



Harrisburg Quality Currents

The Global Voice of Quality™

Monthly Meeting Notice & News October, 2016



October 11th is the last day to register to vote.
Click on vote button to register to vote.

CHAIR NOTE

By Brian C. Davis

School is back in session. It is that time of year where we should allow extra time for that school bus stop. How about using those three or four minutes to think more positive thoughts? Think about traffic or other delays as opportunities instead of obstacles. Take a few deep breaths and mentally write in your journal of things you are grateful for. That bus may be carrying a future president, teacher, or a young Serena Williams or Bobby Flay. Watch, if you can, as children board the bus or cross the street. You'll likely see a lot of kids who happily bound up the bus steps, excited for another day at school. Do you remember being excited about going to school? Why did you feel that way? Did a special teacher inspire you to want to learn about a particular subject? Did you look forward to seeing your friends and talking about the latest sports, or fashions, or perhaps that really cute boy (or girl) in your history class? What inspired and excited you?

It's kind of fun to take a short stroll down memory lane, isn't it? Now take the answers to some of those questions and think about how you might apply them to your life now. We may be grown up and no longer catching the school bus every day, but we can still get together with friends to catch up on each other's lives and to share new ideas. We can get excited about projects at work, our volunteer activities in the community, and in planning our next vacation.

We may no longer be going to school every day, but we can – and should – still be learning every day. While you're stopped at that crosswalk, think about what you did the day before and about what you learned. Think about how you can share some of what you learned with others in the future. Speaking of learning, our October 12 dinner meeting is going to be a great opportunity for learning. Charles will be covering ISO 9001:2015.

OCTOBER MEETING NOTICE

When: **Wednesday, October 12, 2016**

Registration: 6:00 – 6:30 pm
Dinner: 6:30 – 7:15 pm
Program: 7:15 - 9:00 p.m.

Where: **Sheraton Harrisburg Hershey Hotel**

Subject: **ISO 9001:2015 - How to achieve value-adding compliance**

Speaker: **Charles Cianfrani, Consulting Engineer Green Lane Quality Management Services**

Sheraton Harrisburg Hershey Hotel
4650 Lindle Road, Harrisburg, PA, 17111
Phone: 717-564-5511



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An overview of the ISO 9001:2015 Standard

This presentation will focus on providing an overview of the ISO 9001:2015 Standard to enable quality professionals and all other personnel of the organization to understand what the updated ISO 9001 Standard says and what it means. It also will provide insight into value-adding approaches to achieving effective compliance as an organization transitions processes to the ISO 9001:2015 requirements. As time permits we will address:

- Understanding the concepts of "the organization and its context", "the needs and expectations of interested parties" and how to "determine the scope of the quality management system"
- The change in wording from documents and records to "documented information"
- Risk based thinking
- New requirements for top management leadership

Who: Charles A. Cianfrani

Charlie Cianfrani is an internationally recognized authority on quality management. He is a U.S. Expert Representative to the International Organization for Standardization (ISO) committee responsible for quality management (ISO TC 176) and directly participated in writing ISO 9001 2008 as well as ISO 9004 2009. Mr. Cianfrani has successfully implemented ISO 9001 compliant quality management systems for clients on six continents.

Charlie is a fellow of the American Society for Quality, a Certified Quality Engineer, a Certified Reliability Engineer, a Certified Quality Auditor, an Exemplar Global-certified QMS Auditor. He has published 7 books on Quality management including the recently published ISO 9001:2015 Explained. Charlie holds a BS and an MBA from Drexel and an MS in Applied Statistics from Villanova.

NEW ASQ CERTIFICATION: CERTIFIED SUPPLIER QUALITY PROFESSIONAL (CSQP)

The Certified Supplier Quality Professional (CSQP) works with an organization's supply chain and suppliers to continuously improve performance of key system components (refine life cycle, reduce scrap, improve repair processes) by implementing process controls and developing quality assurance plans.

