



Harrisburg Quality Currents

The Global Voice of Quality™

Monthly Meeting Notice & News September, 2016



CHAIR NOTE

By Brian C. Davis

As the final days of Summer 2016 fade into the sunset, ASQ 503 looks forward to the kick off of Dinner Meeting Season with a Plant Tour. We are having the Sept Meeting at TekGard outside of York near Emigsville, PA. This company is an ISO 9001 registered business that specializes in the engineering of customized thermal management solutions for governmental and industrial application.

We will have a light dinner of sandwiches (ham, turkey BLT, and chicken salad), chips, loaded potato salad, a seasonal green salad with drinks and brownies or Rice Krispy Treats for dessert.

There is a limited number of attendees that can be handled by the facility so this will be a limited registration event.

Hope to see you there this meeting and many more meeting in the future.

MEETING NOTICE

When: Wednesday, September 14, 2016

Registration: 5:30 - 6:30 p.m.

Dinner: 6:30 - 7:30 p.m.

Tour: 7:15 - 9:00 p.m.



TekGard, PLANT TOUR

3390 Farmtrail Road
York, PA

Matt Keller

PE Manager of Engineering

Photo ID will be required. This company is a government/military contractor. Also, no one will be admitted that did not preregister...no walk-ins and must be a U.S. citizen, we must send them an attendance roster.

Tekgard is an ISO 9001:2008 Small Business that specializes in engineering customized thermal management solutions for government and industrial applications.



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TekGard, PLANT TOUR (Cont.)

Registration: Click Link below to Register:

Please register on-line, NO LATER than 2:30 pm on Friday, 9/9/16, at:

<http://www.asq-harrisburg.org/dinnermeetings.php>

Only 50 guest can attend the tour!

Don't Miss out.

PUBLICATION INFORMATION

This newsletter is published on a regular basis to inform members and potential members about Section 503 activities and other news/information that might be of value to quality professionals. To be considered for the next newsletter, input must be received by the 10th of the month.

EMPLOYMENT OPPORTUNITIES

<http://www.asq-harrisburg.org/placement.php>

- System Quality Control Manager, Millet Plastics Group, Lebanon, PA
- Lead Inspector, FCP-Filters – Lititz, PA
- Quality Inspector, Ames Industries, Hershey, PA

DBS QUALITY MANAGEMENT INT'L

Check them out. See last page for more information or click on picture below.



OCTOBER MEETING NOTICE

When: **Wednesday, October 12, 2016**

Where: **Harrisburg**

Subject: **ISO 9001:2015 - How to achieve value-adding compliance**

Speaker: **Charles Cianfrani, Consulting Engineer Green Lane Quality Management Services**

HARRISBURG ASQ WEBSITE

We are investigating upgrading our website to help with user friendliness and accessibility, as well as content.



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Please Welcome Our Newest Members!
FOR THE LAST 7 MONTHS

January, 2016
(@ 2-12-2016)

NAME	COMPANY
Joseph W. Leong Jr	Johnson Controls, Inc.
Anthony Lewis	UNDECLARED
James Risley	American Red Cross
Gregory A. Shives	TB Wood's Inc

February, 2016
(@ 3-4-2016)

NAME	COMPANY
Craig Aiello	Roxtar Consulting
Nick Doerfler	Armstrong World Industries
Dan Koons	Southwire
Ronald B. Wingerd Jr	UNDECLARED

March, 2016
(@ 4-7-2016)

NAME	COMPANY
Greg Herzing	Carlisle Construction Materials
Dwight D. Hull	Lear
Martha Odachowski	Tooling Dynamics, LLC
Katherine Rohrbach	United Biosource

April, 2016
(@ 5-6-2016)

NAME	COMPANY
Craig Barkume	Fairway Building Products, LLC
Andrew Breighner	Voith Hydro
Michael Fry	UNDECLARED
Aravind Gurumurthy	UNDECLARED
Nathan L. Hall	Schreiber Foods
Jake Kielwein	UNDECLARED
Jacqueline Van Pelt	UNDECLARED
Michael A. White	D.L. Martin

May, 2016
(@ 6-9-2016)

NAME	COMPANY
Michael S. Glidewell	G-Well Solutions
Maria Hamilton	Penn Hershey Medical Center
Joann Martin	Assurant Solutions

June, 2016
(@ 7-3-2016)

NAME	COMPANY
Jared Goldbach	Stewart Connector
Christina Kopcho	Undeclared
Scott Nemeth	Undeclared
Kareem Senises	Undeclared
Brian Simmering	Undeclared

