



The Global Voice of Quality™

Quality Currents

Newsletter of Harrisburg Section 503

Serving the Quality Profession Since 1953

November 2013

Leadership Committee -- 2013-2014

CHAIR:

Sally Haldeman

Armstrong World Industries
sahaldeman@armstrong.com

CO-CHAIR/CHAIR ELECT:

Brian C. Davis

MS RA, ASQ CMQ/OE, CQA and CQE
Manager — Quality Assurance

TREASURER:

Gregory M. Gurican, R.N., CPHQ

GMG & Associates Inc., LLP
(917) 548-5786
gmgurican@comcast.net
gguric01@gmail.com

SECRETARY:

John Reibson

Quality Assurance Specialist
Penn State College of Medicine
Hershey, PA. 17033
(717) 531-4498
jreibson@psu.edu

ASQ Web Site: www.asq.org

Harrisburg Section Home Page:

www.asq-harrisburg.org

Section Officers can be e-mailed

Reminder: Wednesday November 13th, third meeting of the Section Year. Sign up for reservations NOW. Please read the “New” Reservation Etiquette Policy on page 5!!

November 2013 Chair’s Message



November is World Quality Month! This is a wonderful opportunity for all of us in the quality profession to highlight the great work that we do. Advertising World Quality Month in your workplace can help start the conversation to share the importance of our departments with our colleagues who may not come into contact directly with us. It’s also a great opportunity to recognize your colleagues within your department for the job they do to support the business. I’m fortunate enough to work for a company that was founded on principles of quality and has the motto “Let the buyer have faith”. I’m convinced that this approach has been part of the winning formula that has allowed us to still be in business today, after being founded in 1860. But even if your employer is not a vocal advocate for quality

COMMITTEES

Auditing	Craig Mosher	717-986-3540	Membership	Dewey Butts	dbutts@ibis-qual.com
Arrangements	Greg Gurican	717-653-9699	Newsletter	Dewey Butts	717-870-2474 dbutts@ibis-qual.com
Certification	Michael Green	717-697-4188	Nominations	Scott Crandall	800-233-3189
Chief Proctor	Susan Backs	717-378-6266	Placement	Brian Krady	717-290-8000
Education	John Sharp	717-986-7692	Program	Fred Hammond	717-330-9701
				William Gordon	717-938-1923
Examining			Webmaster	Steve Cronkrite	717-852-1806

departments and programs, you can help shine the spotlight on quality this November.

Starting a conversation about quality tends to be fairly easy in manufacturing, since many of the quality tools and methods have their roots in manufacturing. However, quality has reached beyond production into healthcare, service industries, education, government, and even athletics. Athletes and coaches know the key to success in sports is variation reduction, and applying quality methods have resulted in great improvements, even in athletics. So, no matter what industry you find yourself in, World Quality Month can be a catalyst for a conversation about quality.

Our dinner meeting presentation this month focuses on Clean Manufacturing. Warren J. Weaver is the Principal Sustainability Consultant at EMS Consulting LLC and he will share with us information on what clean manufacturing is, the benefits of it, and how to implement it in a manufacturing environment. So, come join us November 13th to hear about clean manufacturing.

For those who come to dinner meetings primarily for networking and recertification units, you'll be pleased to know that there's a great opportunity for you to become more involved and earn RUs! Holly Allen, a member ASQ's Certification Board, will talk at our next dinner meeting on November 13th about ways that you can become involved in 2014 with activities related to certification exams. I encourage you to explore how you can take advantage of these opportunities that help strengthen ASQ and help earn RUs for you!

Sally Haldeman, Chair ASQ Section 503

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Local Harrisburg Section 503 Business News/Info:

New Certifications – Congrats

Certified Quality Inspector

Daniel A. Merkel

Certified Six Sigma Black Belt

Nathan L. Hall

Certified HACCP Auditor

Joan Schmidt

Call for Certification Exam Locations

We need to secure an alternate testing location for the ASQ Certification Examinations. The exams are held every March, June, October and December. If your facility has a conference room or classroom that can accommodate 18 to 25 individuals, please have contact Susan Backs at sbacks@transairmfg.com or send a note to 0503@ibis-qual.com and we will forward your info to her.

Call for Celebrations and local Quality Announcements

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to 0503@ibis-qual.com and we will be very happy to add that to the newsletter.

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Future Events

Mini Conference Chair reminder

The Harrisburg Section of ASQ would like to be host to a mini conference as part of our strategic plan. The venue and the bill of fare are yet to be detailed. Our section leadership is soliciting for volunteers to join a committee that will plan and coordinate the event. The section would also like to invite a section member to act as the Mini Conference Chair.

This opportunity does not come lightly. It will require a person with good people skills and great sense of purpose. This person should have project management experience but it is not an absolute requirement. This opportunity will give any member that chance to hone their skills.

If interested, you may contact anyone of the section leaders or email to the 0503@ibis-qual.com link.