Due to the ever increasing globalization of the supply chain, the demand for CSQPs has exponentially increased in a broad spectrum of industries including: aerospace, automotive, biologics, food processing, government, medical device, pharmaceutical, and shipping.

For more information about this new ASQ certification, click [here](#).

PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.

EMPLOYMENT OPPORTUNITIES

<http://www.asq-harrisburg.org/placement.php>

- System Quality Control Manager, Millet Plastics Group, Lebanon, PA
- Quality Engineer – Overhead Door



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CERTIFICATION EXAMS GOING ELECTRONIC

Prometric Test Centers:

Two closest locations to Harrisburg Chapter

York - Lancaster

2064 Fruitville Pike
Lancaster, PA 17601

Harrisburg

1100 N. MOUNTAIN ROAD
HARRISBURG, PA 17112

Certification Test Dates:

<http://asq.org/cert/dates>

November 4, 2016 is next application deadline for CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP. Testing window is December 1-17, 2016.

December 9, 2016 is next application deadline for CQT, CQI, CRE, CBA, CHA, CMQ/OE, SSB, MBB, SSB, CSQP. Testing window is January 6-22, 2017.

What out for the danger of not allowing enough time to prepare for the test. You will only have 5-6 weeks to prepare if you put off preparing until the day you sign up.

Prometric

<https://www.prometric.com/en-us/Pages/home.aspx>

ASQ's certification examinations are transitioning to computer-based testing. The exams coming up in June will be the last ones administered on paper. Beginning in the fall, the ASQ certification exams will be administered by Prometric, an organization with more than 20 years of experience in test administration.

The following details will hopefully answer many of your questions.

1. The October exam cycle will be the first one that is computer-based, replacing the current proctored, paper-and-pencil exams. The exams will still be open-book.

2. Rather than on a single day, the electronic exams can be taken anytime within a 17-day window. The window for the October exam cycle will be September 29 through October 15. Examinees will send their application and payment to ASQ; once approved, they will be able to schedule their own exams with Prometric anytime during the test window.

3. The exams will be administered at Prometric test centers. We have already discussed with ASQ the need for a local test site; they will be following up with Prometric to explore possible options. The problem of distance is (somewhat) mitigated by the fact that individuals will be able to schedule the day and time of their exams. We will update you as more information becomes available.

4. Exams will now be offered six times a year rather than two. The current March/October exams will be administered in January, March, May, July, September and November. The current June/December exams will be offered in the alternating months. This will result in a total of 102 days per year on which a given exam can be taken, rather than the current two days per year. It also means that an exam can be retaken after only two months, if necessary.

While there will be some challenges, overall this is a significant improvement in the certification process. We are hopeful that the geographic inconvenience can be resolved.



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Enjoy the following exclusive *Gift Bundle*.

Your exclusive member content bundle will be available through October 31, 2016.

While we could go into detail about how ASQ certifications are a must for quality professionals, or all the data showing that those certified see substantial increases in income, influence, and impact—we know that as an ASQ member you realize the rigors of preparing for and achieving certification bring these benefits and more.

The goal of this month's gift is to give those who are ready to take this next step in their professional progression as many tools and resources as we can to ensure success.

So, if you've been thinking about taking a certification exam in the near future, save this gift. If even one element from this bundle serves to help you smooth your path to success, we'll be happy.

[Click here](#) to get these resources.

ADDRESS CHANGED?

Has your email address changed? Help us keep you informed of Section 0614 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then be sure to click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.

2017 Section Elections Call for Nominations

We are still in need of Chair-elect, VOC Committee Chair and Treasurer.

See current leaders or past leaders to see how you can get involved!

Below is a brief description of each position that is open for nominations. Additional information, including membership requirements, is available on the ASQ website or from the Nomination Chair.

Section Chair-Elect/Vice-Chair

Supports the work of the Chair and performs duties of the chair in his/her absence. Appoints chairs for all standing committees and provides orientation and consultation as needed.

Chair - Provides leadership and oversight to the member unit leadership. Prepares meeting agendas and is the presiding officer.

