



**Harrisburg**  
**Section**  
**The Global Voice of Quality™**

## **Monthly Meeting Notice and News: March 2018**

**When:** **Wednesday, March 14, 2018**  
Registration: 5:30 p.m. - 6:30 p.m.  
Dinner: 6:30 p.m. - 7:30 p.m.  
Program: 7:30 p.m. - 9:00 p.m.

**Where:** **Lancaster Eden Resort**  
222 Eden Rd  
Lancaster, PA 17601-4216

**Menu:** Tossed green salad, pasta and potato salad; Carved roast sirloin of beef, Baked salmon in basil cream sauce, chicken breast ala lemon; Chef's choice of starch and vegetables; Desert table; Coffee and tea service; Rolls and butter

**Please register on-line, NO LATER than 2:30 pm on Friday, March 9, 2018 at:**  
<http://www.asq-harrisburg.org/dinnermeetings.php>

**Preregistration: Members: \$25.00, Guests: \$30.00, Students: \$15.00**  
**At the door: Members: \$25.00, Guests: \$35.00, Students: \$15.00**

### **What: Social Networking: High Velocity Knowledge Sharing or a Pandora's Box?**

As QA professionals, we are responsible for every aspect of the business that impacts quality. Chief among these aspects are the use and transfer of knowledge in the organization. Social networking is a tool that accelerates and simplifies that transfer of knowledge, in ways that capitalize on our natural drives to build human connection and maintain tribal knowledge. But social networking also carries a risk, being a Pandora's box that, when opened, unleashes issues about 'fake news,' disclosure and unauthorized information that could be a nightmare. How do we know what to do? This presentation provides a method to peek in and through that Pandora's box to determine just how dangerous or fertile social networking technologies can be. This dialogue will help to identify our own box of knowledge sharing, looking at the cultural facets, considering both tacit and explicit knowledge, and, in a workshop approach, providing participants with an opportunity to take a hard look at how they, as quality professionals, need to think about social networking in their organization.

### **Who: Paul Armstrong**

Paul Armstrong is best described as enthusiastically passionate about helping people improve how they accomplish their goals, and an engineer who doesn't seem to have an engineer's personality. Paul started and led the Performance Improvement efforts at a major defense contractor for 15 years before starting eNthusaProve, a niche consulting firm that teams with clients to help them connect to purpose, create value and contribute that value. With a recently published book entitled Enabling Joy, Paul helps team leaders see their real calling as a leader based on foundational references and especially the works of Dr. Deming. Paul has been deeply involved with knowledge management for over 20 years, and has seen a relevancy with this field and the



work that we do in quality. When not with his customers, Paul can be found giggling with grandchildren with his bride of 35 years on their little farm in Lancaster.

<b>ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2018</b>				
<b>MEETING DATE</b>	<b>REGISTRATION DEADLINE</b>	<b>TOPIC</b>	<b>SPEAKER</b>	<b>LOCATION</b>
01/10/18	01/05/18	<i>The York Plan: York County Contributes to Winning World War II</i>	<i>James McClure Historian and Author Editor, York Daily Record</i>	<b>York</b>
02/14/18	02/09/18	<i>Problem Solving: Are you barking up the wrong tree?</i>	<i>Craig Arello President, ASIX Quality</i>	<b>Harrisburg</b>
03/14/18	03/09/18	<i>Social Networking: High Velocity Knowledge Sharing or a Pandora's Box?</i>	<i>Paul Armstrong Chief Innovation Officer eNthusaProve, LLC</i>	<b>Lancaster</b>
04/11/18	04/06/18	<i>Site Visit: Distribution Center 4875 Susquehanna Trail York, PA</i>	<i>David Rotell President, ES3</i>	<b>Strinestown</b>
05/09/18	05/04/18	<i>Joint Association Event Undergraduate Engineering Students, Elizabethtown College</i>	<i>Engineers for the 21st Century Student Projects</i>	<b>Elizabethtown</b>
06/13/18	06/08/18	<i>Section 503 Recognition &amp; Awards Social Night Keynote Speaker</i>	<i>Dr. Terry Madonna, Ph.D. Director of the Center for Politics and Public Affairs</i>	<b>Lancaster</b>
09/12/18	09/07/18	<i>Meeting the AS9100D Requirements for Counterfeit Part Control'</i>	<i>Anne Poncheri, Principal AP Quality Consulting</i>	<b>York</b>
10/10/18	10/05/18	<i>Carlisle Construction Materials New Technical Training Center 1555 Ritner Highway, Carlisle, PA</i>	<i>Tim Wickard Director Quality Systems</i>	<b>Carlisle</b>
11/14/18	11/09/18	<i>Inspiring Innovation in Your Company or Organization</i>	<i>Glenn Ebersole Strategic Business Development/ Marketing Executive &amp; Leader</i>	<b>Lancaster</b>
12/12/18	12/07/18	<i>Managing a Global Supply Chain in 2019</i>	<i>Mark D'Agostino VP of Supply Chain The AMEs Companies, Inc.</i>	<b>York</b>



