



The Global Voice of Quality™

Quality Currents

Newsletter of Harrisburg Section 503

Serving the Quality Profession Since 1953

March 2014

Leadership Committee -- 2013-2014

CHAIR:

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sahaldeman@armstrong.com

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MS RA, ASQ CMQ/OE, CQA and CQE
bdavis@archtest.com
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ASQ Web Site: www.asq.org

Harrisburg Section Home Page:

www.asq-harrisburg.org

Section Officers can be e-mailed

Reminder:

Wednesday March 12th. Sign up for reservations NOW. Please read the "New" Reservation Etiquette Policy on page 5!!

March 2014 Chair's Message



The long days of winter are almost behind us. Finally! I'm sure some of you enjoy the winter weather and perhaps get out on the slopes and have fun skiing or snowboarding, or maybe even sledding. I know my kids enjoyed building snowmen and igloos this winter. But even they were beginning to groan when they had a snow day, knowing that their summer vacation was delayed yet another day. Whether you loved this past winter with all the snow, or just endured it, none of us had the experience of the winter Olympics quite like our Education Chair, John Sharp.

John traveled to the Olympics in Sochi several weeks ago. He was able to access areas reserved for athletes

COMMITTEES

Auditing	Craig Mosher	717-986-3540	Membership	Dewey Butts	dbutts@ibis-qual.com
Arrangements	Greg Gurican	717-653-9699	Newsletter	Dewey Butts	717-870-2474 dbutts@ibis-qual.com
Certification	Michael Green	717-697-4188	Nominations	Scott Crandall	800-233-3189
Chief Proctor	Susan Backs	717-378-6266	Placement	Brian Krady	brian_krady@yahoo.com
Education	John Sharp	717-986-7692	Program	Fred Hammond	717-330-9701
Examining			Webmaster	William Gordon	717-938-1923
				Steve Cronkrite	717-852-1806

and their guests, as the uncle of a four-man bobsled team member. John's nephew, Johnny Quinn, didn't medal in his event, but he saw his teammates in the USA #1 sled capture the bronze. With Johnny Quinn escorting John Sharp and other family members around the Olympic venues, John experienced quite an exciting time in Sochi, meeting many of the athletes and television personalities. But all good things must come to an end, so after the closing ceremonies, John began his travels home. Welcome home, John. I'm jealous of your trip.

After all the discussion and speculation regarding security at the Olympic Games, I learned that security risks are not limited to large, international events. Last month's dinner presentation opened my eyes to some very interesting information about surveillance and counter surveillance, recovering "deleted" files/texts/messages, EXIF data embedded in photos, caller ID spoofing, and other means that people can find out a LOT about me. It was quite an interesting, unique, and interactive topic that I really enjoyed. Based on the feedback forms, Jim Dill's presentation was enjoyed by all.

Coming up this month, we'll welcome Ted Gee to join us for our dinner meeting to present Hope is not a Strategy: Simple Solutions for Doing Business in the 21st Century. I'm looking forward to this upcoming topic for our March dinner meeting presentation. I'm also looking forward to some warmer weather soon!

Sally Haldeman, Chair ASQ Section 503

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**Local Harrisburg Section 503
Business News/Info:**

Nominations are now open

As we are a very progressive and proactive organization, we are anticipating a need for a section treasurer for our 2015 business year. Nominations are currently being taken and will be presented to the section leadership for consideration.

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**Request for Awards and Recognition Committee
Members**

Last Year our section leadership decided to enhance our June Annual Social Meeting to a celebration with our memberships. It was a huge success with many of our members receiving acknowledgement for their dedication to quality and to the Harrisburg Section. This June, we will continue that trend with our 2nd annual Awards and Recognition celebration. To help it to be a greater success, we are forming a committee to help put it together. We would like to open the committee membership to any members that would like to serve on it help out on the logistics and mechanics of the celebration.

