



The Global Voice of Quality™

# Quality Currents

## Newsletter of Harrisburg Section 503

Serving the Quality Profession Since 1953

November 2015

### Leadership Committee -- 2015-2016

**CHAIR:**

**Brian C. Davis**  
MS RA, ASQ CMQ/OE, CQA and CQE  
[bdavis@archtest.com](mailto:bdavis@archtest.com)  
*Building Products Manager of QA&HSE*

**CO-CHAIR/CHAIR ELECT:**

**Adam Marsh**  
President, Ledge Inc.  
(717)-965-6378  
[amarsh@ledgeinc.com](mailto:amarsh@ledgeinc.com)

**TREASURER:**

**David W. Fisher**  
Consultant, Quality and Test Engineering  
York, PA  
717-751-7742  
[dfisherasqhbq@gmail.com](mailto:dfisherasqhbq@gmail.com)

**SECRETARY:**

**John Reibson**  
Quality Assurance Specialist  
Penn State College of Medicine  
Hershey, PA. 17033  
(717) 531-4498  
[jreibson@psu.edu](mailto:jreibson@psu.edu)

**PAST CHAIR:**

**Sally Haldeman**  
Armstrong World Industries  
[sahaldeman@armstrong.com](mailto:sahaldeman@armstrong.com)

ASQ Web Site: [www.asq.org](http://www.asq.org)

Harrisburg Section Home Page: [www.asq-harrisburg.org](http://www.asq-harrisburg.org)



### November, 2015 Chair's Message

At the November Meeting we look forward to learning more about the new ISO release and how we may see our quality systems be affected. If you were in attendance for the October meeting you learned how to adapt and adjust cultures so this ISO change should be a piece of cake. Please be sure to sign up for this meeting in order to get a grasp on what is coming from this new release and to just have a nice night out with fellow Quality folks. We will be at the Eden Resort in Lancaster for this meeting. Please make sure you plan ahead for the December meeting as well. We will be visiting Phoenix Contact for a plant tour that night. Stay tuned for more details.

For direction, registrations, etc. please see the [ASQ 503 website](http://www.asq.org) or the email notification, and below in this News. Speaking of the ASQ 503 website, be sure to check the website out as there are new job openings posted as well as information on educational opportunities and much more. See you at the next meeting.

**Brian Davis, Chair ASQ Section 503**

### COMMITTEES

<b>Auditing</b>	Craig Mosher	717-986-3540	<b>Membership</b>	Gregory M. Gurican	<a href="mailto:Graygur814@comcast.net">Graygur814@comcast.net</a>
<b>Arrangements</b>	Greg Gurican	717-653-9699	<b>Newsletter</b>	VACANT	
<b>Certification</b>	Michael Green	717-697-4188	<b>Nominations</b>	Sally Haldeman	<a href="mailto:sahaldeman@armstrong.com">sahaldeman@armstrong.com</a>
<b>Chief Proctor</b>	Susan Backs	717-378-6266	<b>Placement</b>	Brian Krady	<a href="mailto:brian_krady@yahoo.com">brian_krady@yahoo.com</a>
<b>Education</b>	John Sharp	717-986-7692	<b>Program</b>	Fred Hammond	717-330-9701
				William Gordon	717-938-1923
			<b>Webmaster</b>	Steve Cronkrite	717-852-1806

**Local Harrisburg Section 503  
Business News/Info:**

**Please Welcome Our New Members!**

October, 2015

NAME	COMPANY
Robert O. Beiswenger	Timet
Michael C. Gordon	Phoenix Contact 4-1-1 Consulting Services, LLC
Majid Hasheminejad	Daisy Data Displays, Inc
Matthew Ramskow	TE Connectivity
Fredrick L. Rovenolt	MBT Product Design & Mfg., Inc.
Mark K. Taylor	MXL Industries Inc
Thomas J. Ulaky	

**AND The Nominees for 2016-17 Are:**

**Section Chair-Elect:** Mr. Adam Marsh, President of Ledge Inc.

**Section Secretary:** Toni Tunstall, Quality Engineer of Armstrong World Industries

Nominations were officially closed as of October 15, 2015, and as no other nominees have been presented, a simple "White Envelope" slate will be voted upon in November, 2015.

**Help Wanted:** Please note that the Section is need of a new Newsletter Editor starting January, 2016. If you have any writing or editorial skills at all this is the perfect volunteer opportunity for you, and to become part of the Leadership Team of the Section.

