



Harrisburg Quality Currents

Fall 2018 Section 503 Newsletter

Leadership Committee -- 2018

CHAIR:

Adam Marsh
President, Ledge Inc.
(717) 965-6378
amarsh@ledgeinc.com

CO-CHAIR/CHAIR ELECT:

Craig Aiello
President, ASIX Quality
(717) 451-0658
craig@asixquality.com

TREASURER:

Shailesh Gosai
Sr. Supplier Quality Engineer
Manitowac Company
(717) 593-5568
shaileshvangosai@yahoo.com

SECRETARY:

Toni Tunstall
Quality Systems Engineer
TE Connectivity
(717) 370-2285
tlt8998@verizon.net

PAST CHAIR:

Brian C. Davis
MS RA, ASQ CMQ/OE, CQA and CQE
brian.c.davis@intertek.com

ASQ Web Site:

www.asq.org

Section Home Page:

www.asq-harrisburg.org

SECTION CHAIR's MESSAGE

By Adam Marsh

As we head into the end of the 2018 we are looking forward to events on Inspiring Innovation in Lancaster and on Managing the Supply Chain in York. We want to thank our host for our last event, Carlisle Construction Materials, where our speaker Brad Williams from PTC dove into Industry 4.0 with practical examples that demonstrate real applications of the theory and buzzwords.

With my final Chair's Message, I would like to highlight some things about ASQ Section 503:

- Attendance at business events and mixers has steadily declined across most professional and local associations but not ASQ Section 503. We have an engaged membership that shows up, asks questions, provides input and fills positions on the executive team. Our Section is one of the best in the country and I am proud to be associated with this group. The national organization is pushing some changes that we are unsure about, but we will continue to operate and thrive locally.
- I would like to thank our leadership team for their support through my time as Chair. The Executive Committee continues to step up to challenges and has provided me endless support.
- Thank you to both the members and the committee for allowing us to try new things and push the group forward.
- Quality professionals recognize how damaging the 'we have always done it this way' approach can be and our section has avoided it, allowing us to continually improve and refine our offerings. Changes include things like the



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York Manufacturing History event co-sponsored with SME, the David M. Little Scholarship, alternative meeting venues and styles and interesting on-site tours.

Finally, I would like to thank Craig Aiello. He will be taking over as Chair, I am confident that you will be in good hands. Thank you and look forward to seeing you at the upcoming meetings.

Adam Marsh ASQ 503 Section Chair

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Nominations - ASQ Section 503

It is time for nominating new officers for our Section. Our current 2019 slate of nominees includes: Chair Elect: Craig Aiello, who will become the Chair; Treasurer: Chad Yiengst; and, Secretary: Toni Tunstall. Other nominees for these positions will be accepted prior to our Fall vote November, 2018 meeting. Also, we are looking for a Co-Chair/Chair-elect. If you are interested or know someone that would like to get involved, contact Brian Davis at *Brian.C.Davis@intertek.com* for details. We also want to welcome to the Executive Team our new Programs Co-chair: Devin Langan, who will be taking Chad's place in 2019.

Leadership Slate For: 2019

CHAIR:

Craig Aiello
President, ASIX Quality
(717) 451-0658
craig@asixquality.com

CO-CHAIR/CHAIR ELECT:

Open Position

TREASURER:

Chad Yiengst
Management Systems Consultant
Ledge, Inc.
717-451-9076
cyiengst@ledgeinc.com

SECRETARY:

Toni Tunstall
Quality Systems Engineer
TE Connectivity
(717) 370-2285
tlt8998@verizon.net

PAST CHAIR:

Adam Marsh
President, Ledge Inc.
(717) 965-6378
amarsh@ledgeinc.com



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October 16, 2018

Message from the ASQ National Certification Director

Why Certification Matters

Have you been looking for a way to move your career forward? When you add an ASQ certification to your credentials, you'll be adding a mark of recognized quality excellence. Plus, ASQ certifications can help you increase your income potential, provide a competitive advantage, and are recognized globally.

[Begin your path to ASQ certification today.](#) We're pleased to offer you a [free download](#) of *ASQ Certification and Certification Preparation Resources*, a comprehensive guide to all of our certifications.

[Download your free guide, ASQ Certification and Certification Preparation Resources, now.](#)

Designed to help you advance your career and improve your organization, earning an ASQ certification prepares you to be a more accomplished and effective quality-focused professional.

For more information about ASQ certification and upcoming exams, please visit [our website](#).

