



Quality Currents

NEWSLETTER OF HARRISBURG SECTION 503

Serving the Quality Profession Since 1953

June 2008

Executive Committee 2007-2008

CHAIR:

John Reibson

Quality Assurance Specialist
Penn State College of Medicine
Hershey, PA. 17033
Ph: 717-531-4498
Fax: 717-531-4464
jreibson@psu.edu

CHAIR ELECT:

Greg Gurican, RN, MS, MBA

Nursing Admin. PI Manager
WELLSPAN Health – York Hospital
York, PA. 17405
Ph: 717-851-2133
Fax: 717-851-2089
ggurican@wellspan.org

TREASURER:

Eugene Schwartz

Senior Field Specialist
Underwriters Laboratories
Ph: 717-741-3324
Fax: 847-513-7639
Eugene.M.Schwartz@us.ul.com

SECRETARY:

Michael Vovakes

Chief Operating Officer
Venture Training
Phone: 717-233-9088
Fax: 717.233-1016
Mobile: 717-497-7826
mv@theenterprisegrp.com

ASQ Web Site: www.asq.org

Harrisburg Section Home Page:

www.asq-harrisburg.org

Section Officers can be e-mailed

Chair's Message:

As a direct result of our volunteers and thanks to the commitment of all of our members, this past year has been a great success. I want to make special mention of the members who volunteer their time to help make our section run smoothly.

Thanks to:

Arrangements Chair: Jim Pasquali
Certification Chair: Michael Green
Chief Proctor: Bob Steffen
Education Chair: John Sharp
Examining Committee Chair: Michael Green
Membership Chair: Michael Vovakes
Newsletter Editor: Dave Fisher
Placement Chair: Brian Krady
Program Chair: Fred Hammond
Internet Liaison: Steve Cronkrite

I also need to thank Eugene Schwartz for working as our treasurer, Michael Vovakes for acting as our secretary and Greg Gurican for volunteering to fill the chair elect position. All of these people have dedicated their time and talents to make our section a success. They are to be commended for their efforts.

Throughout the summer the executive committee will be meeting in order to revise the section business plan and develop a great meeting schedule for next year. Feel free to contact any of us if you have suggestions for meeting topics or an interest in volunteering. I hope you all have a great summer!

Sincerely,
John Reibson

COMMITTEES

Certification	Michael Green	717-986-5036	Membership	Michael Vovakes	mhv@venturetraining.com
Newsletter	Dave Fisher	717-986-5501	Chief Proctor	Bob Steffen	717-246-8339
Arrangements	Jim Pasquali	717-691-0225	Auditing	Craig Mosher	717-986-3540
Program	Fred Hammond	717-627-8387	Examining	Michael Green	717-986-5036
Placement	Brian Krady	717-290-8000	Webmaster	Steve Cronkrite	717-852-1806
Education	John Sharp	717-810-3315			

NO DINNER MEETING IN JUNE.

SEE YOU IN SEPTEMBER.

HAVE A GREAT SUMMER!

TRAINING OPPORTUNITIES

DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com
ISO 9000/TS-16949/AS-9100/ISO 13485 Quality System Assessments, Development & Training
 Visit our Website @ www.dbsqualitymgmt.com



2008 Training Programs

Dates	Course Description	Cost/Person
<p>2 Sessions: September 25 & 26 November 13 & 14</p>	<p align="center">2 DAY ISO 9001:2000 INTERNAL AUDITOR COURSE</p> <p>Day 1 – ISO 9001:2000 Training</p> <ul style="list-style-type: none"> • Quality system principles and the process model • Examination/interpretation of ISO9001:2000 elements • Continual effectiveness improvement focus <p>Day 2 – Applying the Standard & Auditing Techniques</p> <ul style="list-style-type: none"> • Corrective action implementation, follow-up/closure • Quality system performance effectiveness evaluation • Skill development through individual/team workshops <ul style="list-style-type: none"> • Audit mechanics: <ul style="list-style-type: none"> -The documented quality system audit -Audit sampling & development of the audit checklist -Conducting the audit, investigation, and psychology -Audit management - development of the activity process based audit plan and schedule -Writing non-conformity statements and audit reports 	<p align="center">\$525</p> <p>NOTE: Cost for those who want to attend only the first day of training: \$325</p>
<p>2 Sessions: October 17 December 12</p>	<p align="center">1 Day AS-9100 - Aerospace Standard Training</p> <p>This course concentrates on the AS-9100 revision "B" aerospace supplements over and above the requirements of the ISO 9001:2000 Standard, and implementation strategies for certification preparation. This course also includes review of the requirements of SAE AIR 5359 revision "B" & AS-9104 Revision A. Use of the AS-9100 Checklist will be reviewed.</p> <p>Prerequisite: Understanding of ISO 9001:1994, ISO 9001:2000 or AS-9000</p>	<p align="center">\$325</p>
<p>1 Session: November 7</p>	<p align="center">1 Day ISO 13485:2003 - Medical Device Training</p> <p>This course concentrates on the ISO 13485:2003 Medical Device regulation supplements over and above the requirements of the ISO 9001:2000 Standard, and implementation strategies for certification preparation. Also included is an overview of the essential requirements to meet the Canadian Medical Device Regulations, European Medical Device Regulations for CE mark, as well as FDA's 21 CFR 820.</p> <p>Prerequisite: Understanding of ISO 9001:2000 Standard</p>	<p align="center">\$325</p>

Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.
Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. **Please bring a copy of the appropriate Standard for reference.**
Location: Best Western Inn At Towamencin, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215)368-3800.
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.
Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com

Harrisburg Section 503 Newsletter, June 2008

More Training Opportunites:

Harrisburg University's upcoming Project Management series may be of interest to you. Please consider participating in this event, and sharing this announcement with colleagues and staff.

Harrisburg University, the Keystone Chapter of Project Management Institute and the Technology Council of Central Pennsylvania have partnered to offer [*Beyond Technology Project Management to Project Leadership*](#). The series targets mid-level and upper-level managers who are called upon to take a leadership role in technology projects. This interactive, project-based series moves beyond good process in project management to strategic project (and project portfolio) management that specifically links activities and goals to the vision and mission of the organization within a framework of change management and team building.

The series is comprised of three half-day sessions which include a high-level keynote speaker followed by facilitated work groups. Participants are invited to bring real projects and project-related issues from their workplace as a focus for the work group sessions during the second half of each session. Harrisburg University is a Global Registered Education Provider for PMI, and PMP certified participants will be awarded PDUs through the PMI Keystone Chapter.

(NOTE: The first of the three sessions has already started. However, there is still time to participate in the remaining two sessions)

[Friday, June 6, 2008, 7:30 am – 11:45 am](#)
[Session 2: Project Leader – Influence Without Authority, Team Perspective](#)
[REGISTER FOR THIS SESSION](#)

- Influencing without authority in projects
- Why soft skills aren't soft
- Influencing up, down and sideways
- Personality and leadership
- Consensus building, communication, and negotiation
- Getting a project done, even though you have few carrots and no sticks
- Managing stakeholders flawlessly
- Using the visual tools of project management (work breakdown structure, schedule, risk plan, etc) to get the stakeholders on board and keep them supportive

Keynote Speaker: Ann Tomalavage, P.E., PMP

Ann Tomalavage has more than 30 years of professional experience, including 20 years of project management. She has proven expertise in project management training; mentoring project managers; development and integration of project management systems and culture; group facilitation; workflow improvement; environmental planning and policy development; large-scale environmental characterization program management; environmental permit negotiation. Ann's unique education (combining a B.S. and M.S. in Civil Engineering with a B.A. in Liberal Arts) informs her experience with perspectives that broaden classical industrial mindsets.

[Friday, June 13, 2008, 7:30 am – 11:45 am](#)
[Session 3: Project Leader -- Culture and Communication, Organizational Perspective](#)
[REGISTER FOR THIS SESSION](#)

- Intercultural communication – avoiding the pitfalls
- Virtual team effectiveness and special challenges
- Understanding and leveraging different personality types
- Identifying and leveraging organizational culture & climate
- Cultural transition tools (part of corporate culture)
- Can I show up at work as who I really am?
- Situational presentation techniques for project leaders
- Creating project culture within corporate culture

Keynote Speaker: Melody Templeton

Melody Templeton is CIO (Chief Inspiration Officer) of Templeton Consulting based in suburban Philadelphia. For over 20 years Melody has coached companies of all sizes - from Fortune 500 to small family owned businesses - to improve organizational and individual effectiveness. Melody serves on the faculty of Villanova University's Master's Certificate in Project Management and teaches both on-line and in the classroom. She has also taught Presentation Skills for Villanova University and the Wharton MBA and Executive MBA programs at the University of Pennsylvania. Melody's book, "*The Quick Guide to Great Presentation Skills*", published by McGraw-Hill, has sold 18,000 and has been translated into 5 languages. She is currently working on another book for McGraw-Hill to be released in 2009.

Harrisburg Section 503 Newsletter, June 2008

REGISTER NOW

Cost

Each module: Retail \$350 Grant Partner \$175 * Techquest Partner \$228 **

*Grant pricing is subsidized through a state sponsored WIB grant. Additional registration materials will be requested to qualify. ** All participants are eligible for the Techquest subsidized rate.

For information, call 717-901-5125 or connect to www.harrisburgu.net/academics/professional/ and click on Project Leadership under the Quick Links. Registration is conducted through the Technology Council of Central PA. Space is limited! To register, go to www.techquestpa.com, click on "Calendar," and click on respective dates or use the link under each workshop.