**Call for Celebrations and local Quality  
Announcements**

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to: [gmgurican@comcast.net](mailto:gmgurican@comcast.net) and we will be very happy to add that to the newsletter.

**Opportunity Links**

**Educational opportunities:**

Visit the Section Website for our educational opportunities. You can download the catalog at <http://www.asq-harrisburg.org/education.html> for future reference. Also found there will be links to other educational opportunities both locally and around the ASQ community.

**Quality Tools:** To learn more about Tools used in the pursuit of excellence: go to the link below:

[Beyond the Basics \(http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html\)](http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html)

**Job Opportunities:** IF YOU NEED A JOB OR ARE LOOKING TO CHANGE JOBS, PLEASE VISIT THE SECTION WEBSITE, AS THERE ARE NEWLY ADDED POSITIONS MONTHLY. If you would like to share the job opportunities that you are aware of with your fellow members, please feel free to contact our Placement Chair, Brian Krady at [brian.krady@yahoo.com](mailto:brian.krady@yahoo.com). They can be uploaded to our website for all to see! Please visit our section web site for potential job listings: [www.asq-harrisburg.org](http://www.asq-harrisburg.org)

**Members helping Members - Local Opportunities:** As a member of our local section, we are offering free advertisement of open positions and opportunities to you. If you have an open position for a Quality Professional (any level) that you are looking to fill, we will be very happy to place your needs in our newsletter. Please send any information to [gmgurican@comcast.net](mailto:gmgurican@comcast.net) and we will post it in the next newsletter or flyer that will be set out to our members.

**DINNER RESERVATIONS/CANCELLATIONS**

**Section 503 is a non-profit organization. Please, if you make a reservation to attend a dinner meeting and find later that you are unable to attend, for non-emergency situations, kindly let us know 48 hours in advance or sooner if possible. If you fail to attend, and to notify us within the 48 hour cancellation period; the Section pays for the entire meal including tax + gratuity. The Leadership Committee kindly requests that you send a check for the meeting fees to the Section Treasurer David Fisher at your earliest convenience. Please contact Greg Gurican, Arrangements Chair, at [graygur814@comcast.net](mailto:graygur814@comcast.net) for the Treasurer's mailing address. Thanks.**



**Harrisburg  
Section**  
The Global Voice of Quality™

**ASQ Harrisburg Section 503  
NOVEMBER 2015 DINNER MEETING**

**When: Wednesday, November 11, 2015**

Registration: 6:00 - 6:30 p.m.  
Dinner: 6:30 - 7:15 p.m.  
Program and Q&A: 7:15 - 9:00 p.m.

**Where: The Eden Resort Inn, 222 Eden Road – Lancaster, PA 17601**

**Menu: Grand buffet:** Mixed Green, Creamy Caesar, Blue Cheese, Fruit, and Broccoli Salads,  
**Entrees-** Carved Country Ham w Peach Brandy Sauce, 5 Cheese Manicotti, Chicken  
Bruschetta, and Chef's Potato, Chef's Vegetable, warm rolls and butter, assorted cakes & pies  
& puddings, regular & decaffeinated coffee, hot herbal and iced tea.

**Cost: Pre-Registered: \$25.00/Section Member, \$30.00/Guest**  
**At-the-door: \$30.00/Section Member, \$35.00/Guest**

**What: ISO 9001:2015 is here – Preparing for the Changes**

The ISO 9001:2015 revision has been released. Ledge Inc. and F.L. Marsh & Associates will present a review of the changes and the process for switching to the new standard. With a focus on risk assessment, document restructuring and elimination of references to manufacturing, the updated standard has significant changes throughout. Ledge Inc. & F.L. Marsh & Associates have developed an approach to updating an existing system by working directly with registrars and auditors to understand the new requirements and how they will be audited.

**Who: Adam Marsh – Ledge, Inc. & Fred Marsh – F L Marsh & Assoc.**

**Adam Marsh-** is the President of Ledge Inc., a Manufacturing Consulting firm located in York, Pennsylvania. A Penn State graduate with an engineering degree, he served as a Data Analyst and Engineer at St. Onge Company for 5 years, prior to establishing Ledge Inc. While maintaining a focus on simple solutions, Ledge Inc. has provided quality system implementation, process design, database development, quality tools, quality training, and data analysis to over 35 companies in South Central Pennsylvania and throughout the country. Ledge Inc. has served a broad range of industries, including: industrial fabrication/welding, industrial coatings, medical device, automotive suppliers, aerospace, electronics, stamping operations, calibration laboratories, food service and heavy construction.