Treasurer - Oversees funds. Maintains accurate financial records. Reports on financial condition at times directed by the bylaws and policies and procedures.

*Regular Members are voting members of ASQ. These are Full, Senior, Fellow, and Honorary members, as well as the primary contact from Site, Organizational, and Enterprise memberships.



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All positions are for a term of two years, with the Secretary position not being open at this time.

The new Chair-elect if nominated for 2017 would become Chair automatically in 2019, and it need not be filled in 2017 and if filled in 2018 becomes Chair in 2019.

The Treasurer ends his 2nd year in office, this December, and by our Bylaws the Treasurer can only be so for a two year term; so, that position will be needing someone, without fail.

Voice of the Customer (VOC) Chair - And we need a Voice of the Customer (VOC) Chair, as well, for performing surveys of the membership using the ASQ metrics/ tools available to do so, or Survey Monkey if easier to do that way. When Adam takes over as Chair in 2017, we have until December 2017 to fill the role of Chair-elect, but can be filled as early as December 2016, if the person is willing to volunteer for a two year term of office as Chair-elect.

For more information, please contact **Sally Haldeman** (sahaldeman@armstrong.com)

Leadership Committee -- 2016-2017

CHAIR:

Brian C. Davis

MS RA, ASQ CMQ/OE, CQA and CQE

brian.c.davis@intertek.com

Intertek Building & Construction

Manager of QA&HSE

CO-CHAIR/CHAIR ELECT:

Adam Marsh

President, Ledge Inc.

(717)-965-6378

amarsh@ledgeinc.com

TREASURER:

David W. Fisher

Consultant, Quality and Test Engineering

York, PA

717-751-7742

dfisherashbg@gmail.com

SECRETARY:

Toni Tunstall

Quality Manager

Armstrong Flooring, Inc.

(717) 370-2285

ttunstall@armstrongflooring.com

PAST CHAIR:

Sally Haldeman

Armstrong World Industries

sahaldeman@armstrong.com

ASQ Web Site:

www.asq.org

Section Home Page:

www.asq-harrisburg.org



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ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2016

MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/13/16	01/08/16 – 1pm	Making Much More Money with Lean Accounting	Brian H Maskell President, BMA Inc	York - 4PTS Sheraton
02/10/16	02/05/16 – 1pm	Engaging employees – getting the most out of performance discussions	Amanda King Founder & Principal PeopleSavvy HR Group, Inc	Harrisburg Sheraton
03/09/16	03/04/16 – 1pm	The Gift of Quality Leadership	J. R. McGee Managing Partner & CEO X-Stream Leadership Group	Lancaster Heritage Hotel
04/13/16	04/08/16 – 1pm	Improving Design, Manufacturing, and Production Processes with Non-Contact Structured Blue Light 3D Measurement	Johan Gout Director of Operations Capture 3D	York – 4PTS Sheraton
05/11/16	05/06/16 – 1pm	CorrectSPC: Different assumptions for precision machining process control	Bob Doering, CQE Quality Engineer Stoneridge, Inc.	Harrisburg Sheraton
06/08/16	06/01/16 – 1pm	Section 503 Recognition & Awards Social Night Keynote Address	Dr. John J. "SKI" Sygielski, President HACC - Central Pennsylvania's Community College	Lancaster EDEN Resort
09/14/16	09/07/16 – 5pm	TekGard, PLANT TOUR 3390 Farmtrail Road York, PA	Matt Keller, PE Manager of Engineering	York
10/12/16	10/07/16 – 1pm	ISO 9001:2015 - How to achieve value-adding compliance	Charles Cianfrani, Consulting Engineer Green Lane Quality Management	Harrisburg Sheraton
11/09/16	11/04/16 – 1pm	Creativity and Problem Solving Workshop	Michael Paquin, Quality Auditor Quality Management Company	Lancaster EDEN Resort
12/14/16	12/09/16 – 1pm	MSA and Measurement Uncertainty - Which comes first? A Chicken and Egg Dilemma	Dilip A. Shah ASQ Fellow President, E = mc3 Solutions,	York – 4PTS Sheraton

