



Quality Currents

Newsletter of Harrisburg Section 503

Serving the Quality Profession Since 1953

March 2011

Executive Committee -- 2010-2011

CHAIR:

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McClarín Plastics Inc.
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SECRETARY:

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ASQ Web Site: www.asq.org

Harrisburg Section Home Page:

www.asq-harrisburg.org

Section Officers can be e-mailed

Chair's Message:

Dear Friends and Members,

Welcome to the 12 newest members who recently joined the ASQ Harrisburg Section 503!!! I hope that you each have received the welcome letter by way of E-mail from our Assistant Membership Chair, Ms. Mara Pagano, along with the credit voucher to attend one of our future regular dinner meetings for free!

The February presentation by Mr. Michael True of Messiah College in Grantham, PA on the subject of "Starting and Maintaining a Quality Internship Program" was quite well attended and received by those present. College interns are often some of the best resources which companies can call upon for special projects and internship programs serve as a superior recruitment tool, as the data presented by Michael indicates significantly higher retention rates for new employees coming from such programs.

The next meeting on March 9, 2011 is expected to have an overflow crowd, so make your reservations ASAP to hear one of our very own Section members Mr. Dewey Butts, a Master Black Belt from Harley Davidson and specialist in Continuous Quality Improvement who will speak on the subject of simplifying LEAN 6 Sigma, in a program entitled: "Leaning Out the Six Sigma Problem Solving Process (a.k.a. LOSS)." Please see full details in the meeting announcement later in this newsletter.

Well it seems our venues are not without their own particular difficulties these days and I would like to apologize for the very cold room temperature at the start of this last meeting at the Holiday Inn and then the very warm temperature at the end of the meeting. We appreciate your patience while the hotel attempted to adjust the temperatures; and the banquet manager was made aware of the difficulty on the next day. He also extends its apologies.

COMMITTEES

Certification	Michael Green	717-697-4188	Membership	Michael Vovakes Mara Pagano	mrvovakes@aol.com marapagano@gmail.com
Newsletter Arrangements Program	Dave Fisher Open Fred Hammond William Gordon	717-986-5501 717-330-9701 717-938-1923	Chief Proctor	Susan Backs	717-378-6266
Placement Education	Brian Krady John Sharp	717-290-8000 717-986-7692	Auditing Examining	Craig Mosher Michael Green	717-986-3540 717-697-4188
			Webmaster	Steve Cronkrite	717-852-1806

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As always, please consider bringing a colleague, friend or guest to our next meeting as Quality comes first and foremost in everyone's life – it drives Safety and Economic success to the top. So let's strive to get as many folks involved as possible.

Thank you.

Greg Gurican, Chair ASQ Section 503

p.s. Please, SAVE THE DATE, and mark your calendars for the **ASQ World Conference in 2011** as it will be so very close to home – within driving distance, in fact. The conference will be held in Pittsburgh, PA on May 16 – 18, 2011 with Leadership sessions over the weekend of May 14-15, 2011. I was proud to represent the Section at the last World Conference and was very impressed by the quality and caliber of all the presentations, it's certainly an event which you should not miss!!

Local, Harrisburg Section 503 News/Info:

- **AND THE NOMINEES ARE...**

The Nominations Committee chaired by the Immediate Past Chair, John Reibson, and your Leadership Team (a.k.a., Executive Committee) have proposed the following slate of Officers and Committee Chairs for the upcoming fiscal year (FY-12) July 1, 2011 to June 30, 2012. Nominations are still open for Co-Chair/Chair-elect.

OFFICERS

Chair:

Mr. Scott Crandall
scrandall@mcclarinplastics.com

Co-Chair/Chair-elect:

OPEN

Secretary:

Mr. John Reibson (3rd term of office)
jreibson@psu.edu

Treasurer:

Mr. Eugene Schwartz (2nd term of office)
gene3324@comcast.net

NEWLY APPOINTED COMMITTEE CHAIRS

Membership:

Ms. Patricia McCown
Patty.mccown@hp.com

Asst. Membership:

Miss Mara Pagano (2nd term of office)
maralpagano@gmail.com

Meeting Arrangements:

Mr. Gregory M. Gurican
ggurican@wellspan.org

Nominations:

Immediate Past Chair (2009-2011)

Voice of the Customer:

Mr. Gregory M. Gurican
Graygur814@comcast.net

CONTINUING COMMITTEE CHAIRS

Audits:

