



**Harrisburg**  
**Section**  
The Global Voice of Quality™

## Monthly Meeting Notice: March 2020

**When:** **Wednesday, March 11, 2020**  
Registration: 5:30 p.m. - 6:30 p.m.  
Dinner: 6:30 p.m. - 7:30 p.m.  
Program: 7:30 p.m. - 9:00 p.m.

**Where:** **Where: Sheraton Harrisburg Hershey Hotel**  
4650 Lindle Road, Harrisburg, PA 17111  
Phone: 717-564-5511

**Menu:** Buffet with selection of entrée, salads, rolls and butter, and deserts with coffee and tea service.

**Please register on-line, NO LATER than 2:30 pm on Friday, March 6, 2020 at:**  
<http://www.asq-harrisburg.org/dinnermeetings.php>

**Preregistration: Members:** \$25.00, **Guests:** \$30.00, **Students:** Free  
**At the door: Members:** \$30.00, **Guests:** \$35.00, **Students:** Free

**NOTE: Students include Full-time College and High School students aged 16 and over. Students may register via email to [regISTRATION@asq-harrisburg.org](mailto:regISTRATION@asq-harrisburg.org).**

### **What: Hiring the Best Talent – Do They Know How to Find You?**

At the March 2020 ASQ meeting, Amanda will be talking with us about how to find the best talent for our respective organizations. Often employers think about choosing recruiting systems that are convenient for the employer – maybe the platform is based on cost or ease of use. But are those the systems that house the best opportunity for you to find your top talent? Another risk is not using enough key words in job postings so that candidates can easily find your job opportunity. In this session, Amanda will talk about some common mistakes employers make with online postings and easy fixes to help maximize exposure to your openings. All of these steps combined will make it easier for top talent to join your team!

### **Who: Amanda King, SPHA**

Amanda King is the Vice President of Human Resources and Learning Solutions for SourceAmerica. SourceAmerica is headquartered in Vienna, VA and provides workforce opportunities for professionals with disabilities across the United States.

Amanda is passionate about advocating for people. Her goal is to create and sustain a customer service-minded Human Resources delivery model that keeps the needs of the employees and business in mind. She is a firm believer that hiring the best talent and engaging them throughout their employee lifecycles is the best way to achieve business success.

Prior to joining SourceAmerica, Amanda led a successful human resources consulting practice and held leadership roles in Human Resources for companies like Harsco Corporation, Spectris, and Ahold Delhaize.

Amanda received her master's certificate in Human Resources from Cornell University and performed her undergraduate work at George Mason University and Oxford University. She also holds certifications from Society of Human Resources Management, HR Certification Institute, and the Human Capital Institute. In addition, Amanda is the author of the book *HR Made Simple*.



**ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2020**

<b>MEETING DATE</b>	<b>REGISTRATION DEADLINE</b>	<b>TOPIC</b>	<b>SPEAKER</b>	<b>LOCATION</b>
<b>01/08/20</b>	<b>01/03/20</b>	<i>Process Monitoring, Control and Improvement: A Systems Approach</i>	<i>Dr. Ron Snee, PhD President &amp; Founder Snee Associates, LLC</i>	<b>Lancaster</b>
<b>02/19/20</b>	<b>02/14/20</b>	<i>Becoming Regenerative: The Trajectory of Ecological Design</i>	<i>Marcus Sheffer, Partner 7Group</i>	<b>York</b>
<b>03/11/20</b>	<b>03/06/20</b>	<i>Hiring the best talent - do they know how to find you?</i>	<i>Amanda King, SPHA Operam HR Inc.</i>	<b>Harrisburg</b>
<b>04/08/20</b>	<b>04/03/20</b>	<i>The Real Cost of Quality: What Happens After Production, in Distribution?</i>	<i>Pam Vecellio, Partner Continual Impact, LLC</i>	<b>Lancaster</b>
<b>05/13/20</b>	<b>05/08/20</b>	<i>Get a Grip on Your Business – An Introduction to the Entrepreneurial Operating System (EOS®)</i>	<i>William M. Stratton, President Entrepreneurial Leadership Associates, LLC.</i>	<b>York</b>
<b>06/10/20</b>	<b>06/05/20</b>	<i>Annual Awards and Recognition Dinner Keynote Address Defeating cognitive biases to improve quality</i>	<i>Dr. Gleb Tsipursky, PhD Chief Executive Officer Disaster Avoidance Experts, LLC</i>	<b>Harrisburg</b>
<b>09/09/20</b>	<b>09/04/20</b>	<i>Leveraging Scrum and Empiricism: An iterative and incremental approach to learning from experience</i>	<i>Todd Miller Vice President Agile Innovation Itero Group</i>	<b>Lancaster</b>
<b>10/14/20</b>	<b>10/09/20</b>	<i>HempTrain Technology and CBD Processing Plant Tour 100 Redco Ave., Suite A, Red Lion, PA</i>	<i>Geoff Finch Division President Groff North America</i>	<b>Red Lion</b>
<b>11/11/20</b>	<b>11/06/20</b>	<i>Leading from the Middle to Increase Your Impact</i>	<i>Dr. Geoff Abbott Assistant Professor SEC College of Leadership Development</i>	<b>Harrisburg</b>
<b>12/09/20</b>	<b>12/04/20</b>	<i>Improving Manufacturing Quality Issues with Real-Time Data</i>	<i>Matthew Bruner Senior Account Executive MachineMetrics</i>	<b>Lancaster</b>



