



Harrisburg
Section
The Global Voice of Quality™

ASQ Harrisburg Section 503 November 2016 DINNER MEETING

When: Wednesday, November 9, 2016

Registration: 6:00 - 6:30 p.m.
Dinner: 6:30 - 7:15 p.m.
Program/Q&A: 7:15 - 9:00 p.m.

Where: Eden Resort - 222 Eden Rd, Lancaster, PA 17601, (717) 569-6444

Menu: Tossed Garden Salad with choice of 2 Dressings

Entrees: Carved Roast Top Sirloin of Beef, Chicken Breast Picatta w/lemon & white wine sauce, and Tortellini Primavera with Marinara sauce (A vegetarian dish)

Includes: Pasta and Potato Salads, Chef's Potato and Vegetable, and Freshly Baked Rolls and butter

Desserts: Assorted Dessert Table includes Pies, Cakes and Puddings Includes: Coffee, Decaffeinated coffee or Tea

Cost: Pre-Registered: \$25.00/Section Member, \$30.00/Guest
At-the-door: \$30.00/Section Member, \$35.00/Guest

What: Creativity and Problem Solving Workshop

In this Creativity & Problem Solving Workshop, the Speaker will present an overview of creativity that shows how paradigms can stymie creativity with perceptual, emotional and, cultural roadblocks. The Speaker intends to use examples by Gary Larson, author of the comic strip "Dilbert" to help point out potential human error. In addition, he will provide a quick look at the tools / toys of creative thinking, and touch on the availability of Internet application available to enhance creativity and problem solving.

Who: Michael Paquin, Quality Auditor, Quality Management Company

Michael has been in the customer service business for over 50 years. Later in his career, Michael became extremely interested in Baldrige criteria, and he became a corporate examiner, and a New Jersey state examiner; followed by becoming an ISO 9000 lead auditor for 10 years for IBM.

Michael then applied his skills and talents by becoming an ASQ International Team Excellence Award (ITEA) judge and instructor. Later, ASQ named him a master judge. Throughout his career and many different avocations Michael was faced with significant problem solving opportunities. The solutions to many problems required both critical and creative thinking skills and knowledge. The workshop has been designed to provide fun through creative thinking and the overview of using that skill for problem solving.

Chad Yienst – Program Co-Chair

Continues:

IMPORTANT: Please pre-register by 12:00 noon on Friday, November 4th:

- Online at <http://www.asq-harrisburg.org> - PayPal accepted, or
- Email Chad Yiengst, Programs Co-Chair, cyiengst@ledgeinc.com – Cash or Check at the door

DINNER RESERVATIONS/CANCELLATIONS

Section 503 is a non-profit organization. Please, if you make a reservation to attend a dinner meeting and find later that you are unable to attend, for non-emergency situations, kindly let us know 48 hours in advance or sooner if possible. If you make a reservation and fail to attend, the Section will be required to pay for the meal, tax and gratuity. If you cannot attend due to a non-emergency situation within the 48 hour cancellation period prior to the meeting, the Leadership Committee kindly requests that you send a check for the meeting fees to the Section Treasurer David Fisher at your earliest convenience. Please contact Greg Gurican, Arrangements Chair, at graygur814@comcast.net for the Treasurer's mailing address. Thanks.

ASQ HARRISBURG SECTION 0503 MEETING SCHEDULE 2016 - 2017				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
12/14/2016	12/9/16	MSA and Measurement Uncertainty - Which comes first? A Chicken and Egg Dilemma	Dilip A. Shah ASQ Fellow President E=mc3 Solutions	York
1/11/2017	1/1/17	ISO 9001:2015 - The Next Generation: Highlights of New Concepts With A Focus on Context of the Organization	Judi Markel, Owner ISO Advantage, LLC	Harrisburg
02/08/17	2/1/17	Minimize Tribal Knowledge Erosion as Baby Boomers Retire	Tim Wickard Director Quality Systems Carlisle Construction Materials	Lancaster
3/8/17	3/1/17	Driving Productivity with the Power of 3D Printing	Allan Pincus Director of 3D Printing Design-Point	York