Mr. Craig Mosher
cdmosher@tycoelectronics.com

Chief Proctor:

Ms. Susan Backs
sbacks@transairmfg.com

Education:

Mr. John Sharp
jmsharp@tycoelectronics.com

Examining Committee & Certifications:

Mr. Michael Green
mpgreen204@verizon.net

Internet Liaison:

Mr. Steve Cronkrite
steve.cronkrite@harley-davidson.com

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Placement:

Mr. Brian Krady
bkrady@rosenbergerna.com

Programs co-Chair:

Mr. William (Bill) Gordon
bill_gordon710@comcast.net

Programs co-Chair:

Mr. Fred Hammond
fhammo@gmail.com

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- *******REMINDER*******

World Conference on Quality & Improvement

This year's World Conference will be held in Pittsburgh PA at the David L. Lawrence Convention Center May 16 through May 18. For more information on this year's focus and a schedule of events, follow this link: <http://wcqi.asq.org>

With this year's event being held in PA, why not take advantage of this great opportunity to:

- Learn new and classic quality tools, methodologies, and techniques.
- Network with more than 2,000 attendees and exhibitors.
- Benchmark best practices with the International Team Excellence Award Process.

ASQ News/Info:

- PressRelease: Supplier Auditing, Certification and Nonconformances Seminars Coming in April, 2011:

The ASQ Customer-Supplier Division announces their one-day seminars for April 2011. The very popular Supplier Auditing and Supplier Certification courses and the NEW Supplier Nonconformances course will be offered in the Jersey area: Plainview, LI NY (Apr 18-20), Princeton, NJ (Apr 19-21), Allentown, PA (Apr 20-22), and Vineland, NJ (Apr 21-23).

"Because each city in the cluster is within driving distance, we schedule them one day after the other," says Supplier Certification instructor Dick Gould. "We call them our Roadshows. We've been doing this for about 10 years, but each cluster is different. We try to serve all major metropolitan areas within the USA within a reasonable time period. The addition of Supplier Nonconformances, taught by Kathryn Roberts, makes this event even more valuable."

Supplier Auditing instructor Dennis Arter says, "Our data tell us that CSD members want useful training that is focused, short, local, and inexpensive. These are practical courses lasting a single day. We come to you and keep the price down. Our courses attract ASQ members and non-members who can't afford to take an entire week off work. Often, they take a vacation day to attend. They want something useful that will benefit themselves and their organization."

For detailed information, including registration fees and site locations, please visit the Customer-Supplier Division's web site at <http://www.asq.org/cs> and look under the Quality Information tab for "Courses". Classes are limited to 25-30 participants and preregistration is required.

- **Bylaws Amendment Needs Member OK**

On February 16, 2011, the ASQ board of directors approved recommendations to simplify and improve board governance. The changes will affect the officer titles, number of officers, and the name of the office of the president. **These changes to the officer titles are subject to membership approval.**

The recommendations came from the board's work with Brown Governance, a governance firm brought in to assist the board to identify improvement opportunities.

The office of the president will be referred to as the **executive council**. This change will better describe the officers' functions, as well as better align the executive council officers with the ASQ board members. Neither the office of the president nor the executive council have decision, policy, or budget authority. That remains unchanged.

The official titles of the executive council will also change, subject to the approval of the membership. The table below lists the proposed titles in the first column, along with the current titles in the second column.

Remember to refer to our Section web site for job postings. From time to time, positions are placed on the site that may not make it into the newsletter.

www.asq-harrisburg.org

Attention Section 503 Members

If you have provided ASQ permission to use your email as a means of communicating with you and are reading this newsletter, but **not** receiving monthly email meeting notifications, there is a high probability that your contact information in ASQ's database is incorrect. We continually receive between email "bounce-backs" telling us that the message has failed to reach its destination. If you suspect this fits your case, please contact ASQ to confirm they have correct information for you. We are striving to reach every member, but obviously can only do so if the ASQ database is accurate. Thanks for helping us improve our service to you.

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Proposed

Past Chair
Chair
Chair-Elect
Treasurer
Chief Executive Officer*

Current

Chair
President
President-Elect
Treasurer
Executive Director and Chief Strategic Officer*

*Please note: The title of the chief executive officer was approved by the board of directors in November and does not require a member ballot or bylaw change.

The current officer roles have been realigned to support the new role titles.

