



Harrisburg Quality Currents

Winter 2019 Section 503 Newsletter

SECTION CHAIR'S MESSAGE

By Craig Aiello

Leadership Committee -- 2019

CHAIR:

Craig Aiello

President, ASIX Quality

(717) 451-0658

craig@asixquality.com

CO-CHAIR/CHAIR ELECT:

Open Position

TREASURER:

Chad Yiengst

Principal Consultant, Ledge Inc.

717-451-9076

cyiengst@ledgeinc.com>

SECRETARY:

Toni Tunstall

Quality Systems Engineer

TE Connectivity

(717) 370-2285

tlt8998@verizon.net

PAST CHAIR:

Adam Marsh

President, Ledge Inc.

(717) 965-6378

amarsh@ledgeinc.com

ASQ Web Site:

www.asq.org

Section Home Page:

www.asq-harrisburg.org

Section LinkedIn Page:

<https://www.linkedin.com/company/asq-harrisburg/>

As we begin 2019, I would like to take this opportunity to again thank you, our membership, for your continued involvement and support in ASQ Section 503. It is our section membership that adds the greatest value through networking and the mentoring of fellow quality professionals.

I would like to thank Adam Marsh, past Chair, and Shailesh Gosai, past Treasurer, for their service and leadership as well as the rest of our long-standing [board members](#). We are fortunate to have such an active section. I would also like to welcome two new board members Chad Yiengst as Treasurer and Devin Langan as Co-Program Chair.

Our team has pulled together a strong and interesting list of speakers and topics for this year. We hope to continue to grow our attendance at our monthly meetings as this is a great opportunity to expand your awareness in the Quality field and network with other Quality Professionals. I encourage you to invite potential members.

Just a reminder, as of January 2019, all recertifications are required to be done online. If you have one coming up this year, be sure to read up on the process. I have completed the online recertification and it is a much easier process than it was in the past. To view the new requirements, please visit ASQ's site at: <https://asq.org/>

I am looking forward to an exciting year with ASQ Section 503, and I look forward to meeting each of you at our monthly meetings.

Craig Aiello, ASQ 503 Section Chair



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ASQ Transformation

The ASQ continues the transformation through 2019 lets' recall the transformation's primary objectives are to grow and retain membership while protecting the society's non-profit financial status. The growth/retention roadmap for ASQ is to "hold onto members by increasing value and satisfaction" and "grow ASQ by elevating and accelerating a culture of excellence."

So far, the regions have been consolidated and the accounting activities are being centralized at the corporate level to ensure compliance with federal regulatory requirements for non-profits. The software platform was completed and the first wave of 10 Sections and 10 Divisions were completed. Our section is in wave two starting in March. The section will continue to be funded through our member dues and will continue to remain in our section in the future.

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Winter Weather Advisory & Section Meetings – Cancelations/Postponements

POLICY REMINDER: During periods of inclement weather, especially snowstorms, the Section policy is only to cancel and reschedule meetings (if possible) when the local school districts in the areas where our Venues are located announce that schools will be closed for that day. (Delayed school openings will not impact on the decision to cancel dinner meetings.)

York 4PTS: York Central School District
Harrisburg Sheraton Central Dauphin Sch District
EDEN Resort Inn: Manheim Township

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Call for Papers

2019 Inspection Division Conference

The Inspection Division is pleased to announce that its 2019 conference will be held on September 26 & 27 at the Holiday Inn Louisville Airport Fair/Expo in Louisville, KY.

The division is searching for dynamic and informative presentations on a variety of quality related topics in order to facilitate a valuable and meaningful exchange of information. Though inspection related presentations are preferred, all topics related to performance excellence, continuous improvement, quality methodologies, etc., will be given equal consideration.

Submit your presentation title and abstract, 150 words max, to Jim Spichiger at jim.spichiger@hotmail.com by March 1, 2019.

All presenters will receive a complimentary, full registration to this two day conference.

For further information contact Jim Spichiger via e-mail or at 740-349-3708.

An Opportunity to Present:

“The typical process involves providing, a Title and short abstract of the topic/presentation. Once approved, you would need to create a paper to be published in whatever format they require and then a slide deck to share at the event. Each Division is different, but this is the typical and expected process. Since this is a small ASQ division they may be struggling to get papers, and they may “relax” some of the length or presentation requirements.”