**AND:**

CONTINUED...

**Fred Marsh-** has been helping small manufacturers develop their quality management systems for over 30 years in the South Central Pennsylvania region and throughout the east coast. Fred has focused on ISO style systems based his background with QMS systems at PPC and Caterpillar Companies in York, PA. With over 75 successful ISO 9001, TS 16949, AS9001, ISO13485 and ISO14001 implementations, F. L. Marsh & Associates has developed a reputation for well documented and sustainable solutions throughout the region.

**Fred Hammond – Program Co-Chair**

## IMPORTANT:

To meet the hotel notification requirements and allow for preparation for our meetings, all reservations need to be received one-week in advance of every meeting, by the close of business on the Wednesday before the meeting date.

**Please register by Wednesday November 4, 2015:**

Name	E-mail	Fax
Fred Hammond	<a href="mailto:fhammo@gmail.com">fhammo@gmail.com</a>	717-283.0818

**NOTE: Please DO NOT reply to this E-mail or the Listserv to register. Click on the link above and register at: [fhammo@gmail.com](mailto:fhammo@gmail.com). You will receive a confirming email within 36 hours.**

**Dinner Meeting Reservation Etiquette-** Please, if you make a reservation to attend one of our dinner meetings and find that you are unable to attend, kindly let us know at least 48 hours in advance – preferably by the close of business the Friday prior. If you make a reservation and fail to show up the section pays for your meal. The section underwrites the cost differential in the charges for meals in addition to taxes and gratuity, 26% of the cost of the meals, so please be considerate. If you cancel with less than 48 hours' notice or do not attend you will be asked to reimburse the section.

## DIRECTIONS:

**From York:** Take Route 30 East to Lancaster. Take the Lititz/Oregon Pike Exit off of 30 East. Go to the second traffic light and make a left onto 272 North (Oregon Pike). Go to the first traffic light and make a right onto Eden Road. The Best Western Eden Resort is on your right.

**From Harrisburg:** Take Route 283 East. Follow to the junction with Route 30 East. Follow Route 30 East to the Lititz/Oregon Pike Exit. At the first red light go straight. At the second red light turn left onto 272 North (Oregon Pike). At the first traffic light make a right onto Eden Road. The Best Western Eden Resort will be on your right.

## ASQ Harrisburg 2015 Meeting Schedule-

Meeting Date	Registration Deadline	Topic	Speaker	Location
11/11/15	11/04/15	ISO 9001:2015 is coming – What to expect?	Adam Marsh, Ledge ,Inc Fred Marsh, F.L. Marsh & Associates	Lancaster
12/09/15	12/02/15	Plant Tour: Phoenix Contact Middletown PA	William Miller CIT, CQA, CQE Quality Assurance Analyst	Middletown

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<b>ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2016</b>				
<b>MEETING DATE</b>	<b>REGISTRATION DEADLINE</b>	<b>TOPIC</b>	<b>SPEAKER</b>	<b>LOCATION</b>
01/13/16	01/06/16	<i>Making Much More Money with Lean Accounting</i>	<i>Brian H Maskell President, BMA Inc</i>	York
02/10/16	02/03/16	<i>Engaging employees – getting the most out of performance discussions</i>	<i>Amanda King Director of Human Resources Red Lion Controls</i>	Harrisburg
03/09/16	03/02/16	<i>The Gift of Quality Leadership</i>	<i>J. R. McGee Managing Partner &amp; CEO X-Stream Leadership Group</i>	Lancaster
04/13/16	04/06/16	<i>Improving Design, Manufacturing, and Production Processes with Non-Contact Structured Blue Light 3D Measurement</i>	<i>Johan Gout Director of Operations Capture 3D</i>	York
05/11/16	05/04/16	<i>CorrectSPC: Different assumptions for precision machining process control</i>	<i>Bob Doering, CQE Quality Engineer Stoneridge, Inc.</i>	Harrisburg
06/08/16	06/01/16	<i>Section 503 Recognition &amp; Awards Social Night</i>	<i>Adam Marsh, Chair Elect ASQ Section 503</i>	Lancaster
09/14/16	09/07/16	<i>TekGard, Plant Tour 3390 Farmtrail Road York, PA</i>	<i>Matt Keller, PE Manager of Engineering</i>	York
10/12/16	10/05/16	<i>Building Cultural Supply Chain Understanding</i>	<i>David T. Jankowski, CFPIM, CSCP DT Jankowski &amp; Associates</i>	Harrisburg
11/09/16	11/02/16	<i>Creativity and Problem Solving Workshop</i>	<i>Michael Paquin, Quality Auditor Quality Management Company</i>	Lancaster
12/14/16	12/07/16	<i>To be determined</i>	<i>To be determined</i>	York