July, 2016
(@ 8-3-2016)

NAME	COMPANY
Harrison Brown	Starbucks
Zachariah Hilts	Starbucks
James G. Hricak	Pratt Industries
Steven Kibble Slow	Undeclared
Amadou Mangara	Undeclared
Kaushal Pathak	Ames Industries
Andrew Sutton	Undeclared
Kelly Waters	Undeclared
Robert Weiman	Undeclared



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CERTIFICATION EXAMS GOING ELECTRONIC

by Mark Wood

Prometric Test Centers:

Two closest locations to Harrisburg Chapter

York - Lancaster

2064 Fruitville Pike
Lancaster, PA 17601

Harrisburg

1100 N. MOUNTAIN ROAD
HARRISBURG, PA 17112

Certification Test Dates:

<http://asq.org/cert/dates>

Prometric

<https://www.prometric.com/en-us/Pages/home.aspx>

I mentioned in last newsletter that ASQ's certification examinations are transitioning to computer-based testing. The exams coming up in June will be the last ones administered on paper. Beginning in the fall, the ASQ certification exams will be administered by Prometric, an organization with more than 20 years of experience in test administration.

The following details will hopefully answer many of your questions.

1. The October exam cycle will be the first one that is computer-based, replacing the current proctored, paper-and-pencil exams. The exams will still be open-book.

2. Rather than on a single day, the electronic exams can be taken anytime within a 17-day window. The window for the October exam cycle will be September 29 through October 15. Examinees will send their application and payment to ASQ; once approved, they will be able to schedule their own exams with Prometric anytime during the test window.

3. The exams will be administered at Prometric test centers. We have already discussed with ASQ the need for a local test site; they will be following up with Prometric to explore possible options. The problem of distance is (somewhat) mitigated by the fact that individuals will be able to schedule the day and time of their exams. We will update you as more information becomes available.

4. Exams will now be offered six times a year rather than two. The current March/October exams will be administered in January, March, May, July, September and November. The current June/December exams will be offered in the alternating months. This will result in a total of 102 days per year on which a given exam can be taken, rather than the current two days per year. It also means that an exam can be retaken after only two months, if necessary.

While there will be some challenges, overall this is a significant improvement in the certification process. We are hopeful that the geographic inconvenience can be resolved.



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GET YOUR FREE GIFT FROM ASQ

One of the key prerequisites to successfully implementing quality programs and practices is buy-in of leadership. As a quality professional it is imperative to effectively communicate the impact, risks, and financial costs of poor quality in a way that leadership will understand and be motivated by.

This month's free ASQ member gift will get you started down the path of understanding and applying the principles and practices of cost of quality/cost of poor quality (CoQ/CoPQ), to reveal opportunities for improvement and to better communicate the value and importance of quality, as it impacts the bottom line. The bundle includes:

- The Cost of Quality (ASQ TV Episode)
- The Executive Guide to Understanding and Implementing Quality Cost Programs (e-book)
- The Hidden Factory (webcast)
- An Introduction to the Cost of Quality (webcast)

[Click here](#) to get these resources.

QUOTE OF THE MONTH

"A life spent in making mistakes is not only more honorable but more useful than a life spent doing nothing."

Bernard Shaw

THREE FOR THE PRICE OF TWO IN ATLANTA

ASQ is offering the following courses in Atlanta in September, with this special promotion. To get the 3 for 2 rate, all three registrations must be for the same course.

[Auditing for Improvement](#)

Atlanta, GA - September 19 – 20, 2016

[Certified Biomedical Auditor Certification Preparation](#)

Atlanta, GA - September 21 – 23, 2016

[Certified Manager of Quality/Organizational Excellence Certification Preparation](#)

Atlanta, GA - September 19 – 21, 2016

To register, call Customer Care at 800-248-1946 and provide this code: ATL678

ADDRESS CHANGED?

Has your email address changed? Help us keep you informed of Section 0614 events and information by updating your contact information and email preferences at <http://www.asq.org/>. Log in and click "My Account" to update your membership record. You can add or make email, address and phone changes in the "Contact" tab, and then be sure to click on the "email preferences" tab to be sure you are subscribed to receive future Section communications.