Regards,

Michael Byrnes
ASQ Certification Director



P.S. Ready to apply now? [Apply for your ASQ certification exam today.](#)



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CERTIFICATION OPPORTUNITIES

Next Application Deadline: November 2, 2018
 Testing Window: December 1 - 17, 2018

Six Sigma / Process Improvement	Certified Six Sigma Green Belt Certified Quality Improvement Associate Certified Quality Process Analyst
Auditing	Certified Quality Auditor
Technical / Inspection	Certified Calibration Technician
Engineering	Certified Quality Engineer Certified Software Quality Engineer
Pharmaceutical	Certified Pharmaceutical GMP Professional

Next Application Deadline: December 7, 2018
 Testing Window: January 4 - 20, 2018

Six Sigma / Process Improvement	Certified Six Sigma Yellow Belt Certified Six Sigma Black Belt Certified Six Sigma Master Black Belt
Auditing	Certified Biomedical Auditor Certified HACCP (Food Safety) Auditor
Technical / Inspection	Certified Quality Technician Certified Quality Inspector

ASQ is dedicated to getting you quicker results, giving more flexibility with testing dates, all in a secure proctored environment. As a result, ASQ has made the switch to computer-based testing. [Learn more.](#)

ASQ Full Members save \$150 on the certification application! Not a member? [Join today](#) and receive exclusive discounts, access to career development resources, networking opportunities and more.



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CERTIFICATION EXAMS ARE ELECTRONIC

Prometric Test Centers:

Two closest locations to Harrisburg Chapter

York - Lancaster

2064 Fruitville Pike
Lancaster, PA 17601

Harrisburg

1100 N. MOUNTAIN ROAD
HARRISBURG, PA 17112

Watch out for the danger of not allowing enough time to prepare for the test. You will only have 5-6 weeks to prepare if you put off preparing until the day you sign up.

Prometric

<https://www.prometric.com/en-us/Pages/home.aspx>

NEW ASQ CERTIFICATON: CERTIFIED SUPPLIER QUALITY PROFESSIONAL (CSQP)

The Certified Supplier Quality Professional (CSQP) works with an organization’s supply chain and suppliers to continuously improve performance of key system components. For more information about this new ASQ certification, click [here](#).

STANDING COMMITTEES:

Auditing Chair	Craig Mosher	717-986-3540	Membership Chair	Dave Fisher	dfisherashbg@gmail.com
Arrangements Chair	Greg Gurican	717-653-9699	Newsletter Editor	Greg Gurican	Cell: 917-548-5786
Certification Chair	Michael Green	717-697-4188	Nominations Chair	Brian Davis	717-767-3767
			Placement Chair	Brian Krady	brian_krady@yahoo.com
Education Chair	John Sharp	717-986-7692	Program(s) Co-Chairs	Chad Yiengst Bill Gordon	717-451-9076 717-938-1923
Voice of the Customer (VOC) Chair	Brain Davis	717-767-3767	Webmaster & INET Liaison	Steve Cronkrite	717-852-1806 webmaster@asq-harrisburg.org



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Please Welcome Our Newest Members!
For June thru September 2018

June, 2018

NAME	COMPANY
Jayanth Bhupasamudram	Not provided to ASQ
Wendy Durant	Ecore
David Hanan	Not provided to ASQ
Kylie Hostrander	Not provided to ASQ
Devin Langan	Legacy Business Advisors
Norris Lewis	Not provided to ASQ
Gretchen C. Long	Not provided to ASQ

July, 2018

NAME	COMPANY
Maria E Cortes	Not provided to ASQ
Ajay Dev	Not provided to ASQ
Shane Lohss	PB Painting and General Contracting
Dennis Lower	Not provided to ASQ
John Paine	CP Flexible Packaging
Mark Schwalm	Not provided to ASQ
Pete Tartline	PHCA
Antoine Wreh	Not provided to ASQ

August, 2018

NAME	COMPANY
Marlee M Blose	Capital Blue Cross
Adam Coffman	Not provided to ASQ
Joyce E Givler	Capital Blue Cross
Karen Hegi-Miller	Not provided to ASQ
Archana Pathak	Endo Pharmaceuticals Inc.
Joseph R. Scholz	Phoenix Contact

September, 2018

NAME	COMPANY
Scott Bryer	Not provided to ASQ
Kyle Gift	Not provided to ASQ
Victor A. Gurany	Crescent Industries, Inc.
Amy Nelson	Not provided to ASQ
Niraliben Ashish Prajapati	Not provided to ASQ
Bryan Smith	Gerard Daniel Worldwide PA Dept of Labor & Industry
Mistie Snyder	Industry

PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month. Please send your information to Greg Gurican at graygur814@comcast.net.

EMPLOYMENT OPPORTUNITIES Check Harrisburg ASQ website.

<http://www.asq-harrisburg.org/placement.php>

ADDRESS CHANGED?

Has your email address changed? Help us keep you informed of Harrisburg Section 503 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then be sure to click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.



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Monthly Meeting Notice: November 2018

When: Wednesday, November 14, 2018
Registration: 5:30 p.m. - 6:30 p.m.
Dinner: 6:30 p.m. - 7:30 p.m.
Program: 7:30 p.m. - 9:00 p.m.

Where: Lancaster Eden Resort
222 Eden Rd
Lancaster, PA 17601-4216

Menu: Mixed Greens, Potato and Pasta Salads; Carved Roast Sirloin of Beef, Chicken Florentine w/spinach, Poached Salmon with Lemon-dill sauce; Chef's starch and vegetable; Fresh baked Artesian rolls and butter; Assorted cakes and pies, Coffee and Tea service.