Advertisement(s)

 <b>DBS Quality Management Int'l</b> ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation  Web Site: <a href="http://dbsqualitymgmt.com">dbsqualitymgmt.com</a>		
Dates	2018 Winter-Spring Training Programs	Cost/Person
<b>3 Sessions</b> January 11 March 22 May 10	<p align="center"><b>Understanding ISO 9001:2015:</b></p> <p>This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.</p>	<b>\$450/person</b>
<b>3 Sessions</b> January 11 & 12 March 22 & 23 May 10 & 11	<p align="center"><b>2 Day ISO 9001:2015 Internal Auditor Training</b></p> <p align="center"><b>Day 1: Understanding ISO 9001:2015 as listed above</b></p> <p align="center"><b>Day 2: Audit Mechanics-Process Based Audit Methodology:</b></p> <ul style="list-style-type: none"> <li>❖ The Auditor, Auditee, Audit &amp; Audit Preparation</li> <li>❖ Auditing Documented Information</li> <li>❖ Develop the Process Audit Plan</li> <li>❖ Process Audit Preparation</li> <li>❖ Auditing Metrics, Goals and Performance</li> <li>❖ Auditing for Compliance</li> <li>❖ Writing the Process Audit Report</li> <li>❖ Root Cause Analysis &amp; Corrective Action Plan</li> <li>❖ Corrective Action Verification and Closure</li> <li>❖ Audit skill development through individual, team, and role play sessions</li> </ul>	<b>\$750/person</b>
<b>3 Sessions</b> March 8 & 9 April 19 & 20 June 7 & 8	<p align="center"><b>2 Day AS9100 D-2016 Standard Training</b></p> <p align="center"><b>Day 1: Understanding ISO 9001:2015; Base Requirements for AS9100D.</b></p> <p align="center"><b>Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015.</b></p> <p>This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, changes in the OASIS database and implementation strategies for certification preparation. Key changes of AS9100C to AS9100D-2016 will be reviewed. A specific focus is the review of the "Most Common Gaps" in AS9100C certified companies transitioning to AS9100D to use as an upgrade development tool. Understanding through study workshops</p>	<b>\$750/person</b>
<b>On-Site Training Only</b>	<i>½ Day ISO 9001:2015 Management Training</i> <i>Applications: ISO 9001:2015, AS9100D:2016, ISO/TS 16949:2016</i>	<b>Call For Pricing</b>
<p align="center"><b>Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, &amp; ISO 13485</b></p> <p><b>Courses Include:</b>            Training material &amp; continental breakfast. Lunch is on your own.            Courses run from 8:30 AM to 4:30 PM.            Please bring a copy of the topic appropriate Standard for reference</p> <p><b>Course Location:</b>            Holiday Inn, 1750 Sumneytown Pike, Kulpville, PA 19443. Ph. (215) 368-3800            At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike            Registration Forms available on our Web Site <a href="http://www.dbsqualitymgmt.com">www.dbsqualitymgmt.com</a></p> <p align="center"><b>Contact Deidra to register. Phone: 215-368-6266, Fax: 215-393-4873, e-mail: <a href="mailto:deidradoc@aol.com">deidradoc@aol.com</a>.</b></p>		



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**Leadership Committee -- 2018**

**CHAIR:**

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**PAST CHAIR:**

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**ASQ Web Site:**

[www.asq.org](http://www.asq.org)

**Section Home Page:**

[www.asq-harrisburg.org](http://www.asq-harrisburg.org)

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