



Monthly Meeting Notice: October 2020

When: Wednesday, October 14, 2020
7:30 p.m. - 9:00 p.m.

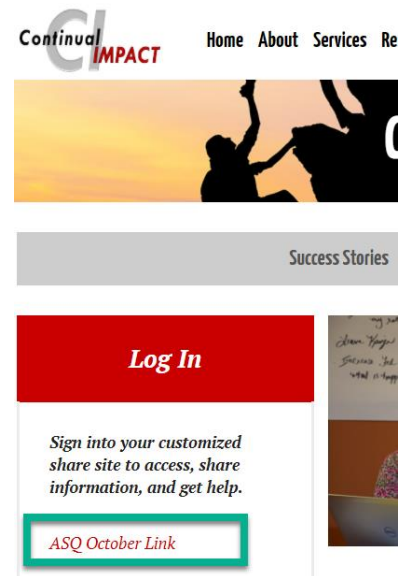
Where: Virtual

<https://www.continualimpact.com/customers/member-access>

Select “ASQ October Link”

Registration is free at:

<http://www.asq-harrisburg.org/dinnermeetings.php>



What: Stop problems from coming back again and again and again

Do problems get fixed only to appear again? You may be addressing the symptom rather than the root cause. This session provides a walk through the 5-step problem solving process (1. The problem goal, 2. Categories and issues, 3. Prioritize and select key issues, 4. Perform root cause analysis of priority issues, and 5. Identify, prioritize & select solutions/actions.) to identify and address the true roots of a problem resulting in better solutions. You will gain a deeper understanding of team-based problem solving methods and the process to identify and eliminate the problem from returning.

Who: Chris Bujak and Pam Vecellio


Chris Bujak and Pam Vecellio, from Continual Impact, help organizations significantly improve results and create improvement culture transformations. They help you achieve big change, more than is thought possible. With Chris and Pam your teams will remove waste/errors; reduce processing times; increase quality; decrease costs; increase customers, revenue, and profitability; improve team engagement; and leave behind the skills to keep improving on your own.



ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2020				
MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
09/09/20	09/04/20	<i>Leveraging Scrum and Empiricism: An iterative and incremental approach to learning from experience</i>	<i>Todd Miller Vice President Agile Innovation Itero Group</i>	Virtual Meeting
10/14/20	10/09/20	<i>Problem Solving: Stop problems from coming back again and again and again</i>	<i>Pam Vecellio, Partner Continual Impact, LLC</i>	Virtual Meeting
11/11/20	11/06/20	<i>Leading from the Middle to Increase Your Impact</i>	<i>Dr. Geoff Abbott Assistant Professor SEC College of Leadership Development</i>	Virtual Meeting
12/09/20	12/04/20	<i>Improving Manufacturing Quality Issues with Real-Time Data</i>	<i>Matthew Bruner Senior Account Executive MachineMetrics</i>	Virtual Meeting
01/13/21	01/02/00	<i>Annual Awards and Recognition Dinner Keynote Address Defeating cognitive biases to improve quality</i>	<i>Dr. Gleb Tsipursky, PhD Chief Executive Officer Disaster Avoidance Experts, LLC</i>	York
02/10/21	02/05/21	No meeting in February		
03/10/21	03/05/21	<i>The Real Cost of Quality: What Happens After Production, in Distribution?</i>	<i>Pam Vecellio, Partner Continual Impact, LLC</i>	Harrisburg
04/14/21	04/09/21	<i>Coming Climate Crisis: Whatca gonna do when it comes for you?</i>	<i>David M. Saunders, Senior Director of Quality for ResCare (retired) Richard W. Emory, Jr., Attorney with U.S. EPA (retired)</i>	Lancaster
05/12/21	05/07/21	<i>Predicting Success in Sales With Activity Data</i>	<i>Aaron Jacobs, President Scorecard Sales, LLC</i>	York
06/09/21	06/04/21	<i>Get a Grip on Your Business – An Introduction to the Entrepreneurial Operating System (EOS®)</i>	<i>William M. Stratton, President Entrepreneurial Leadership Associates, LLC.</i>	Harrisburg
09/08/21	09/03/21	<i>Machine Learning: What's the mystery?</i>	<i>Dr. "Bill" Gordon, DBA Chief Operating Officer HPI Resources, LLC</i>	Lancaster



Advertisement(s)

 DBS DBS Quality Management Int'l ISO 9001/AS9100/ISO 13485/TS16949 Quality Systems Assessments, Training & Development Access Database Development and Lean Six Sigma Implementation Web Site: dbsqualitymgmt.com		
Dates	2020 Winter-Spring Training Programs	Cost/Person
<u>2 Sessions</u> January 23 April 2	1 Day ISO 9001 Training Understanding ISO 9001 This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Understanding through feedback workshops.	\$525/person
<u>2 Sessions</u> January 23 & 24 April 2 & 3	2 Day ISO 9001 Internal Auditor Training Day 1: Understanding ISO 9001 as listed above Day 2: Audit Mechanics-Process Based Audit Methodology <ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions 	\$875/person
<u>2 Sessions</u> March 19 & 20 June 11 & 12	2 Day AS9100 D Standard Training Day 1: Understanding ISO 9001; Base Requirements for AS9100D Day 2: AS9100D Additional Requirements to ISO 9001 This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, OASIS database, and implementation strategies for certification preparation. Understanding through study workshops	\$875/person
<u>2 Sessions</u> March 27 May 21	Half Day Root Cause Corrective Action (RCCA) Training This training will examine various problem scenarios and application of root cause methods of analysis. Key points of focus covered are Containment, Risk, Direct Cause, Contributing Cause, Root Cause, Correction, Corrective Action, and effectiveness of actions taken. Course format is lecture, discussion, and learning through case study workshops.	\$325/person
Principal Instructor: Michael J. Dougherty, Certified Lead Auditor ISO 9001, AS-9100, & ISO 13485		
Courses Include: Training material & continental breakfast. Full Day Courses 8:30 AM to 4:30 PM. Half Day Courses 8:30 AM to 12:30 PM Please bring a copy of the topic appropriate Standard for reference	Course Location: Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215) 368-3800 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike Registration Forms available on our Web Site www.dbsqualitymgmt.com	
Contact Deidra to register. Phone: 215-368-6266, e-mail: deidradoc@aol.com.		



Harrisburg Section

The Global Voice of Quality™

Leadership Committee -- 2020

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