John Sharp, Fellow
ASQ Section 503 Education Chair



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The “Insider” – News for Members February 2019

At the heart of ASQ's strategy is a desire to offer greater value to every member of ASQ. It is necessary to adapt to the changes taking place in associations, including the way professional interactions take place and how training is obtained. But above all, we must give life to ASQ's mission and make ASQ's vision a reality.

In a video message for the new year, I share my commitment to building upon the strong foundation that has been built to position ASQ for success in 2019 and beyond. [Click here](#) to watch the video now.

As we move forward, our member units will be better supported with new tools, resources, and opportunities for engagement. The organizations we serve will benefit from the new products, services, and programs we introduce. We will deliver more cutting-edge content in new and better ways. Through this evolution, we will not forget ASQ's origins, and the fundamental ways members interact, learn, and further their careers. In 2019, we will remain faithful to our roots as we advance our Society and the quality profession.

I invite you all to embrace the work we will do together to promote quality and improve the world in which we live and work. **Please consider joining me for a Live Chat on myASQ on Friday, March 8, 12:30-1:30 p.m. CST.** I will address questions and discuss my vision for 2019 and ASQ's strategic plan. [Click here](#) to view the event.

Thank you for keeping ASQ's mission and vision in your hearts. It is a great honor for me to serve as your chair in 2019.

A handwritten signature in black ink, appearing to read 'Benito Flores', written over a horizontal line.

Benito Flores
2019 Chair, ASQ Board of Directors



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CERTIFICATION OPPORTUNITIES



Next Application Deadline: March 8, 2019
Testing Window: April 5 - 21, 2019

Six Sigma / Process Improvement	Certified Six Sigma Green Belt Certified Quality Improvement Associate Certified Quality Process Analyst
Auditing	Certified Quality Auditor
Technical / Inspection	Certified Calibration Technician
Engineering	Certified Quality Engineer Certified Software Quality Engineer
Pharmaceutical	Certified Pharmaceutical GMP Professional

Next Application Deadline: April 5, 2019
Testing Window: May 3 - 19, 2019

Six Sigma / Process Improvement	Certified Six Sigma Yellow Belt Certified Six Sigma Black Belt
Auditing	Certified Biomedical Auditor Certified HACCP (Food Safety) Auditor
Technical / Inspection	Certified Quality Technician Certified Quality Inspector
Engineering	Certified Reliability Engineer
Quality Manager / Supply Chain	Certified Manager of Quality Certified Supplier Quality Professional

ASQ is dedicated to getting you quicker results, giving more flexibility with testing dates, all in a secure proctored environment. As a result, ASQ has made the switch to computer-based testing. [Learn more.](#)

ASQ Full Members save \$150 on the certification application! Not a member? [Join today](#) and receive exclusive discounts, access to career development resources, networking opportunities and more.



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CERTIFICATION EXAMS ARE ELECTRONIC

Prometric Test Centers:

Two closest locations to Harrisburg Chapter

York - Lancaster

2064 Fruitville Pike
Lancaster, PA 17601

Harrisburg

1100 N. MOUNTAIN ROAD
HARRISBURG, PA 17112

Watch out for the danger of not allowing enough time to prepare for the test. You will only have 5-6 weeks to prepare if you put off preparing until the day you sign up.

Prometric

<https://www.prometric.com/en-us/Pages/home.aspx>

NEW ASQ CERTIFICATION: CERTIFIED SUPPLIER QUALITY PROFESSIONAL (CSQP)

The Certified Supplier Quality Professional (CSQP) works with an organization's supply chain and suppliers to continuously improve performance of key system components. For more information about this new ASQ certification, click [here](#).