Advertisement(s)

 <b>DBS</b> <b>DBS Quality Management Int'l</b> ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: <a href="http://dbsqualitymgmt.com">dbsqualitymgmt.com</a>		
Dates	2020 Winter-Spring Training Programs	Cost/Person
<u>2 Sessions</u> <b>January 23</b> <b>April 2</b>	<b>1 Day ISO 9001 Training</b> <b>Understanding ISO 9001</b> This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.	\$525/person
<u>2 Sessions</u> <b>January 23 &amp; 24</b> <b>April 2 &amp; 3</b>	<b>2 Day ISO 9001 Internal Auditor Training</b> <b>Day 1: Understanding ISO 9001 as listed above</b> <b>Day 2: Audit Mechanics-Process Based Audit Methodology</b> <ul style="list-style-type: none"> <li>❖ The Auditor, Auditee, Audit &amp; Audit Preparation</li> <li>❖ Auditing Documented Information</li> <li>❖ Develop the Process Audit Plan</li> <li>❖ Process Audit Preparation</li> <li>❖ Auditing Metrics, Goals and Performance</li> <li>❖ Auditing for Compliance</li> <li>❖ Writing the Process Audit Report</li> <li>❖ Root Cause Analysis &amp; Corrective Action Plan</li> <li>❖ Corrective Action Verification and Closure</li> <li>❖ Audit skill development through individual, team, and role play sessions</li> </ul>	\$875/person
<u>2 Sessions</u> <b>March 19 &amp; 20</b> <b>June 11 &amp; 12</b>	<b>2 Day AS9100 D Standard Training</b> <b>Day 1: Understanding ISO 9001; Base Requirements for AS9100D</b> <b>Day 2: AS9100D Additional Requirements to ISO 9001</b> This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, OASIS database, and implementation strategies for certification preparation. Understanding through study workshops	\$875/person
<u>2 Sessions</u> <b>March 27</b> <b>May 21</b>	<b>Half Day Root Cause Corrective Action (RCCA) Training</b> This training will examine various problem scenarios and application of root cause methods of analysis. Key points of focus covered are Containment, Risk, Direct Cause, Contributing Cause, Root Cause, Correction, Corrective Action, and effectiveness of actions taken. Course format is lecture, discussion, and learning through case study workshops.	\$325/person
<b>Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, &amp; ISO 13485</b>		
<b>Courses Include:</b> Training material & continental breakfast. Full Day Courses 8:30 AM to 4:30 PM. Half Day Courses 8:30 AM to 12:30 PM Please bring a copy of the topic appropriate Standard for reference	<b>Course Location:</b> Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215) 368-3800 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike Registration Forms available on our Web Site <a href="http://www.dbsqualitymgmt.com">www.dbsqualitymgmt.com</a>	
<b>Contact Deidra to register. Phone: 215-368-6266, e-mail: <a href="mailto:deidradoc@aol.com">deidradoc@aol.com</a>.</b>		



# Harrisburg Section

The Global Voice of Quality™

## Leadership Committee -- 2020

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