If you are an interested member, please contact Brian Davis at bdavis@archtest.com

Call for Certification Exam Locations

Reminder: If you have a facility that you would like to offer to host Certification exams, contact to all interested in supporting the ASQ Certification process, if you have a facility that may be able to host the Certification Exams, then please contact Susan Backs at sbacks@transairmfg.com or send a note to 0503@ibis-qual.com and we will forward your info to her.

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**Call for Celebrations and local Quality
Announcements**

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to 0503@ibis-qual.com and we will be very happy to add that to the newsletter.

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Mini Conference Update

The Harrisburg Section of ASQ has formed a committee diligently working on putting together a mini conference for our November regular meeting. The venue is yet to be detailed but they are diligently working to solidify the bill of fare.

Save the date of Saturday, November 15th, 2014 for the conference. Keep an eye on our website and our newsletter for future updates.

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Opportunity Links

Educational opportunities:

Feel free to visit the Section Website for our educational opportunities. You can download the catalog at <http://www.asq-harrisburg.org/education.html> for future reference. Also found there will be links to other educational opportunities both locally and around the ASQ community.

Job Opportunities: A few of our members have a continuing relationship with independent recruiters and Human Resources Recruiters. There some of our members that are actively looking for new opportunities. If you would like to share the job opportunities that you are aware of with your fellow members, please feel free to contact our Placement Chair, Brian Krady at brian.krady@yahoo.com. They can be uploaded to our web site for all to see.

Please visit our section web site for potential job listings: www.asq-harrisburg.org

Members helping Members - Local Opportunities:

As a member of our local section, we are offering free advertisement of open positions and opportunities to you. If you have an open position for a Quality Professional (any level) that you are looking to fill, we will be very happy to place your needs in our newsletter. Please send any information to 0503@ibis-qual.com and we will post it in the next newsletter or flyer that will be set out to our members.

Quality Engineer Job Offering:

Anyone interested in a **Quality Engineer** opportunity at the Progress Rail Services facility in Muncie, Indiana. Please feel free to circulate the position below to you group members. To apply or to learn more about this opening visit:

<http://progressrail.iapplicants.com/ViewJob-528649.html>

Progress Rail Services, a subsidiary of Caterpillar Inc., is a major supplier of products and services to the rail industry throughout North America and the world. Electro-Motive Diesel and Progress Rail are integrated OEM and solutions providers (parent company is Caterpillar); delivering a full range of cost-effective products, services and solutions to our railway customers. Whether it rolls on the rail or is the rail itself, Electro-Motive Diesel and Progress Rail can provide new, remanufactured or recycled products – offering our rail customers one-stop shopping and comprehensive cradle-to-grave railway solutions. We do this through two key business units: Locomotive and Railcar Services (LRS) and Engineering and Track Services (ETS).

Quality Tools: To learn more about Tools used in the pursuit of excellence: go to the link below:

[Beyond the Basics \(http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html\)](http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html)

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ASQ News/Info:

Membership Profile: It is important to keep your profile up to date. Your email for instance is a vital vehicle that we use to communicate with you. If you suspect that your email address is not current, visit www.asq.org or contact ASQ's Customer Care Center:

Email: help@asq.org

Phone: 800-248-1946 (USA and Canada only)
or 414-272-8575

Fax: 414-272-1734

Mail: ASQ

600 N. Plankinton Ave.
Milwaukee, WI, 53203, USA

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**Harrisburg
Section**
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**ASQ Harrisburg Section 503
MARCH 2014 DINNER MEETING**

When: Wednesday, March 12, 2014
Registration: 6:00 - 6:30 p.m.
Dinner: 6:30 - 7:15 p.m.
Program and Q&A: 7:15 - 9:00 p.m.

Where: The Eden Resort Inn
222 Eden Road – Lancaster, PA 17601

Menu: Grand Buffet: Served Salad (Creamy Caesar or Blue Cheese dressings); Pasta & Potato Salads; Carved Roast Beef, Chicken Marsala, Baked Salmon (with lemon-dill sauce), Chef's choice of Veggies to match; rolls and butter, coffee, tea or Iced tea, and Desert Buffet.