STANDING COMMITTEES:

Auditing Chair	Craig Mosher	717-986-3540	Membership Chair	Greg Gurican	Graygur814@comcast.net
Arrangements Chair	Greg Gurican	717-653-9699	Newsletter Editor	Mark Wood	mwood@sellarsnonwovens.com 610-593-0406
Certification Chair	Michael Green	717-697-4188	Nominations Chair	Sally Haldeman	sahaldeman@armstrong.com
Chief Proctor	Susan Backs	717-378-6266	Placement Chair	Brian Krady	brian_krady@yahoo.com
Education Chair	John Sharp	717-986-7692	Program(s) Co-Chairs	Chad Yiengst Bill Gordon	717-451-9076 717-938-1923
Voice of the Customer (VOC) Chair	VACANT	TBD	Webmaster & INET Liaison	Steve Cronkrite	717-852-1806 webmaster@asq-harrisburg.org



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Advertisement(s)



DBS Quality Management Int'l

ISO 9001/AS9100/ISO 13485/TS16949
Quality Systems Assessments, Training & Development
Access Database Development and Lean Six Sigma Implementation
[Web Site: dbsqualitymgmt.com](http://www.dbsqualitymgmt.com)

2016 Fall Training Programs		
Dates	Course Description	Cost/Person
3 Sessions: September 22 October 27 December 8	<p style="text-align: center;">1 Day ISO 9001:2015 Training</p> <p>Understanding the ISO 9001:2015: This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard.</p> <p>Agenda:</p> <ul style="list-style-type: none"> ❖ Transition, Higher Level Structure - QMS Principles, Scope ❖ Context Requirements ❖ Documentation Methods ❖ Leadership Requirements ❖ Planning the QMS and Risk Requirements ❖ Support and Operations Requirements ❖ Performance and Improvement Requirements ❖ Planning for Implementation ❖ Understanding through feedback workshops 	\$450/person
3 Sessions: September 22 & 23 October 27 & 28 December 8 & 9	<p style="text-align: center;">2 Day ISO 9001:2015 Internal Auditor Training</p> <p style="text-align: center;">Day 1: Understanding the ISO 9001:2015 Standard. Agenda as listed above is the 1 Day ISO 9001:2015 Training</p> <p style="text-align: center;">Day 2: Audit Mechanics-Process Based Audit Methodology:</p> <ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions 	\$750/person
2 Sessions: October 20 & 21 November 17 & 18	<p style="text-align: center;">AS9100 D-2016 Standard Training</p> <p>Day 1: Understanding the ISO 9001:2015 Standard and the Base Requirements for AS9100D-2016 Standard. Agenda as listed above is the 1 Day ISO 9001:2015 Training</p> <p>Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015. This day concentrates on the AS-9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101 Audit Criteria/Requirements, and implementation strategies for certification preparation. Key changes of AS9100C to AS9100D-2016 will be reviewed. The course includes review of the specific requirements of AS9104/1, the Stage 1 and Stage 2 Certification phases.</p>	\$750/person

Principal Instructor: Michael J. Dougherty, Exemplar Global QMSLA, IAQG AEA, & CMDCAS Certified Lead Auditor ISO 9000, AS-9100, & ISO 13485

Courses Include: Training material & continental breakfast. Lunch is on your own. Courses run from 8:30 AM to 4:30 PM. Please bring a copy of the topic appropriate Standard for reference

Course Location: Holiday Inn, 1750 Sumneytown Pike, Kulpville, PA 19443. Ph. (215) 368-3800
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike
Registration Forms available on our Web Site www.dbsqualitymgmt.com

Contact Deidra to register. Phone: 215-368-6266, Fax: 215-393-4873, e-mail: deidradoc@aol.com.

Click on Icon below for link to DBS Quality Management Int'l