You will receive an electronic ballot by March 11, 2011. Please return the ballot per the instructions by April 15.

If you have any questions regarding the changes or the balloting process, please contact Karla Riesinger at kriesinger@asq.org.



Food Safety Requirements

The Food Safety and Modernization Act and other new related legislation have introduced requirements that may impact your QA/QC processes. Some of the changes include:

1. Increased inspection of 80% of the largest egg facilities
2. Increased inspection of foreign food facilities
3. Requirements for companies to have active food safety plans in place
4. Increased requirements for company reporting and traceability
5. Mandatory recall authority for the U.S. FDA.



"Everyone along the farm-to-table continuum is responsible for safety in our food supply, including producers, processors, manufacturers and retailers," suggests [Dr. Rene Massengale](#), professor of biotechnology at Harrisburg University. "Training and certifications are important steps in preparing to meet these requirements."

Is your company prepared to meet the challenge?

If you aren't sure, register for an upcoming training to learn more.

Food Safety Certification courses are scheduled in Harrisburg during March, June and October. For more detailed information, use the following link.

<http://www.harrisburgu.edu/academics/professional/foodsafety.php>

* **HACCP Manager Certification**

March 2 - 3, 2011

* **SQF Practitioner Certification**

March 30 - 31, 2011



Register Now!

Request more information at FoodSafety@HarrisburgU.edu, call 717.901.5133 or go to www.HarrisburgU.edu/foodsafety.

• **Book Review**

Sustainable Business and Industry: Designing and Operating for Social and Environmental Responsibility

Joseph Jacobsen

This book is an introduction to developing and implementing a successful program in the domain of sustainability and social responsibility. The reader is exposed to financially, environmentally, and socially responsible objectives that are supported by strategies and achieved by clear tactics that have measurable outcomes.

The reader is introduced to methods of implementing technologies and practices and will also learn how to measure the consequent social and environmental performance for written reports and persuasive presentations. This book also reveals why we should be sustainable by explaining seemingly complex topics in science in a way that requires very little math or science background. The overview also captures how sustainability and social responsibility can be the source of process and product innovation.

This book's approach is practical yet scientific. The nine chapters are dedicated to the practice of environmental and social responsibility in ways that achieve financial stability over the long run. As a result, these chapters help us understand not just why businesses need to be more responsible but how businesses can be more successful over the long run.

International standards are given full treatment. ISO 26000 is given detailed attention, slightly more than ISO 9000 or ISO

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14000, because it melds guidance on both environmental and social responsibility into one general concept of social responsibility. This book also specifies how to use traditional methods such as Six Sigma, lean, and operations research to improve processes, reduce resource use and waste, and make better social and environmental decisions that are based upon data from key financial, social, and environmental performance indicators. Internal and external data sourcing are given full treatment along with basic statistical data management. A recurring theme throughout the book is the integration of traditional methods of continuous improvement applied to social and environmental data sources.

• Help During Times of Transition

As we begin a new year, it is important to note that ASQ has benefit programs that can be used to help members remain engaged during times of unemployment or upon their retirement.

Unemployed Full, Senior, and Fellow members can apply to receive a discount on their membership dues based on consecutive years of membership. Participation in the unemployment program is limited to two years during the lifetime of their membership.

Full, Senior, and Fellow members with more than 10 consecutive years of membership are eligible for a discount on dues when they fully retire.

Learn about unemployment benefits.

<<http://links.mkt3019.com/ctt?kn=13&ms=ODcwMzI0S0&r=NjIwMDMz>
MjcyS0&b=0&j=MjUwMDUzODAS1&mt=1&rt=0>

Learn about retirement options.

<<http://links.mkt3019.com/ctt?kn=21&ms=ODcwMzI0S0&r=NjIwMDMz>
MjcyS0&b=0&j=MjUwMDUzODAS1&mt=1&rt=0>

• To Update Your E-mail Address at ASQ:

- Visit www.asq.org
- Enter your member number and password in the "Log In Now" section.
- Select the "Manage My Account" blue box in the upper right-hand corner of the page.
- Update your e-mail address under "Change Contact Information".
- If you need additional help, e-mail ASQ Customer Care at help@asq.org or call us at 800-248-1946 (United States and Canada only).