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Opportunity Links

Educational opportunities:

Feel free to visit the Section Website for our educational opportunities. You can download the catalog at <http://www.asq-harrisburg.org/educatio.htm> for future reference. Also found there will be links to other educational opportunities both locally and around the ASQ community.

Job Opportunities: visit our section web site for potential job listings: www.asq-harrisburg.org

Members helping Members - Local Opportunities:

As a member of our local section, we are offering free advertisement of open positions and opportunities to you. If you have an open position for a Quality Professional (any level) that you are looking to fill, we will be very happy to place your needs in our newsletter. Please send any information to 0503@ibis-qual.com and we will post it in the next newsletter or flyer that will be set out to our members.

Quality Tools: To learn more about Tools used in the pursuit of excellence: go to the link below:

Beyond the Basics (<http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html>)

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ASQ News/Info:

Membership Profile: It is important to keep your profile up to date. Your email for instance is a vital vehicle that we use to communicate with you. If you suspect that your email address is not current, visit www.asq.org or contact ASQ's Customer Care Center:

Email: help@asq.org

Phone: 800-248-1946 (USA and Canada only)
or 414-272-8575

Fax: 414-272-1734

Mail: ASQ
600 N. Plankinton Ave.
Milwaukee, WI, 53203, USA

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Harrisburg
Section
The Global Voice of Quality™

ASQ Harrisburg Section 503 NOVEMBER 2013 DINNER MEETING

When: Wednesday, November 13, 2013

Registration: 6:00 - 6:30 p.m.

Dinner: 6:30 - 7:15 p.m.

Program and Q&A: 7:15 - 9:00 p.m.

Where: The Eden Resort Inn

222 Eden Road – Lancaster, PA 17601

Menu: **Grand buffet:** Tossed garden salad, pasta and potato salad, **Entrees:** carved roast top round of beef, chicken Florentine, baked salmon, chef's potato and vegetable, freshly baked breads and rolls, coffee, decaffeinated coffee and iced tea. Assorted dessert table.

Cost: Pre-Registered: \$20.00/Section Member, \$25.00/Guest
At-the-door: \$25.00/Section Member, \$30.00/Guest

What: **CLEAN MANUFACTURING: An Executive Overview**

This overview of Clean Manufacturing will provide attendees with an insight on “Clean” and how it can be implemented in a manufacturing environment. It discusses much of the integrated methodology, including: 1) The development of process map(s), 2) The development of material balance diagram(s), 3) The development of a materials balance spreadsheet, and 4) The determination of the system’s resultant *materials efficiency*. It will include a discussion of the true cost of waste and techniques to use to eliminate wasted materials, energy and productivity. Learn how to spend a little time, effort and money now to save hundreds of thousands of dollars annually following implementation. For marginal performers, Clean may help you to keep your doors open. If you are one of the top performing companies in your industry, Clean will help keep you keep it that way.

Who: **Warren J Weaver – EMS Consulting LLC**

Warren Weaver is the *Principal Sustainability Consultant* at **ENERGY, MATERIALS & SUSTAINABILITY CONSULTING LLC**, dba **EMS CONSULTING**, which he started in 2012. In this role, Weaver provides confidential Sustainability, Clean Manufacturing, Management System, Environmental, Safety, Health and Energy consulting services. Weaver is a *certified* ISO 14001 EMS auditor and a registered ISO 50001-EMS auditor.

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Through **EMS CONSULTING**, he provides both environmental and energy management system assessment and training services to his clients. Prior to starting **EMS CONSULTING**, Warren Weaver worked at Penn State University for nearly 18 years where he was a Sustainable Manufacturing Specialist with PennTAP, the Pennsylvania Technical Assistance Program. While there, Weaver provided a wide range of services to his clients, all and more of which are now available through **EMS CONSULTING**.

Warren holds a BA degree in Chemistry from Millersville University and an MBA from Widener University.

Fred Hammond – Program Co-Chair

IMPORTANT:

To meet the hotel notification requirements and allow for food preparation for our meetings, all reservations need to be received one-week in advance of every meeting, by the close of business on the Wednesday before the meeting date. **Dinner Meeting Reservation Etiquette** - Please, if you make a reservation to attend one of our dinner meetings and find that you are unable to attend, kindly let us know at least 48 hours in advance – preferably by the close of business the Friday prior. If you make a reservation and fail to show up the Section pays for your meal. The Section currently underwrites the cost differential in the charges for meals, in addition to taxes and gratuity, which is 26% of the cost of the meals, so please be considerate. **Cancellation Policy** - If you cancel with less than 48 hours' notice or do not attend after pre-registering you will be asked to reimburse the section for the full costs to the Section of that night's meal + 26%.

Please register by Wednesday November 6, 2013:

Name	E-mail	Fax
Fred Hammond	fhammo@gmail.com	717-283.0818

NOTE: Please DO NOT reply to this E-mail or the Listserv to register.

