



Harrisburg
Section
The Global Voice of Quality™

Monthly Meeting Notice and News: June 2017

5th Annual Section 0503 Recognition and Awards Social Night

When: **Wednesday, June 14, 2017**
Registration: 5:30 p.m. - 6:30 p.m.
Dinner: 6:30 p.m. - 7:30 p.m.
Program: 7:30 p.m. - 9:00 p.m.

Where: **Four Points by Sheraton York**
1650 Toronita Street
York, PA 17402
Phone: 717-8464940

Menu: **Classic 4Pts. Buffet:** Fresh mixed Baby Greens w/Vinaigrette, Caesar Salad, and two Chef Specialty Salads; Grilled NY Sirloin Steak and Grilled Salmon w/dill sauce; Whipped potatoes and Seasonal Veggies; Rolls and butter, Coffee and Tea service: Assorted Desserts table
Each registered person will receive two free drink vouchers, good for cocktails, wine, beer, or soda. We are also receiving two surprise appetizers.

NOTE: **If you are receiving an award and have already sent your RSVP, there is no need to register online.**

Please register on-line, NO LATER than 2:30 pm on Friday, June 9, 2017 at:

<http://www.asq-harrisburg.org/dinnermeetings.php>

Preregistration: Members: \$25.00, Guests: \$30.00, Students: \$15.00

If registering a guest on-line, please use the comment field to provide the names of our guests.

What: Quality Profession, Skills and Technology: Yesterday, Today, Tomorrow:

Quality, as a profession, is a constant from the European Guilds, 1000 years ago, to contemporary cyber-warfare. However, the *control* of the definition and measurement of Quality is evolving from the hands of the practitioner to the keystroke of the internet expert. This session reviews the vital relationship between the Quality Profession, relevant skills and technology in the past and present. Using practical examples, the session suggests how those in the profession of quality can incrementally prepare for and control future standards in business and industry, healthcare, and education.

Who: Dr. Bob Gee, MBB

Dr. Bob Gee, Ph.D. achieved international, national and state recognitions for higher education achievements in quality management. Dr. Gee was a pilot Baldrige Examiner in Education and Healthcare, guest speaker at Yale University, and recipient of the federal "Excellence in Government" award for design of educational programs at the United States Coast Guard. Dr. Gee's keynote presentations include an ISO series in Lebanon,



on medical education and quality practice in Davos, Switzerland, as Judge of International Team awards for Phillips Lighting, and on global quality standards at the China National Six Sigma Conference. His history of public service and support of ASQ includes national Board Member of ASQ, guest speaker at ASQ regional conferences, Board Member and guest Examiner of State Quality Awards, and Governor’s Committee for Education. He created and implemented private-public sector quality programs for sponsors such as the Institute of Canadian Bankers and Canadian International Development Agency in the Pacific Rim. Dr. Gee has founded Higher Education Institution(s) offering Bachelors Completion through Doctor of Business Administration Degrees in Quality, Healthcare and Education and Lean Thinking and Post-Doctoral Fellows Program Certifications. He has won “Teacher of the Year” awards for process improvement projects at diverse sponsors such as Center for Medicaid Services and United Technologies.

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2017				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/11/17	01/06/17	<i>ISO 9001:2015 - The Next Generation: Highlights of New Concepts With A Focus on Context of the Organization</i>	<i>Judi Markel, Owner ISO Advantage, LLC</i>	Harrisburg
02/08/17	02/03/17	<i>Minimize Tribal Knowledge Erosion as Baby Boomers Retire</i>	<i>Tim Wickard Director Quality Systems Carlisle Construction Materials</i>	Lancaster
03/08/17	03/03/17	<i>Driving Productivity with the Power of 3D Printing</i>	<i>Allan Pincus Director of 3D Printing Design-Point</i>	York
04/12/17	04/07/17	<i>Aquaponics- Process, Regulations, and Opportunities for Quality Control</i>	<i>Dr. David Foster Chief Scientist Integrated Agricultural Systems</i>	Camp Hill
05/10/17	05/05/17	<i>Transferring professional skills to socially impactful community projects</i>	<i>Mary Stolfus Past VP of Operations Dutchland, Inc</i>	Lancaster
06/14/17	06/09/17	<i>Section 503 Recognition & Awards Social Night Keynote Speaker</i>	<i>Dr. Robert Gee President American Meridian University</i>	York
09/13/17	09/08/17	<i>Planning for Failure: the Power of Defensive Pessimism</i>	<i>John Sharp Global Quality Leader TE Connectivity</i>	Harrisburg
10/11/17	10/06/17	<i>Carlisle Construction Materials Plant Tour 1555 Ritner Highway, Carlisle, PA</i>	<i>Tim Wickard Director Quality Systems</i>	Carlisle
11/08/17	11/05/17	<i>Dealing with Difficult Team Members and Stakeholders</i>	<i>Myles Miller CEO & Founder LeadUP</i>	York
12/13/17	12/08/17	<i>Teaching "Quality and Continuous Improvement" at a Business School</i>	<i>Robert O. Neidigh, Ph.D. Assistant Professor Shippensburg University</i>	Harrisburg



Advertisement(s)

DBS Quality Management Int'l
ISO 9001/AS9100/ISO 13485/TS16949
Quality Systems Assessments, Training & Development
Access Database Development and Lean Six Sigma Implementation

Web Site: dbsqualitymgmt.com

<i>Dates</i>	2017 Winter/Spring Training Programs	<i>Cost/Person</i>							
3 Sessions: February 23 April 26 June 8	<p style="text-align: center;">Understanding ISO 9001:2015:</p> <p>This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.</p>	\$450/person							
3 Sessions: February 23 & 24 April 26 & 27 June 8 & 9	<p style="text-align: center;">2 Day ISO 9001:2015 Internal Auditor Training</p> <p style="text-align: center;">Day 1: Understanding ISO 9001:2015 as listed above</p> <p style="text-align: center;">Day 2: Audit Mechanics-Process Based Audit Methodology:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance </td> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions </td> </tr> </table>	<ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance 	<ul style="list-style-type: none"> ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions 	\$750/person					
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3 Sessions: January 12 & 13 March 23 & 24 May 23 & 24	<p style="text-align: center;">2 Day AS9100 D-2016 Standard Training</p> <p style="text-align: center;">Day 1: Understanding ISO 9001:2015; Base Requirements for AS9100D.</p> <p style="text-align: center;">Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015.</p> <p>This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, changes in the OASIS database and implementation strategies for certification preparation. Key changes of AS9100C to AS9100D-2016 will be reviewed. A specific focus is the review of the "Most Common Gaps" in AS9100C certified companies transitioning to AS9100D to use as an upgrade development tool. Understanding through study workshops</p>	\$750/person							
2 Sessions: March 1 May 18	<p style="text-align: center;">1 Day ISO 13485:2016 Training</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 25%;">❖ Introduction</td> <td style="width: 25%;">❖ Structure, Scope & Definitions</td> <td style="width: 25%;">❖ Based on ISO 9001:2008</td> <td style="width: 25%;">❖ Risk Management</td> <td style="width: 25%;">❖ Process Clauses</td> <td style="width: 25%;">❖ Medical Device Clauses</td> <td style="width: 25%;">❖ Procedures Required</td> </tr> </table>	❖ Introduction	❖ Structure, Scope & Definitions	❖ Based on ISO 9001:2008	❖ Risk Management	❖ Process Clauses	❖ Medical Device Clauses	❖ Procedures Required	\$450/person
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<p>Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, & ISO 13485</p>									
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Section**
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