



The Global Voice of Quality™

# Quality Currents

## Newsletter of Harrisburg Section 503

*Serving the Quality Profession Since 1953*

May 2015

### Leadership Committee -- 2015

**CHAIR:**

**Brian C. Davis**

MS RA, ASQ CMQ/OE, CQA and CQE  
bdavis@archtest.com  
*Manager — Quality Assurance*

**TREASURER:**

**David W. Fisher**

Consultant, Quality and Test Engineering  
York, PA  
717-819-9259  
dfisherashbg@gmail.com

**SECRETARY:**

**John Reibson ASQ-CQA**

Quality Assurance Specialist  
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ASQ Web Site: [www.asq.org](http://www.asq.org)

Harrisburg Section Home Page:

[www.asq-harrisburg.org](http://www.asq-harrisburg.org)

Section Officers can be e-mailed

### May 2015 Chair's Message

If you missed the April meeting we had another great speaker after a delicious (albeit a little late) dinner. Tom Russell, from the local Junior Achievement office explained to us the background and the current offerings from JA. His message was very strong and caused a few people to wonder how they could help out. I'm betting that he will get a few new volunteers as a result of the presentation.

For the May meeting we are slated for a presentation by Ted Gee on leadership in a Lean 6 Sigma arena at the Holiday Inn Harrisburg. Please join us for another night of good food, good conversations and earn some continuing education credits at the same time.

Also keep in mind that the June Meeting will be the annual Awards and Recognition Night put on by Section 503. It will be at the Hilton Garden Inn on Granite Run Drive, Lancaster (a former meeting site in Lancaster before the Eden). Invitations will be arriving in your mailbox very soon if not already there.

**Brian Davis, Chair ASQ Section 503**

### COMMITTEES

|                         |               |                        |                    |                 |                          |
|-------------------------|---------------|------------------------|--------------------|-----------------|--------------------------|
| <b>Auditing</b>         | Craig Mosher  | 717-986-3540           | <b>Newsletter</b>  | Dan Robertson   | drobert1@ycp.edu         |
| <b>Arrangements</b>     | Greg Gurican  | 717-653-9699           | <b>Nominations</b> | Sally Haldeman  | sahaldeman@armstrong.com |
| <b>Certification</b>    | Michael Green | 717-697-4188           | <b>Placement</b>   | Brian Krady     | brian_krady@yahoo.com    |
| <b>Chief Proctor</b>    | Susan Backs   | 717-378-6266           | <b>Program</b>     | Fred Hammond    | 717-330-9701             |
|                         |               |                        |                    | William Gordon  | 717-938-1923             |
| <b>Education</b>        | John Sharp    | 717-986-7692           | <b>Webmaster</b>   | Steve Cronkrite | 717-852-1806             |
| <b>Membership Chair</b> | Greg Gurican  | graygur814@comcast.net |                    |                 |                          |

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**Local Harrisburg Section 503  
Business News and Information:**

**Call for Celebrations and  
Local Quality Announcements**

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to [drobert1@ycp.edu](mailto:drobert1@ycp.edu) and we will be very happy to add that to the newsletter.

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**Opportunity Links**

**Educational opportunities:** Visit the Section Website for our educational opportunities. You can download the catalog at <http://www.asq-harrisburg.org/education.html> for future reference. Also found there will be links to other educational opportunities both locally and around the ASQ community.

**Quality Tools:** To learn more about Tools used in the pursuit of excellence: go to the link below:  
**Beyond the Basics** (<http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html>)

**Job Opportunities:** A few of our members have a continuing relationship with independent recruiters and Human Resources Recruiters. There are some Section 503 members who are actively looking for new opportunities. If you would like to share the job opportunities that you are aware of with your fellow members, please feel free to contact our Placement Chair, Brian Krady at [brian.krady@yahoo.com](mailto:brian.krady@yahoo.com). They can be uploaded to our web site for all to see.

Please visit our section web site for potential job listings: [www.asq-harrisburg.org](http://www.asq-harrisburg.org)

**ASQ News/Info:**

**Membership Profile:** It is important to keep your profile up to date. Your email for instance is a vital vehicle that we use to communicate with you. If you suspect that your email address is not current, visit [www.asq.org](http://www.asq.org) or contact ASQ's Customer Care Center:

**Email:** [help@asq.org](mailto:help@asq.org)

**Phone:** 800-248-1946 (USA and Canada only)  
or 414-272-8575

**Fax:** 414-272-1734

**Mail:** ASQ  
600 N. Plankinton Ave.  
Milwaukee, WI, 53203, USA

**Please Welcome Our New Members!**

|                  |                                     |
|------------------|-------------------------------------|
| Lance Genicola   | Eaton Corporation                   |
| Gretchen C. Long | High Concrete Group                 |
| Matthew Hammel   | Ahold USA                           |
| Brett Troutman   | Corporate Compliance Auditing, Inc. |
| Chuck McGowan    |                                     |