STANDING COMMITTEES:

Auditing Chair	Craig Mosher	717-986-3540	Membership Chair	Dave Fisher	dfisherasqhbq@gmail.com
Arrangements Chair	Greg Gurican	717-653-9699	Newsletter Editor	Greg Gurican	Cell: 917-548-5786
Certification Chair	Michael Green	717-697-4188	Nominations Chair	Adam Marsh	717-965-6378
Annual Awards Chr.			Placement Chair	Brian Krady	brian_krady@yahoo.com
Education Chair	John Sharp	717-986-7692	Program(s) Co-Chairs	Devin Langan Bill Gordon	717-288-1808 717-938-1923
Voice of the Customer (VOC) Chair	Adam Marsh	717 965-6378	Webmaster & INET Liaison	Steve Cronkrite	717-852-1806 webmaster@asq-harrisburg.org



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Please Welcome Our Newest Members!
For OCT. 18' thru JAN. 19'

October, 2018

NAME	COMPANY
David W. Andersen	Capital Blue Cross
Stacey Benser	NONE PROVIDED
Jeffrey Cruz	Capital Blue Cross
Luann Garland	UPMC Pinnacle Hanover
Michael Byron Mackley	NONE PROVIDED
Kenneth Pepper	NONE PROVIDED
John Reiter	NONE PROVIDED
Josh Skoczynski	NONE PROVIDED

November, 2018

NAME	COMPANY
Reuben R. Barker Jr	NONE PROVIDED
VINAY CEELA	NONE PROVIDED
Gordon J. Dobos	NONE PROVIDED
Gar Brian Vacchiano	NONE PROVIDED

December, 2018

NAME	COMPANY
David Bock	NONE PROVIDED
Erica Hill	NONE PROVIDED
Andrew J. Miller	NONE PROVIDED

January, 2019

NAME	COMPANY
Douglas Austin	NONE PROVIDED
Naji Chidiac	NONE PROVIDED
Bryant Luchs	NONE PROVIDED
Robert William Lyons	Integra York Pa, Inc
Kyle O'Malley	NONE PROVIDED
Brandt Rosche	NONE PROVIDED
Robert Rush	NONE PROVIDED
Arun Sharma	NONE PROVIDED
Sean-Patrick Sullivan	NONE PROVIDED
Kirk Wakefield	Tooling Dynamics

PUBLICATION INFORMATION

This newsletter is published quarterly to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. Please submit your input before the end of the 1st month of each new calendar quarter. Publication is targeted for February, May, August, and November. Submit your information to Greg Gurican at graygur814@comcast.net.

EMPLOYMENT OPPORTUNITIES Check Harrisburg ASQ website.

<http://www.asq-harrisburg.org/placement.php>

ADDRESS CHANGED?

Has your email address changed? Help us keep you informed of Harrisburg Section 503 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then click on the "email preferences" tab to ensure you are subscribed to receive future Section communications.



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Monthly Meeting Notice: March 2019

When: Wednesday, March 13, 2019
Registration: 5:30 p.m. - 6:30 p.m.
Dinner: 6:30 p.m. - 7:30 p.m.
Program: 7:30 p.m. - 9:00 p.m.

Where: Four Points by Sheraton York
1650 Toronita St.
York, PA 17402
717-846-4940

Menu: **Classic Four Points Buffet:** Fresh Baby Greens Salad and Caesar Salad; Chef Specialty Salads; Chicken Cordon Bleu and Seafood-stuffed Flounder; Garlic Whipped Potatoes; Seasonal Vegetables; Rolls and Butter; Coffee and Tea service; Assorted Cakes and Pastries

Please register on-line, NO LATER than 2:30 pm on Friday, March 8, 2019 at:
<http://www.asq-harrisburg.org/dinnermeetings.php>

Preregistration: Members: \$25.00, Guests: \$30.00, Students: \$15.00
At the door: Members: \$30.00, Guests: \$35.00, Students: \$15.00

What: Costs of Poor Quality; Managing Nonconforming Material Many organizations are mediocre at finding their mistakes, some just rely on their customers to tell them when they have errors. Few truly excel at identifying issues, analyzing trends, doing root cause analysis, and putting in permanent corrections. We will discuss various methods to collect data, analyze trends, and take action to mitigate future recurrences. We will review the many obvious costs associated with making nonconforming material and dive into some of the hidden costs that too often get overlooked. Chad will share best practices, and even some worst practices, from over five years of quality consulting with over a hundred organizations in many industries.

