



The Global Voice of Quality™

Quality Currents

Newsletter of Harrisburg Section 503

Serving the Quality Profession Since 1953

September 2015

Leadership Committee -- 2015-2016

CHAIR:

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MS RA, ASQ CMQ/OE, CQA and COE
bdavis@archtest.com
Building Products Manager of QA&HSE

CO-CHAIR/CHAIR ELECT:

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President, Ledge Inc.
(717)-965-6378
amarsh@ledgeinc.com

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SECRETARY:

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Penn State College of Medicine
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(717) 531-4498
jreibson@psu.edu

PAST CHAIR:

Sally Haldeman
Armstrong World Industries
sahaldeman@armstrong.com

ASQ Web Site: www.asq.org

Harrisburg Section Home Page:

www.asq-harrisburg.org



September 2015 Chair's Message

Well it is that time of the year again, ASQ Dinner meeting time is right around the corner. We start off in York with a presentation from Tom Oliver, founder of Talent Builders. He will be bringing a message about shaping your business to be ready for the future. Sorting values to be able to meet the needs of your products or services as well as your clients, employees and community while becoming stronger.

Let's start the new season of meetings off strong by inviting a friend or coworker to attend. Bring them along for a nice meal and time to listen about a topic which is relevant to every company.

Brian Davis, Chair ASQ Section 503

COMMITTEES

Auditing	Craig Mosher	717-986-3540	Membership	Gregory M. Gurican	Graygur814@comcast.net
Arrangements	Greg Gurican	717-653-9699	Newsletter	VACANT	
Certification	Michael Green	717-697-4188	Nominations	Sally Haldeman	sahaldeman@armstrong.com
Chief Proctor	Susan Backs	717-378-6266	Placement	Brian Krady	brian_krady@yahoo.com
Education	John Sharp	717-986-7692	Program	Fred Hammond	717-330-9701
				William Gordon	717-938-1923
			Webmaster	Steve Cronkrite	717-852-1806

**Local Harrisburg Section 503
Business News/Info:**

Please Welcome Our New Members!

August, 2015

NAME	COMPANY
Kammi Kai Hefner	SAIC
Steven Schmidt	ARGLOBAL
David E. Reed	none listed
Glenn A. Brooks	BAE Systems Inspired Quality Leadership, LLC
James P. Bruton	ASQ
Tracy Holmes	VT Industries
Richard A. Baker	STUDENT
Nathan Ingram	none listed
Amanda Blanco	none listed
Craig Griffin	none listed

July, 2015

NAME	COMPANY
Vincent K. Sott	Schindler Elevator
Daniel P. Watson Jr	none listed
Susan C. Livsey	Gichner Shelter Systems
Helida Manzo	York Electro-Mechanical Corp.

June, 2015

NAME	COMPANY
Dewey Butts III	Integrated Business Improvement Solutions
Robert Kraus	ASQ
Ian M. Langella	Shippensburg University
Robert Costa	none listed
David Nelson	The Ames Companies, Inc
Todd E Rosenzweig	none listed

Nominations are still open-Reminder

As we are a very progressive and proactive organization, we are anticipating a need for a new Section Secretary for our 2016-17 business years.

Nominations are currently being taken and will be presented to the Section Leadership for consideration, please send any nominations to Sally Haldeman, Past Chair, and Nominations Chair - 2015.

**Call for Celebrations and local Quality
Announcements**

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to: gmgurican@comcast.net and we will be very happy to add that to the newsletter.

Opportunity Links

Educational opportunities:

Visit the Section Website for our educational opportunities. You can download the catalog at <http://www.asq-harrisburg.org/education.html> for future reference. Also found there will be links to other educational opportunities both locally and around the ASQ community.

Quality Tools: To learn more about Tools used in the pursuit of excellence: go to the link below:

[Beyond the Basics \(http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html\)](http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html)

Job Opportunities: IF YOU NEED A JOB OR ARE LOOKING TO CHANGE JOBS, PLEASE VISIT THE SECTION WEBSITE, AS THERE ARE NEWLY ADDED POSITIONS MONTHLY. If you would like to share the job opportunities that you are aware of with your fellow members, please feel free to contact our Placement Chair, Brian Krady at brian_krady@yahoo.com. They can be uploaded to our website for all to see! Please visit our section web site for potential job listings: www.asq-harrisburg.org

Members helping Members - Local Opportunities: As a member of our local section, we are offering free advertisement of open positions and opportunities to you. If you have an open position for a Quality Professional (any level) that you are looking to fill, we will be very happy to place your needs in our newsletter. Please send any information to gmgurican@comcast.net and we will post it in the next newsletter or flyer that will be set out to our members.



**Harrisburg
Section**
The Global Voice of Quality™

**ASQ Harrisburg Section 503
September 2015 DINNER MEETING**

When: Wednesday, September 9, 2015

Registration: 6:00 - 6:30 p.m.
Buffet Dinner: 6:30 - 7:30 p.m.
Presentation and Q&A: 7:30 - 9:00 p.m.