Or

To Update Your E-mail Address or Opt Out of Future E-mails Without Logging In:

Contact ASQ's Customer Care Center:

E-Mail: help@asq.org

Phone: 800-248-1946 (United States and Canada only)
or 414-272-8575
001-800-514-1564 (Mexico)

Fax: 414-272-1734

Mail: ASQ
600 N. Plankinton Ave.
Milwaukee, WI, 53203, USA

DINNER RESERVATIONS

Please remember that your local Section 503 of ASQ is a non-profit organization. If you do make dinner reservations and cannot show due to some emergency we understand. **But if a non-emergent situation arises that causes your non-attendance after making a reservation, the Executive Committee kindly requests that you send a check for the meeting fees to the Section Treasurer at your earliest opportunity.** Thank you for your understanding of and compliance with this policy.

DINNER MEETING ETIQUETTE

Please, if you make a reservation to attend one of our dinner meetings and find later that you are unable to attend, **kindly let us know at least 48 hours in advance for non-emergent cancellations.** If you make a reservation and simply fail to attend, the Section will be required to pay for the meal + tax + gratuity, if our commitment has not been met. Thanks in advance for your help and cooperation in preventing an avoidable expense being incurred by the Section. If you do have an emergency, please just let us know anytime before the meeting, we understand such events can happen to anyone at anytime.

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**\*\*\*\*\* Trivia Corner \*\*\*\*\***

This month's trivia question (answer on the last page):  
What were the first products marketed in aerosol containers?  
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ASQ Harrisburg Section 503 MARCH DINNER MEETING

When: **Wednesday, March 9, 2011**

Registration: 6:00 - 6:30 p.m.
Dinner: 6:30 - 7:15 p.m.
Program and Q&A: 7:15 - 9:00 p.m.

Where: **The Eden Resort Inn**
222 Eden Road – Lancaster, PA 17601 (directions on next page)

Menu: **Grand Buffet:** Tossed garden salad, choice of 2 dressings, pasta and potato salad, Carved roast top round of beef, Chicken Marsala, Tortellini Primavera. Chef's potato and vegetable, freshly baked breads and rolls, desserts, Coffee, decaffeinated coffee, iced tea and herbal teas

Cost: **Pre-Registered:** \$20.00/Section Member, \$25.00/Guest
At-the-door: \$25.00/Section Member, \$30.00/Guest

What: **Leaning Out the Six Sigma Problem-Solving Process**

Since the inception of the traditional 6-sigma methodology, there have been numerous attempts to package the DMAIC model. Many package the methodology and tailor it using their own terminology. Some integrated the use of Lean tools into the structure to try and capture the attention of the so-called six-sigma disbelievers. Often times the methodology is constructed at the Black Belt Level and parsed down to the lower levels of Green Belt and Yellow Belts. This causes a perception that it is more complex than it has to be. The results are longer projects, lost savings opportunities and higher drop-out rates for Yellow and Green Belt Certifications.

The LOSS Model is targeted for the basics and provides a distinct novel flow for the Six Sigma Novice without the fluff.

Who: **Dewey Butts**

Since 2003, Dewey Butts has been working with the Harley-Davidson Motor Company as a Continuous Improvement Resource in the York, PA Vehicle Assembly facility. As a certified Lean Six Sigma Master Black Belt, he is responsible for training, mentoring and coaching Harley-Davidson employees in the Lean and Six Sigma methodologies. He also applies his skills and services in the application to project work associated with quality and performance improvements in products and processes. Prior to relocating to York, PA, Dewey worked at the Harley-Davidson facility in Kansas City where he joined the company in 2001. There he applied his quality training and six sigma skills supporting both the Fabrication and Assembly processes.

Dewey holds a Masters Degree in Business from Baker University, Overland Park KS and Bachelor of Science in Industrial Technology with Quality Emphasis from Buffalo State College, Buffalo, NY.

Fred Hammond – Program Chair

IMPORTANT:

To meet the hotel notification requirements and allow for preparation for our meetings, all reservations must be received by close of business on the Wednesday preceding the meeting date.