Who: Chad Yiengst, Principal Consultant at Ledge Inc. and Co-founder of 80/20 Quality by CFA Solutions LLC: Chad Yiengst has over fifteen years of quality and manufacturing expertise including quality and production leadership roles in both the automotive and food industries. During the last five years as a consultant at Ledge Inc., Chad has helped manufacturers across a range of industries to improve their quality management systems. Having had direct responsibility for managing nonconforming material in current and past roles, Chad has assisted dozens of companies with developing and improving their nonconforming material management processes. During this time Chad and his colleagues at Ledge Inc. have identified a need for better tools to track and report nonconformances. In 2018, they developed and launched 80/20 Quality, a mobile/web-based application that allows organizations to manage and communicate nonconformances while improving analytics. Chad also serves as Treasurer for the Harrisburg Section of the ASQ and volunteers with various organizations, including the American Red Cross and Junior Achievement.



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FUTURE 2019 SECTION MEETINGS


ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2019				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/09/19	01/04/19	<i>Improved Quality Through Value Stream Management.</i>	<i>Mike Roth, President Go-Lean-Six Consulting and Training</i>	Harrisburg
02/13/19	02/08/19	<i>Environmental Ecology: An Innovative Approach for Improving the Environment</i>	<i>Mark Gutshall Founder & President RiverStewards Benefit Corp</i>	Lancaster
03/13/19	03/08/19	<i>Costs of Poor Quality Managing Nonconforming Material</i>	<i>Chad Yiengst Management Consultant Ledge, Inc.</i>	York
04/10/19	04/05/19	<i>Reducing Scrap and Rework through Class A Surface Protection Solutions</i>	<i>Erich Kaintz VP of Business Development SAY Plastics</i>	Harrisburg
05/08/19	05/03/19	<i>The Skills Gap and the Future of Employment in Southcentral PA</i>	<i>Tom Palisin Executive Director The Manufacturers' Association</i>	York
06/12/19	06/07/19	<i>Section 503 Recognition & Awards Social Night Keynote Speaker</i>	<i>Nicole Radziwill, PhD, MBA Quality Practice Lead, INTELEX ASQ Fellow</i>	Lancaster
09/11/19	09/06/19	<i>Developing analytics and decision support tools for environmental/energy policymaking and business</i>	<i>John Quigley, Director Center for Environment, Energy, and Economy Harrisburg University</i>	Harrisburg
10/09/19	10/04/19	<i>Quality lost in translation: Challenges in a bilingual manufacturing world</i>	<i>Susie Peña Garza Quality Control Engineer</i>	Lancaster
11/13/19	11/08/19	<i>Workforce Training in South Central PA New Concept Technology Plant Tour</i>	<i>Tom Palisin Executive Director The Manufacturers' Association</i>	Emigsville
12/11/19	12/6/19	TBD	TBD	Harrisburg

TBD: To Be Determined.



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Advertisements

 DBS Quality Management Int'l ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: dbsqualitymgmt.com		
Dates	2019 Spring Training Programs	Cost/Person
2 Sessions April 10 May 30	1 Day ISO 9001:2015 Training Understanding ISO 9001:2015: This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.	\$450/person
2 Sessions March 14 & 15 May 2 & 3	2 Day ISO 9001:2015 Internal Auditor Training Day 1: Understanding ISO 9001:2015 as listed above Day 2: Audit Mechanics-Process Based Audit Methodology: <ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions 	\$750/person
2 Sessions April 10 & 11 May 30 & 31	2 Day AS9100 D Standard Training Day 1: Understanding ISO 9001:2015; Base Requirements for AS9100D. Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015. This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, OASIS database, and implementation strategies for certification preparation. Understanding through study workshops	\$750/person
On-Site Training Only	½ Day ISO 9001:2015 Management Training Applications: ISO 9001:2015, AS9100D:2016, ISO/TS 16949:2016	Call For Pricing
<p style="text-align: center;">Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, & ISO 13485</p> <p> Courses Include: Training material & continental breakfast. Lunch is on your own. Courses run from 8:30 AM to 4:30 PM. Please bring a copy of the topic appropriate Standard for reference </p> <p> Course Location: Holiday Inn, 1750 Sumneytown Pike, Kulpville, PA 19443. Ph. (215) 368-3800 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike Registration Forms available on our Web Site www.dbsqualitymgmt.com </p> <p style="text-align: center;">Contact Deidra to register. Phone: 215-368-6266, e-mail: deidradoc@aol.com.</p>		