Cost: Pre-Registered: \$20.00/Section Member, \$25.00/Guest
At-the-door: \$25.00/Section Member, \$30.00/Guest

What: Hope is not a Strategy – Doing Business in the 21st Century

It doesn't matter what company you're with, you need to understand what continuous improvement is, where it begins and what it really means. If you're interested in making your business operating system most effective using process tools such as lean, six sigma, you will need to know how to get the most out of your strategy and your teams. If you're leading a change initiative, business transformation or thinking about it– and your organization is depending on you then this session maybe helpful. In this session you'll learn basic concepts about leadership and the roles/ responsibilities of it, integrating strategy with business operating systems including process tools such as lean and six sigma, and why systems are not successful as they could be, or should be, based on experience drawn from Ted's years of leading fortune 500 companies where change, startups, and growth opportunities were in great demand.

Who: Ted Gee – President and CEO – SBI Institute, Inc.

Ted Gee is President of Success Based Intervention (SBI), and Success Based Intervention Institute, a leadership development firm. Ted has been highly successful leading where businesses were in a cultural change or a business transition state driven by competition or burning platforms. He has led companies that produced different products in different industries, including Corning Inc., Harley Davidson, and Ingersoll Rand with consistent top and bottom line results. Ted has trained in the United States and in Japan and is a certified sensei in lean and six sigma tools and has trained many MBB's, BB's etc that are currently leading change in organizations today. Ted is multi lingual, and has attended MIT Sloan and Chicago Graduate School of business for his graduate education.

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He is the author of *Hope is Not a Strategy: Simple Solutions for Doing Business in the 21st Century*. In his book, Gee says; "As many companies continue to ship jobs overseas and lay off employees, it is clear that a new recipe for solving problems and creating solutions is needed." He notes that the best stimulus package for corporate leaders and business owners is getting the right process tools to drive increased business, sustainable profits, save jobs and inspire growth. "This and this alone will keep jobs in America"!

Fred Hammond – Program Co-Chair

IMPORTANT:

To meet the hotel notification requirements and allow for preparation for our meetings, all reservations need to be received one-week in advance of every meeting, by the close of business (c.o.b.) on the Friday before the meeting date. **Please register below by E-mail on Wednesday March 5, 2014, or sooner if possible, and NOT LATER than the c.o.b. on Thursday March 6th:**

Name	E-mail	Fax
Fred Hammond	fhammo@gmail.com	717-283.0818

Click on the link above to register at: fhammo@gmail.com. You will receive a confirming email within 36 hours. Registration reservations received after the dates above may be accommodated, but members should expect to pay "At-the-Door" pricing, so reserve early to receive the discount. Thank you.

Dinner Meeting Reservation Etiquette- Please, if you make a reservation to attend one of our dinner meetings and find that you are unable to attend, kindly let us know at least 48 hours in advance – preferably by the close of business the Friday prior. If you make a reservation and fail to show up the Section pays for your meal. The section underwrites the cost differential in the charges for meals in addition to taxes and gratuity, 26% of the cost of the meals, so please be considerate. If you cancel with less than 48 hours' notice or do not attend you will be asked to reimburse the section.

DIRECTIONS:

From York: Take Route 30 East to Lancaster. Take the Lititz/Oregon Pike Exit off of 30 East. Go to the second traffic light and make a left onto 272 North (Oregon Pike). Go to the first traffic light and make a right onto Eden Road. The Best Western Eden Resort is on your right.

From Harrisburg: Take Route 283 East. Follow to the junction with Route 30 East. Follow Route 30 East to the Lititz/Oregon Pike Exit. At the first red light go straight. At the second red light turn left onto 272 North (Oregon Pike). At the first traffic light make a right onto Eden Road. The Best Western Eden Resort will be on your right.