Please register on-line, NO LATER than 2:30 pm on Friday, November 9, 2018 at:
<http://www.asq-harrisburg.org/dinnermeetings.php>

Preregistration: Members: \$25.00, Guests: \$30.00, Students: \$15.00
At the door: Members: \$30.00, Guests: \$35.00, Students: \$15.00

What: Inspiring Innovation

The word innovation appears frequently in advertisements, positioning statements, branding, marketing and mission statements. It is used by architectural, engineering and high-tech firms, as well as by most businesses and organizations in some way.

The real question is how many firms and organizations really make innovation a top priority? And how many of them truly are good at innovation? One American Management Association/Human Resource Institute study found that although most organizations say that innovation is a top priority, few companies are good at it. Have you been asked and tasked to innovate within your company or organization? Do you have difficulty getting started and achieving results? One of the biggest issues with innovation is not being sure where to start. With that in mind, I will share 20 tips on how to inspire and initiate innovation in business.

Who: Glenn Ebersole

Glenn Ebersole is the Business Development Manager at CVM Professional and CVMNEXT Construction in King of Prussia, PA. He plans and leads the business development program for the professional engineering company, CVM and the construction company, CVMNEXT.

Glenn is a Rainmaker and Thought Leader with over 35 years' experience in the AEC community developing, implementing and overseeing strategic business development, marketing, public relations and branding programs. Ebersole is a multi-disciplinary professional in business development and marketing; strategic thinking; public relations and engineering.



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FUTURE 2018 SECTION MEETINGS

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2018				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
11/14/18	11/09/18	<i>Inspiring Innovation in Your Company or Organization</i>	<i>Glenn Ebersole Strategic Business Development/ Marketing Executive & Leader</i>	Lancaster
12/12/18	12/07/18	<i>Managing a Global Supply Chain in 2019</i>	<i>Mark D'Agostino VP of Supply Chain The AMEs Companies, Inc.</i>	York

FUTURE 2019 SECTION MEETINGS

ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2019				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/09/19	01/04/19	<i>Improved Quality Through Value Stream Management.</i>	<i>Mike Roth, President Go-Lean-Six Consulting and Training</i>	Harrisburg
02/13/19	02/08/19	<i>Environmental Ecology: An innovative approach for improving the environment</i>	<i>Mark Gutshall Founder & President RiverStewards Benefit Corp</i>	Lancaster
03/13/19	03/08/19	<i>Costs of Poor Quality Managing Nonconforming Material</i>	<i>Chad Yiengst Management Consultant Ledge, Inc.</i>	York
04/10/19	04/05/19	<i>Reducing Scrap and Rework through Class A Surface Protection Solutions</i>	<i>Erich Kaintz VP of Business Development SAY Plastics</i>	Harrisburg
05/08/19	05/03/19	<i>Closing the Skills Gap in South Central Pennsylvania</i>	<i>Tom Palisin Executive Director The Manufacturers' Association</i>	Lancaster
06/12/19	06/07/19	<i>Section 503 Recognition & Awards Social Night Keynote Speaker</i>	<i>TBD Keynote Speaker</i>	York
09/11/19	09/06/19	<i>Developing analytics and decision support tools for environmental/energy policymaking and business</i>	<i>John Quigley, Director Center for Environment, Energy, and Economy Harrisburg University</i>	Harrisburg
10/09/19	10/04/19	<i>TBD</i>	<i>Susie Peña Garza Quality Control Engineer</i>	Lancaster



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Advertisements

 DBS Quality Management Int'l ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: dbsqualitymgmt.com		
Dates	2018 Fall Training Programs	Cost/Person
3 Sessions September 12 October 18 December 6	Understanding ISO 9001:2015: This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.	\$450/person
3 Sessions September 12 & 13 October 18 & 19 December 6 & 7	2 Day ISO 9001:2015 Internal Auditor Training Day 1: Understanding ISO 9001:2015 as listed above Day 2: Audit Mechanics-Process Based Audit Methodology: <ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions 	\$750/person
2 Sessions September 25 & 26 November 15 & 16	2 Day AS9100 D Standard Training Day 1: Understanding ISO 9001:2015; Base Requirements for AS9100D. Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015. This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, OASIS database, and implementation strategies for certification preparation. Understanding through study workshops	\$750/person
On-Site Training Only	½ Day ISO 9001:2015 Management Training Applications: ISO 9001:2015, AS9100D:2016, ISO/TS 16949:2016	Call For Pricing
Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, & ISO 13485		
Courses Include: Training material & continental breakfast. Lunch is on your own. Courses run from 8:30 AM to 4:30 PM. Please bring a copy of the topic appropriate Standard for reference	Course Location: Holiday Inn, 1750 Summeytown Pike, Kulpsville, PA 19443. Ph. (215) 368-3800 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike Registration Forms available on our Web Site www.dbsqualitymgmt.com	
Contact Deidra to register. Phone: 215-368-6266, Fax: 215-393-4873, e-mail: deidradoc@aol.com .		