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ASQ Certification Recipients in 2016

Certified Quality Auditor

- ✓ Craig Aiello
- ✓ Kristin Crouse
- ✓ Peggy Dilucia
- ✓ Shannon Leblanc
- ✓ Matthew Ramskow
- ✓ Kathleen Rutt
- ✓ Lance Taylor
- ✓ Judd Trostle
- ✓ Mark Webb

Certified Quality Engineer

- ✓ Ren Hoilman

Certified Quality Improvement Associate

- ✓ Todd Rosenzweig

Certified Six Sigma Green Belt

- ✓ David Pacheco

Certified Biomedical Auditor

- Thomas Himmelsbach

Certified Manager of Quality / Organizational Excellence

- Brian Fink

Certified Quality Technician

- Travis Ellis

Certified Reliability Engineer

- John Dunst
- Riley Wingert

Please report any inaccuracies with this list to Mark Wood. mwood@Sellarsnonwovens.com. I was informed during our last leadership meeting that there could be some inaccuracies with data from website. ASQ can fix problems if we don't report them.

2017 Section Elections Call for Nominations

We are still in need of Chair-elect, VOC Committee Chair and Treasurer.

See current leaders or past leaders to see how you can get involved!

Below is a brief description of each position that is open for nominations. Additional information, including membership requirements, is available on the ASQ website or from the Nomination Chair.

Section Chair-Elect/Vice-Chair

Supports the work of the Chair and performs duties of the chair in his/her absence. Appoints chairs for all standing committees and provides orientation and consultation as needed.

Chair - Provides leadership and oversight to the member unit leadership. Prepares meeting agendas and is the presiding officer.

Treasurer - Oversees funds. Maintains accurate financial records. Reports on financial condition at times directed by the bylaws and policies and procedures.

*Regular Members are voting members of ASQ. These are Full, Senior, Fellow, and Honorary members, as well as the primary contact from Site, Organizational, and Enterprise memberships.



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All positions are for a term of two years, with the Secretary position not being open at this time.

The new Chair-elect if nominated for 2017 would become Chair automatically in 2019, and it need not be filled in 2017 and if filled in 2018 becomes Chair in 2019.

The Treasurer ends his 2nd year in office, this December, and by our Bylaws the Treasurer can only be so for a two year term; so, that position will be needing someone, without fail.

Voice of the Customer (VOC) Chair - And we need a Voice of the Customer (VOC) Chair, as well, for performing surveys of the membership using the ASQ metrics/ tools available to do so, or Survey Monkey if easier to do that way. When Adam takes over as Chair in 2017, we have until December 2017 to fill the role of Chair-elect, but can be filled as early as December 2016, if the person is willing to volunteer for a two year term of office as Chair-elect.

For more information, please contact **Sally Haldeman (sahaldeman@armstrong.com)**

YOUR RECERTIFICATION JOURNAL

Let ASQ keep track of your recertification points! As you attend meetings or earn certification points. Upload the certificate to ASQ! Simply sign on into your account, go to certification journal and upload your meeting receipt or other documentation.

RECERTIFICATION POINTS

If you have an ASQ certification and are collecting Recertification Units (RUs) to maintain it, you can earn 0.5 RU each time you serve as an Assistant Proctor at the quarterly exams. But wait – with electronic exams there will not be a need to be a Proctor for the exams. Check next section for an additional way to earn Recertification Units.

ONLINE TRAINING (RECERTIFICATION)

By Mark Wood

Have you found yourself short on recertification points? Try online courses. Click on Icon below for link to Lynda.com





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PREPARING FOR CERTIFICATION

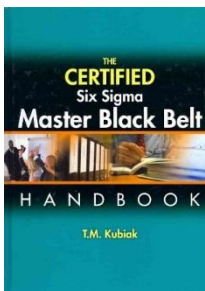
With the ability to take the exam six times a year instead of two times you have more opportunities take the exam.

One of the risk with being able to take the exams more frequently is that not enough time may be set aside to prepare for the exam. Ask anyone who has taken the exam – they are not easy. Make sure you allow enough time to prepare!

The Quality Council of Indian has some excellent primers to help you pass the exams. Make sure you take the time to answer all the questions in the back of each section.



ASQ also has handbooks to help with Certifying. These can be ordered from ASQ – click on icon below.



Leadership Committee -- 2016-2017

CHAIR:

Brian C. Davis

MS RA, ASQ CMQ/OE, CQA and CQE

bdavis@archtest.com

Intertek Building & Construction

Manager of QA&HSE

CO-CHAIR/CHAIR ELECT:

Adam Marsh

President, Ledge Inc.