***Job Opportunity (Ad)***

***Director of Quality & Risk Management***

Sadler Health Center, a Federally Qualified Health Center is seeking a Director of Quality & Risk Management to join our dynamic and rapidly growing organization. The Director will be working hands-on with clinicians and staff at all levels of the organization to elevate quality and service in all areas, and to identify, address and mitigate areas of risk. The successful applicant will be energetic, possess excellent communication and analytical skills, and an understanding of the elements of continuous quality improvement. Candidates must have 3 years experience in quality improvement and/or risk management and a BA/BS or advanced degree in health care or a related discipline.

As a vital member of the health care system in south-central Pennsylvania, Sadler Health Center provides comprehensive primary health care and dental services to residents who might not otherwise have access to healthcare. We provide a dedicated staff and team-focused work environment, competitive pay and benefits, and an excellent location. We invite you to apply by submitting a resume, cover letter, and salary expectations. **(Continued, next page)**

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Job Contact Information:

[hr@sadlerhealth.org](mailto:hr@sadlerhealth.org)<<mailto:hr@sadlerhealth.org>>

Sadler Health Center  
Attn: HR  
100 N. Hanover St.  
Carlisle, PA 17013

**Advertisements**



**DBS QUALITY MANAGEMENT INT'L**

894 Carriage Way, Lansdale, PA 19446 Ph.: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com  
**ISO 9000/ AS-9100/ISO 13485/TS16949 Quality System Assessments, Development & Training**

Visit our NEW Website @ [www.dbsqualitymgmt.com](http://www.dbsqualitymgmt.com)

**2015 Training Programs**

Dates	Course Description	Cost/Person
<b>2 Sessions:</b> <b>September 24 &amp; 25</b> <b>November 19 &amp; 20</b>	<b>2 DAY ISO 9001 Internal Auditor Training with Specific Aspects of ISO 9001:2015</b>  <b>Day 1 – ISO 9001:2000/2008 Training</b> <ul style="list-style-type: none"> <li>• Quality system principles and the process model</li> <li>• Examination/interpretation of ISO9001:2008 elements</li> <li>• Overview of ISO 9001:20015 –10 Elements, Risk, Metrics</li> <li>• Continual effectiveness improvement focus</li> </ul> <b>Day 2 – Application of the Standard &amp; Auditing Techniques</b> Audit mechanics: The documented quality system audit; Audit sampling & development of the audit checklist, Conducting the audit, investigation & psychology, Audit management, Non-conformity statements & audit reports, Corrective action root cause, Quality system performance effectiveness evaluation, Skill development through workshops	<b>\$750/person</b>
<b>2 Sessions:</b> <b>October 16</b> <b>December 10</b>	<b>1 Day SAE AS-9100C</b> <b>*NEW AS9101 Revision E Supporting Audit Criteria*</b> <b>Requirements for Aviation, Space and Defense Organizations Standard</b> This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101E Audit Criteria/Requirements, and implementation strategies for certification preparation. This course also includes review of the requirements of AS9104/1. The AS9101E Audit Criteria; The QMS Matrix, Process Evaluation Assessment Report as both a compliance report and effectiveness metric report, Risk Management Requirements, Project and Configuration Management. Process Diagram & Metrics Work Shop. Internal Auditing to the AS9100C/AS9101 Applications.	<b>\$450/person</b>
<b>2 Sessions:</b> <b>October 8</b> <b>December 3</b>	<b>***NEW***</b> <b>1 Day ISO 9001:2015</b>  Examination/interpretation of ISO 9001-2015 elements; Continual effectiveness improvement focus; ISO 9001:2015 – 10 Elements, Risk, Metrics	<b>\$450/person</b>

**Principal Instructor:** Michael J. Dougherty – RABQSA QMSLA, IAQG, CMDCAS Certified  
 20 Years ISO 9000, AS-9100, ISO 13485, QS9000 Registrar Lead Auditor/AEA; RABQSA Technical Advisory Group (TAG); Examiner Aerospace personnel training certification schemes

**Courses Include:** Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. Please bring a copy of the appropriate Standard for reference.

**Location:** Courtyard by Marriott, 1737 Summeytown Pike, Lansdale, PA 19446. Ph. (215) 412-8686. At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate left. Please reserve your overnight room early if needed.

Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com