Click on the link above and register at: fhammo@gmail.com. You will receive a confirming email within 36 hours.

DIRECTIONS:

From York: Take Route 30 East to Lancaster. Take the Lititz/Oregon Pike Exit off of 30 East. Go to the second traffic light and make a left onto 272 North (Oregon Pike). Go to the first traffic light and make a right onto Eden Road. The Best Western Eden Resort is on your right.

From Harrisburg: Take Route 283 East. Follow to the junction with Route 30 East. Follow Route 30 East to the Lititz/Oregon Pike Exit. At the first red light go straight. At the second red light turn left onto 272 North (Oregon Pike). At the first traffic light make a right onto Eden Road. The Best Western Eden Resort will be on your right.

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2013-2014

MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
09/11/13	09/04/13	<i>The Creative Side of Quality and Innovation: Lateral Thinking, Bio-Mimicry, and More</i>	Steve Wilton <i>Implementing Innovation and Sustainability Initiatives</i>	YORK
10/09/13	10/02/13	<i>The Future of Pennsylvania's Manufacturing Sector</i>	Ryan C. Unger <i>Chief Operating Officer Team PA Foundation</i>	HARRISBURG
11/13/13	11/06/13	<i>Clean Manufacturing: An Executive Overview</i>	Warren J. Weaver <i>Energy, Materials & Sustainability Consulting LLC</i>	LANCASTER
12/11/13	12/04/13	<i>The Impacts of "Obamacare" on Healthcare Delivery</i>	Greg Gurican <i>Retired Healthcare Quality Professional</i>	LANCASTER
01/08/14	01/01/14	<i>"On time, On Budget, In Scope – SO WHAT? Why Organizational Change Management Matters</i>	Rob Carr, Manager <i>Momentum, Inc. Management Consulting</i>	YORK
02/12/14	02/05/14	<i>The Darker Side of Technology: How Unintentional Information Leaks Can Affect Your Bottom Line</i>	Jim Dill <i>Innovative Technology & Investigative Solutions - ITIS, LLC</i>	HARRISBURG
04/09/14	04/02/14	<i>Developing quality professionals - The Institute for Quality and other on-campus initiatives</i>	Benjamin Neve, Ph.D. <i>Assistant Professor of Decision Sciences York College of Pennsylvania</i>	York
05/14/14	05/07/14	<i>Leadership Development and Personal Growth.</i>	Lee Rubin <i>Penn State Star Student-Athlete Turned Professional Speaker</i>	HARRISBURG
06/11/14	06/04/14	<i>Section 503 Recognition & Awards Social Night</i>	TBD	TBD

TRAINING OPPORTUNITIES

DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com
ISO 9000/TS-16949/AS-9100/ISO 13485 Quality System Assessments, Development & Training
 Visit our Website @ www.dbsqualitymgmt.com



2013 Fall Training Programs

Dates	Course Description	Cost/Person
1 Session: November 7 & 8	<p align="center">2 DAY ISO 9001:2000 Internal Auditor Training w/ 2008 Revision Review</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> • Quality system principles and the process model • Examination/interpretation of ISO9001:2000 elements • Review of recently released 2008 standard changes • Continual effectiveness improvement focus <p>Day 2 – Applying the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit, Sampling, the Audit Checklist, Conducting the audit, psychology, Audit management, Non-conformity statements, audit reports, Corrective action follow-up, Skill development through workshops</p>	<p align="center">\$595</p> <p>NOTE: Cost for those who want to attend only the first day of training: \$350</p>
1 Session: December 6	<p align="center">1 Day SAE AS-9100C & AS9101D Supporting Criteria for Aviation, Space and Defense Organizations Standard</p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101D Audit Criteria/Requirements, and implementation strategies for certification preparation. Includes: Key Changes in AS9100C, AS9104 Transition Rules, Application of AS9101D Audit Criteria; The OER (Objective Evidence Report), The PEAR (Process Evaluation Assessment Report), Risk Management Requirements, Project and Configuration Management. Process Turtle Diagram Work Shop. Prerequisite: Understanding ISO 9001- 2008 is Essential. Understanding of AS9100 B is beneficial.</p>	<p align="center">\$395</p>
Offered On-Site Public Training TBD	<p align="center">One Day Work Shop AS9101D Implementation Criteria; Application of SAE AS-9100C</p> <p>This course concentrates on the application of AS9101D, Key Changes in AS9100C, Process Turtle Diagram Work Shop, Business Process Metrics, The PEAR (Process Effectiveness Assessment Report), The OER (Objective Evidence Record), Risk Mgmt. Requirements and Work Shop.</p>	<p align="center">Call for On-site Pricing Or Registration Form</p>

Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.
Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. Please bring a copy of the appropriate Standard for reference.
Location: **Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215)368-3800.**
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.
Contact Deidra to register. Phone: (215)368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com