(717)-965-6378

amarsh@ledgeinc.com

TREASURER:

David W. Fisher

Consultant, Quality and Test Engineering

York, PA

717-751-7742

dfisherashbg@gmail.com

SECRETARY:

Toni Tunstall

Quality Manager

Armstrong World Industries

(717) 370-2285

TLTunstall@armstrongflooring.com

PAST CHAIR:

Sally Haldeman

Armstrong World Industries

sahaldeman@armstrong.com

ASQ Web Site:

www.asq.org

Section Home Page:

www.asq-harrisburg.org



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NEWSLETTER EDITOR CORNER

Be grateful for the rare moments throughout the day that make you smile. Need a little help recalling some of the things to be thankful for? Below are a few little successes, moments and items to be grateful for every day. Because honestly, it's the ordinary things that make life *extraordinary*. The narratives were gleaned from a Huffington Post article.

1. **Your morning coffee.** A cup of joe is said to have outstanding health benefits. Not to mention it's a good excuse to catch up with your colleagues before your day begins.
2. **When someone sees your hands are full and opens the door for you.** Don't underestimate the power of a small gesture.
3. **Your health.** The more you appreciate your well-being, the more you'll prioritize it.
4. **Your close friends.** Studies show that hanging out with your BFF can reduce stress.
5. **The moment when your food comes at a restaurant.** Drool.
6. **When your favorite song comes on the radio at the perfect moment.** Admit it, you've totally flailed your arms when your jam comes through the speakers. It's like destiny is on your side.
7. **Chocolate.** There's a health benefit to the sweet treat, in case you needed a reason.
8. **When your dog is so happy to see you.** Fido not only loves you unconditionally, research shows dogs consider you family and relieve anxiety.
9. **Your other half.** It doesn't matter if it's a boyfriend, girlfriend, husband, wife or just an awesome partner in crime. These relationships boost our well-being.
10. **Friday nights.** Really, is there any better feeling than knowing you have two days free?
11. **Sunsets.** Those little moments of awe increase feelings of well-being.
12. **The moment when you can't control your laughter.** You know you're not supposed to laugh at a dumb question during the staff meeting, but your brain has other plans.
13. **Your favorite school teacher.** You know the one. The teacher who inspired you to pursue your career or the one who helped you raise your SAT score.
14. **Hitting every green light.** So long, traffic.
15. **Yourself.** You deserve all the happiness and kindness in the world – don't forget it.

Be well and be safe. -

Mark Wood
Atglen Plant Manager
Sellars Nonwovens

ASQ: CSSBB, CQM/OE, CQE, CQA, CHA
Exemplar: QMS Lead Auditor



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ASQ Harrisburg-Lancaster-York SECTION MEETING SCHEDULE 2016

MEETING DATE	REGISTRATION DEADLINE	TOPIC	SPEAKER	LOCATION
01/13/16	01/08/16 – 1pm	Making Much More Money with Lean Accounting	Brian H Maskell President, BMA Inc	York - 4PTS Sheraton
02/10/16	02/05/16 – 1pm	Engaging employees – getting the most out of performance discussions	Amanda King Founder & Principal PeopleSavvy HR Group, Inc	Harrisburg Sheraton
03/09/16	03/04/16 – 1pm	The Gift of Quality Leadership	J. R. McGee Managing Partner & CEO X-Stream Leadership Group	Lancaster Heritage Hotel
04/13/16	04/08/16 – 1pm	Improving Design, Manufacturing, and Production Processes with Non-Contact Structured Blue Light 3D Measurement	Johan Gout Director of Operations Capture 3D	York – 4PTS Sheraton
05/11/16	05/06/16 – 1pm	CorrectSPC: Different assumptions for precision machining process control	Bob Doering, CQE Quality Engineer Stoneridge, Inc.	Harrisburg Sheraton
06/08/16	06/01/16 – 1pm	Section 503 Recognition & Awards Social Night Keynote Address	Dr. John J. "SKI" Sygielski, President HACC - Central Pennsylvania's Community College	Lancaster EDEN Resort
09/14/16	09/07/16 – 5pm	TekGard, PLANT TOUR 3390 Farmtrail Road York, PA	Matt Keller, PE Manager of Engineering	York
10/12/16	10/07/16 – 1pm	Building Cultural Supply Chain Understanding	David T. Jankowski, CFPIM, CSCP DT Jankowski & Associates	Harrisburg Sheraton
11/09/16	11/04/16 – 1pm	Creativity and Problem Solving Workshop	Michael Paquin, Quality Auditor Quality Management Company	Lancaster EDEN Resort
12/14/16	12/09/16 – 1pm	MSA and Measurement Uncertainty - Which comes first? A Chicken and Egg Dilemma	Dilip A. Shah ASQ Fellow President, E = mc3 Solutions,	York – 4PTS Sheraton