**Harrisburg  
Section**  
The Global Voice of Quality™

**ASQ Harrisburg Section 503  
May 2015 DINNER MEETING**

**When: Wednesday, May 13, 2015**  
**Registration: 6:00 - 6:30 p.m.**  
**Dinner: 6:30 - 7:15 p.m.**  
**Program/Q&A: 7:15 - 9:00 p.m.**

**Where: The Holiday Inn Harrisburg East – Harrisburg PA**  
4751 Lindle Road Harrisburg, PA 17111 (717) 939-7841

**Menu: THE WESTERN ROUND-UP - Texas Black Bean Chili • Tossed Salad with Dressing • Fajita Chicken Salad • Coleslaw • Sliced Watermelon Tray • Western Broiled Steaks • Barbecued Ribs Over Fire Roasted Corn and Black Bean Salsa • Chicken Santa Fe • Baked Potatoes with Sour Cream • Buttered Corn • Assorted Rolls and Corn Bread • Pecan, Apple, and Cherry Pie • Beverage**

**Cost: Pre-Registered: \$25.00/Section Member, \$30.00/Guest**  
**At-the-door: \$30.00/Section Member, \$35.00/Guest**

**What: Hope is not a Strategy:  
Leader Responsibility for Lean Six-Sigma Success**

It doesn't matter what company you're with, you need to understand what continuous improvement is; where it begins; and what it really means. If you're interested in making your business operating system most effective using lean and/or six sigma process improvement tools, you will need to know how to get the most out of your strategy and your teams. If you're leading a change initiative, business transformation, or thinking about it—and your organization is depending on you—then this session maybe helpful. In this session, you'll learn basic concepts about leadership and its roles/responsibilities; how to integrate strategy with business operating systems; which lean and six sigma tools you should consider using; and why systems are not as successful as they could be, or should be. Ted provides an engaging, interactive experience built on years of proven results at fortune 500 companies where change, start-ups, and growth opportunities demanded success.

**Who: Ted Gee President & CEO SBI Institute, Inc.**

Ted Gee, a principal of Success Based Intervention (SBI), a leadership development firm, and President of the Success Based Intervention Institute, served as an officer in the U.S. Army and has held corporate leadership roles as President, Chief Operation Officer, VP of Operations, and VP of Operational Excellence. Ted has been highly successful in leading businesses through cultural change and business transition driven by competition or burning platforms. He has achieved consistent top and bottom line results within multi-product manufacturing companies at industry leaders such as Corning Inc., Harley Davidson, and Ingersoll Rand. Ted, a certified Lean Sensei who trained in both the U.S. and Japan, is multi-lingual, has studied at MIT Sloan School of Management and Chicago Graduate Booth School of Business, and authored *Hope is Not a Strategy: Simple Solutions for Doing Business in the 21st Century*. SBI partners with private companies and corporations across several vertical markets to improve bottom line results by improving the performance of leaders at all levels. SBI has created a unique four-phased approach to assist any leader with assessing an organization's current state, its leadership performance, and its overall strategy.

Fred Hammond – Program Co-Chair

**Continues:**

**IMPORTANT: Please register by 12:00 PM on Friday May 8<sup>th</sup>:**

| Register with: | E-mail  | Fax          |
|----------------|---|--------------|
| Fred Hammond   | <a href="mailto:fhammo@gmail.com">mailto:fhammo@gmail.com</a> | 717-283-0818 |

**DINNER RESERVATIONS/CANCELLATIONS**

Section 503 is a non-profit organization. Please, if you make a reservation to attend a dinner meeting and find later that you are unable to attend, for non-emergency situations, kindly let us know 48 hours in advance or sooner if possible. If you make a reservation and fail to attend, the Section will be required to pay for the meal, tax and gratuity. If you cannot attend due to a non-emergency situation within the 48 hour cancellation period prior to the meeting, the Leadership Committee kindly requests that you send a check for the meeting fees to the Section Treasurer David Fisher at your earliest convenience. Please contact Greg Gurican, Arrangements Chair, at [graygur814@comcast.net](mailto:graygur814@comcast.net) for the Treasurer's mailing address. Thanks.

**DIRECTIONS:**

**Holiday Inn – Harrisburg East.** 4751 Lindle Road, Harrisburg, PA 17111. (717) 939-7841

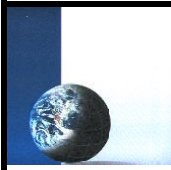
**From York:** Take I-83 North to Route 283 South (follow signs for Harrisburg airport). Take Route 441 exit from Route 283, at the light turn left and cross over Route 283. The entrance to the Holiday Inn will be on the right.

**From Lancaster:** Take Route 283 West to Route 283 North (follow signs to Harrisburg). Take the Route 441 exit from Route 283 North. At the light turn right, the entrance to the Holiday Inn will be on the right.

**ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2015**

|                 |                 |   |   |                   |
|-----------------|-----------------|---|---|-------------------|
| <b>06/10/15</b> | <b>06/03/15</b> | Section 503<br><i>Recognition &amp;<br/>Awards Social Night</i>                   | Brian Davis, Chair<br>ASQ Section 503   | <b>Lancaster</b>  |
| <b>09/09/15</b> | <b>09/02/15</b> | The Hidden Forces<br>Affecting Quality<br>and Continuous<br>Improvement           | John M. Sharp<br>Global Quality Leader<br>TE Connectivity                             | <b>York</b>       |
| <b>10/14/15</b> | <b>10/07/15</b> | Leading Change -<br>What Gets In The<br>Way and How to<br>Get and Stay<br>Unstuck | Keith Chase<br>Strategy and<br>Management Consultant                                  | <b>Harrisburg</b> |
| <b>11/11/15</b> | <b>11/04/15</b> | ISO 9001:2015 is<br>coming – What to<br>expect?                                   | Charles Cianfrani<br>Consulting Engineer<br>Green Lane Quality<br>Management Services | <b>Lancaster</b>  |
| <b>12/09/15</b> | <b>12/02/15</b> | Plant Tour: Phoenix<br>Contact<br>Middletown PA                                   | William Miller CIT, CQA,<br>CQE<br>Quality Assurance<br>Analyst                       | <b>Middletown</b> |

Advertisements



**DBS QUALITY MANAGEMENT INT'L**

894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com  
**ISO 9000/ AS-9100/ISO 13485/TS16949 Quality System Assessments, Development & Training**  
 Visit our Website @ [www.dbsqualitymgmt.com](http://www.dbsqualitymgmt.com)

**Spring 2015 Training Programs**

| Dates   | Course Description   | Cost/Person  |
|---|--|--|
| 2 Sessions:<br>March 12 & 13<br>April 16 & 17   | <p style="text-align: center;"><b>2 DAY ISO 9001 Internal Auditor Training with Specific Aspects of ISO 9001:2015</b></p> <p><b>Day 1 – ISO 9001:2000/2008 Training</b></p> <ul style="list-style-type: none"> <li>• Quality system principles and the process model</li> <li>• Examination/interpretation of ISO9001:2008 elements</li> <li>• Overview of ISO 9001:20015 –10 Elements, Risk, Metrics</li> <li>• Continual effectiveness improvement focus</li> </ul> <p><b>Day 2 – Application of the Standard &amp; Auditing Techniques</b></p> <p>Audit mechanics:<br/>                     The documented quality system audit; Audit sampling &amp; development of the audit checklist, Conducting the audit, investigation &amp; psychology, Audit management, Non-conformity statements &amp; audit reports, Corrective action root cause, Quality system performance effectiveness evaluation, Skill development through workshops</p> | <p style="text-align: center;"><b>\$695/person</b></p> <p><b>NOTE: Cost for those wanting to attend only the first day of training: \$425/person</b></p> |
| 3 Sessions:<br>February 12<br>March 27<br>May 8 | <p style="text-align: center;"><b>1 Day SAE AS-9100C</b></p> <p style="text-align: center;"><b>*NEW AS9101 Revision E Supporting Audit Criteria*</b></p> <p style="text-align: center;"><b>Requirements for Aviation, Space and Defense Organizations Standard</b></p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101E Audit Criteria/Requirements, and implementation strategies for certification preparation. This course also includes review of the requirements of AS9104/1. The AS9101E Audit Criteria; The QMS Matrix, Process Evaluation Assessment Report as both a compliance report and effectiveness metric report, Risk Management Requirements, Project and Configuration Management. Process Diagram &amp; Metrics Work Shop. Internal Auditing to the AS9100C/AS9101 Applications.</p>               | <p style="text-align: center;"><b>\$425/person</b></p>   |
| 2 Sessions:<br>May 28<br>June 26                | <p style="text-align: center;"><b>*NEW*</b></p> <p style="text-align: center;"><b>1/2 Day ISO 9001:2015</b></p> <p style="text-align: center;"><b>Implementation Preparation Overview</b></p> <p>Examination/interpretation of ISO 9001-2015 elements; Continual effectiveness improvement focus; ISO 9001:2015 – 10 Elements, Risk, Metrics</p>   | <p style="text-align: center;"><b>\$295/person</b></p>   |

**Principal Instructor: Michael J. Dougherty – RABQSA QMSLA, IAQG, CMDCAS Certified**  
 20 Years ISO 9000, AS-9100, ISO 13485, QS9000 Registrar Lead Auditor/AEA; RABQSA Technical Advisory Group (TAG); Examiner Aerospace personnel training cert. schemes  
**Courses Include:** Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. Please bring a copy of the appropriate Standard for reference.  
**Location:** Holiday Inn, 1750 Sumneytown Pike, Kulpville, PA 19443. Ph. (215)368-3800.  
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right.  
 Please reserve your overnight room early if needed.