Please register by Wednesday March 2, 2011:

Name	E-mail	Fax
Fred Hammond	fhammo@gmail.com	717-381-3256

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Directions To Lancaster Eden Resort: <http://www.edenresort.com/directions.cfm>

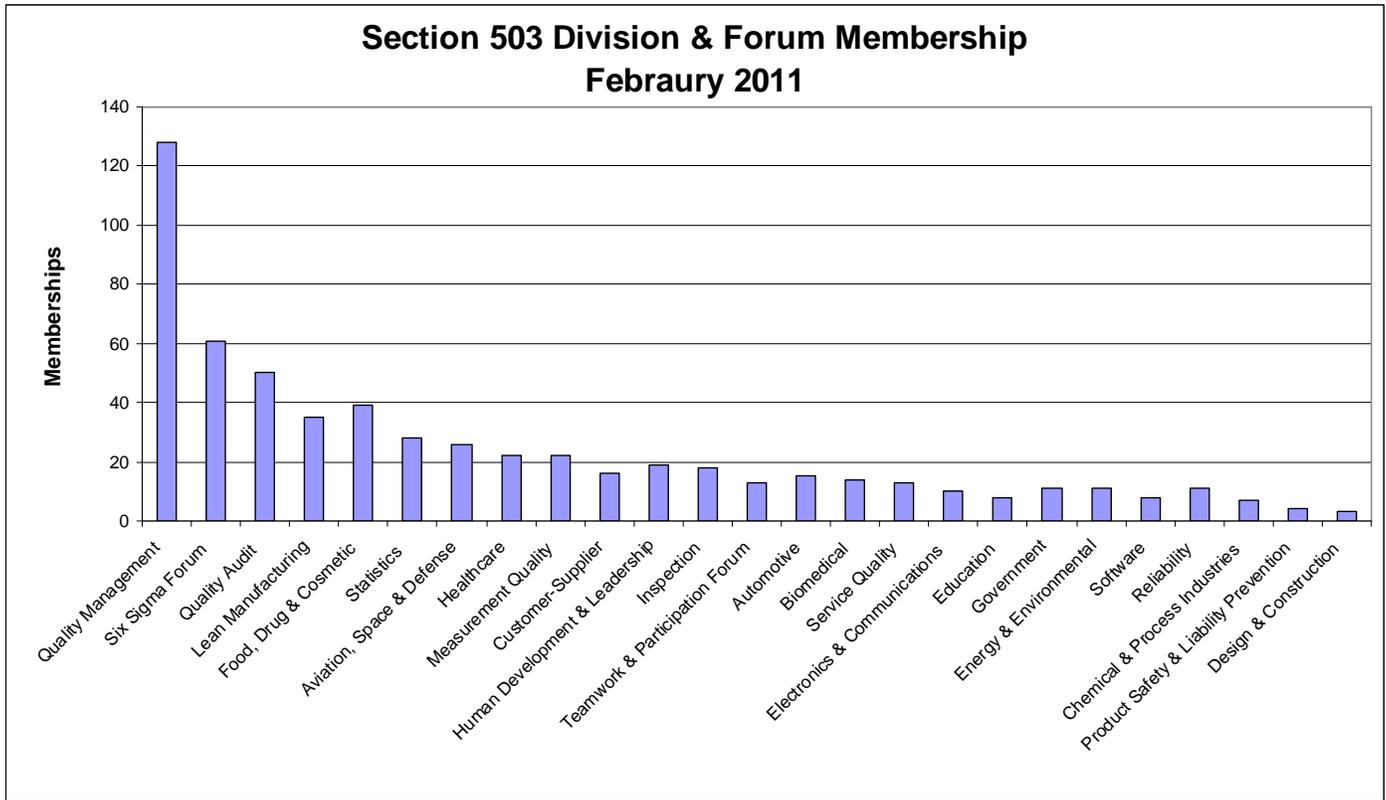
From York: Take Route 30 East to Lancaster. Take the Lititz/Oregon Pike Exit off of 30 East. Go to the second traffic light and make a left onto 272 North (Oregon Pike). Go to the first traffic light and make a right onto Eden Road. The Best Western Eden Resort is on your right.

From Harrisburg: Take Route 283 East. Follow to the junction with Route 30 East. Follow Route 30 East to the Lititz/Oregon Pike Exit. At the first red light go straight. At the second red light turn left onto 272 North (Oregon Pike). At the first traffic light make a right onto Eden Road. The Best Western Eden Resort will be on your right.

