICATION EXAMS ARE ELECTRONIC**

### **Prometric Test Centers:**

Two closest locations to Harrisburg Chapter

#### **York - Lancaster**

2064 Fruitville Pike  
Lancaster, PA 17601

#### **Harrisburg**

1100 N. MOUNTAIN ROAD  
HARRISBURG, PA 17112

Watch out for the danger of not allowing enough time to prepare for the test. You will only have 5-6 weeks to prepare if you put off preparing until the day you sign up.

#### **Prometric**

<https://www.prometric.com/en-us/Pages/home.aspx>

## **NEW ASQ CERTIFICATION: CERTIFIED SUPPLIER QUALITY PROFESSIONAL (CSQP)**

The Certified Supplier Quality Professional (CSQP) works with an organization's supply chain and suppliers to continuously improve performance of key system components. For more information about this new ASQ certification, click [here](#).

### **Nominations - ASQ Section 503**

As we come back from the summer break it will be time for nominating new officers for our sections. Our current slate of nominees includes: Chair Elect: Craig Aiello, Treasurer: Chad Yiengst, and Secretary: Toni Tunstall. Other nominees for these positions will be accepted prior to our fall vote. Also, we are looking for a sitting Chair and a Programs Chair. If you are interested or know someone that would like to get involved, Contact Brian Davis at [Brian.C.Davis@intertek.com](mailto:Brian.C.Davis@intertek.com) for details.



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**Please Welcome Our Newest Members!  
For March, April and May 2018**

## **PUBLICATION INFORMATION**

This newsletter is published on a regular basis to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month. Please send your information to Greg Gurican at [graygur814@comcast.net](mailto:graygur814@comcast.net).

## **EMPLOYMENT OPPORTUNITIES Check Harrisburg ASQ website.**

<http://www.asq-harrisburg.org/placement.php>

### March, 2018

NAME	COMPANY
Steven C. Bandstra	Not available
Louis Callaway	Not available
Christopher M. Hess	Harrington Hoists, Inc.
Keith Shumberger	Phoenix Contact
Dheeraj Varapana	Not available

### April, 2018

NAME	COMPANY
Jennifer M Andersen	Capital BlueCross
Edward Beck	PA Dept of Veterans Affairs
Matthew Christy	Capital Blue Cross
Nicole Christy	Not available
Glenn Heisey	Capital Blue Cross
Justin Henson	Schindler Elevator
Whitney Kerr	Not available
William Kunkle	Not available
Virginia Wesner	Not available

### **ADDRESS CHANGED?**

Has your email address changed? Help us keep you informed of Harrisburg Section 503 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then be sure to click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

### May, 2018

NAME	COMPANY
Robert Costa	Government Micron Inspection & Calibration Service
Avyayam D. Dave	Select Medical
Amanda Dawson	Not available
Jason Emes	Not available
Kimberly Klisiewicz	CSL Plasma





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## STANDING COMMITTEES:

<b>Auditing Chair</b>	<b>Craig Mosher</b>	<b>717-986-3540</b>	<b>Membership Chair</b>	<b>Dave Fisher</b>	<a href="mailto:dfisherashbg@gmail.com">dfisherashbg@gmail.com</a>
<b>Arrangements Chair</b>	<b>Greg Gurican</b>	<b>717-653-9699</b>	<b>Newsletter Editor</b>	<b>Greg Gurican</b>	<b>Cell: 917-548-5786</b>
<b>Certification Chair</b>	<b>Michael Green</b>	<b>717-697-4188</b>	<b>Nominations Chair</b>	<b>Brian Davis</b>	<b>717-767-3767</b>
<b>Chief Proctor</b>	<b>Susan Backs</b>	<b>717-378-6266</b>	<b>Placement Chair</b>	<b>Brian Krady</b>	<b>brian_krady@yahoo.com</b>
<b>Education Chair</b>	<b>John Sharp</b>	<b>717-986-7692</b>	<b>Program(s) Co-Chairs</b>	<b>Chad Yiengst Bill Gordon</b>	<b>717-451-9076 717-938-1923</b>
<b>Voice of the Customer (VOC) Chair</b>	<b>Brain Davis</b>	<b>717-767-3767</b>	<b>Webmaster &amp; INET Liaison</b>	<b>Steve Cronkrite</b>	<b>717-852-1806 <a href="mailto:webmaster@asq-harrisburg.org">webmaster@asq-harrisburg.org</a></b>

## FUTURE SECTION MEETINGS

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2018				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
09/12/18	09/07/18	<i>Meeting the AS9100D Requirements for Counterfeit Part Control'</i>	<i>Anne Poncheri, Principal AP Quality Consulting</i>	<b>York</b>
10/10/18	10/05/18	<i>Carlisle Construction Materials New Technical Training Center 1555 Ritner Highway, Carlisle, PA</i>	<i>Tim Wickard Director Quality Systems</i>	<b>Carlisle</b>
11/14/18	11/09/18	<i>Inspiring Innovation in Your Company or Organization</i>	<i>Glenn Ebersole Strategic Business Development/ Marketing Executive &amp; Leader</i>	<b>Lancaster</b>
12/12/18	12/07/18	<i>Managing a Global Supply Chain in 2019</i>	<i>Mark D'Agostino VP of Supply Chain The AMEs Companies, Inc.</i>	<b>York</b>