Where: Four Points Sheraton Inn, York, PA. 1650 Toronita St, York, PA (SEE DIRECTIONS BELOW)

Menu: YORK BUFFET: Mixed Baby Green Salad w/Balsamic Vinaigrette, and Caesar Salad; Entrees: Sautéed Breast of Chicken Marsala, Crab Stuffed Tilapia; Seasonal Veggies and Herb Roasted Potatoes with assorted rolls & butter; Assorted cakes & pastries for desert w/coffee & tea service.

Cost: Members \$25.00 - Guests \$30.00 – At the Door: Members \$30 Guests \$35

What: **Deploying Organizational Values- Shape what your business needs to become to sustain its future**

All organizations and employees have Values. They may or may not be identified and they may or may not reflect the leaderships' values. Sorting out what Values are needed to meet the needs of your products/services, employees, customers, suppliers, partners and communities, is a worthwhile event that constructively adds strength to the organization. We will explore in rapid fashion: What values are/are not, Why bother with values, Values impact on culture, Finding out your values, Who owns the selection of values, and how to identify, deploy, and maintain values.

Who: **Tom Oliver, Founder of Talent Builders**

Tom formed Talent Builders in 2005 after long successful careers at TE Connectivity (AMP) as Director Compensation and Director Organizational Effectiveness; and at Hershey Entertainment & Resorts as Director Organizational Effectiveness. Specializing in organizational psychology, Tom brings a wealth of competence obtained in over 30 years of practice in a wide variety of organizational development activities – Coaching, Employee Selection, Succession Planning, Team Building, Culture Change, Mediation, and Conflict Management. Talent Builders is a human resource and general management consulting firm that helps individuals and organizations identify strengths and opportunities with the aim of making significant improvements in the effectiveness of the talent base. Tom is certified by the Center for Applied Cognitive Studies and whenever possible, likes to use the latest and best assessment tools to bring hard measures to issues facing his clients.

Fred Hammond – Program Co-Chair

Harrisburg Section 503 Newsletter, September 2015

Register by 5pm Wednesday September 2nd to:

Register with:	E-mail	Fax
Fred Hammond	mailto:fhammo@gmail.com	717-283-0818

NOTE: Please **DO NOT** reply to the Listserv to register.
Click on the link above and register at: fhammo@gmail.com .
You will receive a confirming email within 36 hrs.

DIRECTIONS:

From East - Take Route 30 West to Toronita Street. Turn right at the traffic light, and the hotel entrance will be the third driveway on the left.

From West - Take Route 30 East to Toronita Street. Turn left at the traffic light, and the hotel will be the third driveway on the left.

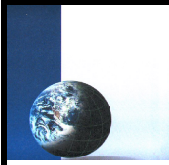
From South - Take I-83 North to Exit 21A. Turn left at the first traffic light onto Toronita Street. The hotel will be the third driveway on the left.

From North - Take Interstate 83 South to Exit 21. Take 30 East to the first traffic light and turn left on Toronita Street. The hotel entrance will be the third driveway on the left.

ASQ Harrisburg 2015 Meeting Schedule-

Meeting Date	Registration Deadline	Topic	Speaker	Location
09/09/15	09/02/15	Deploying organizational values: Shape what your business needs to become	Tom Oliver Founder of Talent Builders	York
10/14/15	10/07/15	Leading Change - What Gets In The Way and How to Get and Stay Unstuck	Keith Chase Strategy and Management Consultant	Harrisburg
11/11/15	11/04/15	ISO 9001:2015 is coming – What to expect?	Charles Cianfrani Consulting Engineer Green Lane Quality Management Services	Lancaster
12/09/15	12/02/15	Plant Tour: Phoenix Contact Middletown PA	William Miller CIT, CQA, CQE Quality Assurance Analyst	Middletown

Advertisements



DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446 Ph.: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com
ISO 9000/ AS-9100/ISO 13485/TS16949 Quality System Assessments, Development & Training

Visit our NEW Website @ www.dbsqualitymgmt.com

2015 Training Programs

Dates	Course Description	Cost/Person
<p>2 Sessions: September 24 & 25 November 19 & 20</p>	<p align="center">2 DAY ISO 9001 Internal Auditor Training with Specific Aspects of ISO 9001:2015</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> • Quality system principles and the process model • Examination/interpretation of ISO9001:2008 elements • Overview of ISO 9001:20015 – 10 Elements, Risk, Metrics • Continual effectiveness improvement focus <p>Day 2 – Application of the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit; Audit sampling & development of the audit checklist, Conducting the audit, investigation & psychology, Audit management, Non-conformity statements & audit reports, Corrective action root cause, Quality system performance effectiveness evaluation, Skill development through workshops</p>	<p align="center">\$750/person</p>
<p>2 Sessions: October 16 December 10</p>	<p align="center">1 Day SAE AS-9100C</p> <p align="center">*NEW AS9101 Revision E Supporting Audit Criteria*</p> <p align="center">Requirements for Aviation, Space and Defense Organizations Standard</p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101E Audit Criteria/Requirements, and implementation strategies for certification preparation. This course also includes review of the requirements of AS9104/1. The AS9101E Audit Criteria; The QMS Matrix, Process Evaluation Assessment Report as both a compliance report and effectiveness metric report, Risk Management Requirements, Project and Configuration Management. Process Diagram & Metrics Work Shop. Internal Auditing to the AS9100C/AS9101 Applications.</p>	<p align="center">\$450/person</p>
<p>2 Sessions: October 8 December 3</p>	<p align="center">***NEW***</p> <p align="center">1 Day ISO 9001:2015</p> <p>Examination/interpretation of ISO 9001-2015 elements; Continual effectiveness improvement focus; ISO 9001:2015 – 10 Elements, Risk, Metrics</p>	<p align="center">\$450/person</p>