STANDING COMMITTEES:

Auditing Chair	Craig Mosher	717-986-3540	Membership Chair	Greg Gurican	Graygur814@comcast.net
Arrangements Chair	Greg Gurican	717-653-9699	Newsletter Editor	Mark Wood	mwood@sellarsnonwovens.com 610-593-0406
Certification Chair	Michael Green	717-697-4188	Nominations Chair	Sally Haldeman	sahaldeman@armstrong.com
Chief Proctor	Susan Backs	717-378-6266	Placement Chair	Brian Krady	brian_krady@yahoo.com
Education Chair	John Sharp	717-986-7692	Program(s) Co-Chairs	Chad Yiengst Bill Gordon	717-451-9076 717-938-1923
Voice of the Customer (VOC) Chair	VACANT	TBD	Webmaster & INET Liaison	Steve Cronkrite	717-852-1806 webmaster@asq-harrisburg.org



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Advertisement(s)


DBS

DBS Quality Management Int'l

ISO 9001/AS9100/ISO 13485/TS16949
Quality Systems Assessments, Training & Development
Access Database Development and Lean Six Sigma Implementation
[Web Site: dbsqualitymgmt.com](http://www.dbsqualitymgmt.com)

2016 Fall Training Programs

Dates	Course Description	Cost/Person
3 Sessions: September 22 October 27 December 8	<p style="text-align: center;">1 Day ISO 9001:2015 Training</p> <p>Understanding the ISO 9001:2015: This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard.</p> <p>Agenda:</p> <ul style="list-style-type: none"> ❖ Transition, Higher Level Structure - QMS Principles, Scope ❖ Context Requirements ❖ Documentation Methods ❖ Leadership Requirements ❖ Planning the QMS and Risk Requirements ❖ Support and Operations Requirements ❖ Performance and Improvement Requirements ❖ Planning for Implementation ❖ Understanding through feedback workshops 	\$450/person
3 Sessions: September 22 & 23 October 27 & 28 December 8 & 9	<p style="text-align: center;">2 Day ISO 9001:2015 Internal Auditor Training</p> <p style="text-align: center;">Day 1: Understanding the ISO 9001:2015 Standard. Agenda as listed above is the 1 Day ISO 9001:2015 Training</p> <p style="text-align: center;">Day 2: Audit Mechanics-Process Based Audit Methodology:</p> <ul style="list-style-type: none"> ❖ The Auditor, Auditee, Audit & Audit Preparation ❖ Auditing Documented Information ❖ Develop the Process Audit Plan ❖ Process Audit Preparation ❖ Auditing Metrics, Goals and Performance ❖ Auditing for Compliance ❖ Writing the Process Audit Report ❖ Root Cause Analysis & Corrective Action Plan ❖ Corrective Action Verification and Closure ❖ Audit skill development through individual, team, and role play sessions 	\$750/person
2 Sessions: October 20 & 21 November 17 & 18	<p style="text-align: center;">AS9100 D-2016 Standard Training</p> <p>Day 1: Understanding the ISO 9001:2015 Standard and the Base Requirements for AS9100D-2016 Standard. Agenda as listed above is the 1 Day ISO 9001:2015 Training</p> <p>Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015. This day concentrates on the AS-9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101 Audit Criteria/Requirements, and implementation strategies for certification preparation. Key changes of AS9100C to AS9100D-2016 will be reviewed. The course includes review of the specific requirements of AS9104/1, the Stage 1 and Stage 2 Certification phases.</p>	\$750/person

Principal Instructor: Michael J. Dougherty, Exemplar Global QMSLA, IAQG AEA, & CMDCAS Certified Lead Auditor ISO 9000, AS-9100, & ISO 13485

Courses Include: Training material & continental breakfast. Lunch is on your own. Courses run from 8:30 AM to 4:30 PM. Please bring a copy of the topic appropriate Standard for reference

Course Location: Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215) 368-3800
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike
Registration Forms available on our Web Site www.dbsqualitymgmt.com

Contact Deidra to register. Phone: 215-368-6266, Fax: 215-393-4873, e-mail: deidradoc@aol.com.

Click on Icon below for link to DBS Quality Management Int'l