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ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2014				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/08/14	01/01/14	<i>“On time, On Budget, In Scope – SO WHAT? Why Organizational Change Management Matters</i>	<i>Rob Carr, Manager Momentum, Inc. Management Consulting</i>	YORK
02/12/14	02/05/14	<i>The Darker Side of Technology: How Unintentional Information Leaks Can Affect Your Bottom Line</i>	<i>Jim Dill Innovative Technology & Investigative Solutions - ITIS, LLC</i>	HARRISBURG
03/12/14	03/05/14	<i>Hope is not a Strategy: Simple Solutions for Doing Business in the 21st Century</i>	<i>Ted Gee, President & CEO SBI Institute, Inc.</i>	LANCASTER
04/09/14	04/02/14	<i>Developing quality professionals - The Institute for Quality and other on-campus initiatives</i>	<i>Benjamin Neve, Ph.D. Assistant Professor of Decision Sciences York College of Pennsylvania</i>	York
05/14/14	05/07/14	<i>Leadership Development and Personal Growth</i>	<i>Lee Rubin Penn State Star Student- Athlete Turned Professional Speaker</i>	HARRISBURG
06/11/14	06/04/14	<i>Section 503 Recognition & Awards Social Night</i>	<i>Sally Haldeman, Chair ASQ Section 503</i>	Centerville
09/10/14	09/03/14	<i>Plant Tour: Sechan Electronics Inc. 525 Furnace Hills Pike, Lititz, PA</i>	<i>Jeff Filer & Kathy Burkhart Sr Quality Assurance Engineers</i>	Lititz
10/08/14	10/01/14	<i>Simulation; taking "lean thinking" to the next level</i>	<i>Brittany Hagedorn, SSBB Experienced Healthcare Consultant Simul8 Corporation</i>	York
11/12/14	11/05/14	<i>Proposed Mini-Conference</i>	<i>TBD</i>	TBD
12/10/14	12/03/14	<i>Recent Advances in Robotic Design</i>	<i>Dr. Joe Wunderlich Associate Professor of Engineering Elizabethtown College</i>	Lancaster

Advertisements

DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidadoc@aol.com
ISO 9000/TS-16949/AS-9100/ISO 13485 Quality System Assessments, Development & Training
 Visit our Website @ www.dbsqualitymgmt.com



2014 Training Programs

Dates	Course Description	Cost/Person
3 Sessions: March 6 & 7 April 2 & 3 May 8 & 9	<p align="center">2 DAY ISO 9001:2000 Internal Auditor Training w/ 2008 Revision Review</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> Quality system principles and the process model Examination/interpretation of ISO9001:2000 elements Review of recently released 2008 standard changes Continual effectiveness improvement focus <p>Day 2 – Applying the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit, Sampling, the Audit Checklist, Conducting the audit, psychology, Audit management, Non-conformity statements, audit reports, Corrective action follow-up, Skill development through workshops</p>	<p align="center">\$595</p> <p>NOTE: Cost for those who want to attend only the first day of training: \$350</p>
3 Sessions: March 21 April 25 June 13	<p align="center">1 Day SAE AS-9100C & AS9101D Supporting Criteria for Aviation, Space and Defense Organizations Standard</p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101D Audit Criteria/Requirements, and implementation strategies for certification preparation. Includes: Key Changes in AS9100C, AS9104 Transition Rules, Application of AS9101D Audit Criteria; The OER (Objective Evidence Report), The PEAR (Process Evaluation Assessment Report), Risk Management Requirements, Project and Configuration Management, Process Turtle Diagram Work Shop. Prerequisite: Understanding ISO 9001- 2008 is Essential. Understanding of AS9100 B is beneficial</p>	<p align="center">\$395</p>
Offered On-Site Public Training TBD	<p align="center">One Day Work Shop AS9101D Implementation Criteria; Application of SAE AS-9100C</p> <p>This course concentrates on the application of AS9101D, Key Changes in AS9100C, Process Turtle Diagram Work Shop, Business Process Metrics, The PEAR (Process Effectiveness Assessment Report), The OER (Objective Evidence Record), Risk Mgmt. Requirements and Work Shop.</p>	<p align="center">Call for On-site Pricing Or Registration Form</p>

Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.
Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. **Please bring a copy of the appropriate Standard for reference.**
Location: **Holiday Inn, 1750 Summeytown Pike, Kulpville, PA 19443. Ph. (215)368-3800.**
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.
Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidadoc@aol.com