Principal Instructor: Michael J. Dougherty – RABQSA QMSLA, IAQG, CMDCAS Certified
 20 Years ISO 9000, AS-9100, ISO 13485, QS9000 Registrar Lead Auditor/AEA; RABQSA Technical Advisory Group (TAG); Examiner Aerospace personnel training certification schemes

Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM.
 Please bring a copy of the appropriate Standard for reference.

Location: Courtyard by Marriott, 1737 Sunnyside Pike, Lansdale, PA 19446. Ph. (215) 412-8686.
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate left.
 Please reserve your overnight room early if needed.

Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com

ASQ
Joint Technical Committees (Divisions) Conference

- WHEN:** October 22-23, 2015, with opening reception Weds. Oct. 21, 2015
- WHERE:** Orlando, FL Wyndham Hotel & Resort
- DIVISIONS:** Automotive, Aviation & Space, Customer-Supplier; Education; Energy; Food, Drug & Cosmetic; Healthcare; Quality Management; Software; and, Statistics.
- DETAILS:** See flyer next page



ASQ

The Global Voice of Quality

Joint Technical Communities

Conference n 503 Newsletter, September 2015

October 22 - 23, 2015 | Orlando, FL

Expanding the Gift of Quality

This year the conference will present the growth of quality through collaboration, innovation, and measured results. The conference provides the quality community with the opportunity to gather and impart an understanding of and access to quality tools both locally and globally. The sessions will focus on division priorities and are designed to:

- Increase development and access to QBoK through tools and leadership content
- Energize the 21st Century quality leaders through communications and quality stories

For up-to-date information, visit:

ASQTCConference.com

4 Keynote Speakers

- Stephen K. Hacker
- JR McGee
- David M. Verduyn
- Ron Dearing, Jr.



45 Technical Sessions

From a large cross section of industries!

2 Networking Opportunities

Welcome Reception - 5:00 p.m. - 7:00 p.m.

Wednesday, October 21, 2015

Hospitality Reception - 5:30 p.m. - 7:30 p.m.

Thursday, October 22, 2015

Pre-conference Courses

October 19-21, 2015

3-Day Courses

- *Building Software Quality Skills*
- *Certified Manager of Quality/Organizational Excellence Certification Preparation*

2-Day Courses

- *Improving Customer Satisfaction*
- *Cost of Quality: Finance for Continuous Improvement*

1-Day Courses

- *ISO 9001:2015 Revision Workshop*
- *Introduction to Supplier Management*
- *Root Cause Analysis*
- *Certified HACCP Auditor Refresher*
- *Certified Pharmaceutical GMP Professional Refresher*

Post
October

-Conference Certification Exams

24, 2015

- **CHA** - Certified HACCP Auditor
- **CMQ/OE** - Certified Manager of Quality/Organizational Excellence
- **CQA** - Certified Quality Auditor
- **CQE** - Certified Quality Engineer
- **CQIA** - Certified Quality Improvement Associate
- **CPGP** - Certified Pharmaceutical GMP Professional
- **CSQE** - Certified Software Quality Engineer

Participating ASQ Divisions

Location

Automotive
Aviation, Space, & Defense
Customer-Supplier
Education
Energy & Environmental
Food, Drug, & Cosmetic
Healthcare
Quality Management
Software
Statistics

Wyndham Orlando Resort
8001 International Drive
Orlando, Florida 32819

Technical Communities
Council

ASQ

Joint Technical Communities Conference Program Agenda

Registration for general admission to this event is available at the [conference web site](#) or directly through the [ASQ conference registration site](#).

Early registration available until August 31, 2015 is priced at \$545.00. After the early registration period the cost of the conference will go up to \$645.00.

A flyer for the event is available [here](#) and a [full preliminary program](#) is also available for review.

Don't lose out on this great opportunity to lean and network

Student Registration for the JTCC Available at Substantial Discount

ASQ Student members are invited to attend the 2nd Annual Joint Technical Communities Conference being held in Orlando, Florida, October 22-23, 2015.

To encourage participation, a registration fee of \$95.00 has been established for ASQ Student members. The promotional code for validated ASQ Student members is TCCST2015. Please register for this event through the [conference web site](#) or directly through the [ASQ conference registration site](#).