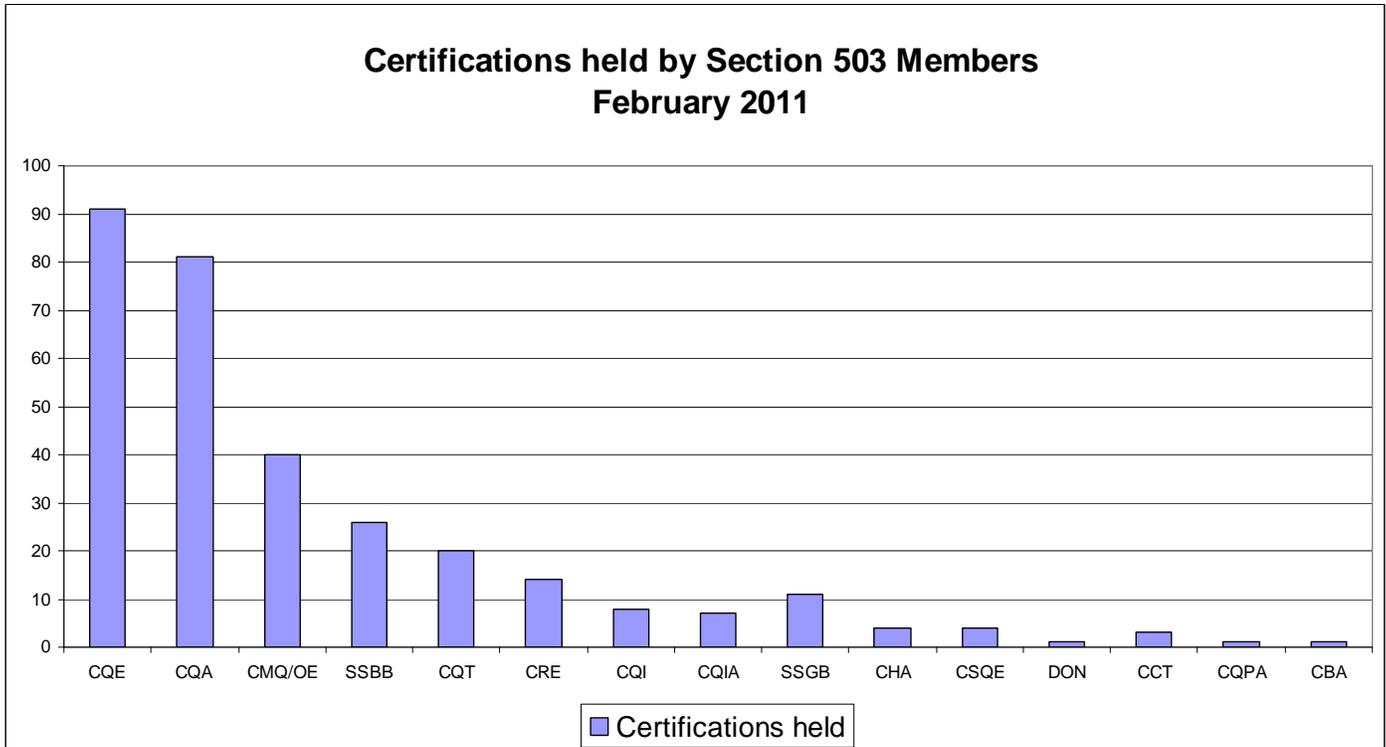
The following graphs contain some informational stats on Harrisburg Section 503 membership as of the month of February 2011



**Section 503 Division & Forum Membership
Febraury 2011**



**Certifications held by Section 503 Members
February 2011**



TRAINING OPPORTUNITIES



DBS QUALITY MANAGEMENT INT'L
 894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com
ISO 9000/TS-16949/AS-9100/ISO 13485 Quality System Assessments, Development & Training
 Visit our Website @ www.dbsqualitymgmt.com *****Now Accepting Credit Cards*****

2011 Training Programs

Dates	Course Description	Cost/Person
1 Session: April 14 & 15, 2011	<p style="text-align: center;">2 DAY ISO 9001:2000 Internal Auditor Training w/ 2008 Revision Review</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> • Quality system principles and the process model • Examination/interpretation of ISO9001:2000 elements • Review of recently released 2008 standard changes • Continual effectiveness improvement focus <p>Attendees will receive ISO 9001-2000 & 2008 Certificates</p> <p>Day 2 – Applying the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit, Sampling, the Audit Checklist, Conducting the audit,, psychology, Audit management, Non-conformity statements, audit reports, Corrective action follow-up, Skill development through workshops</p>	<p>\$550</p> <p><small>NOTE: Cost for those who want to attend only the first day of training: \$350</small></p>
Take Home Review and Self-Examination Package	<p style="text-align: center;">ISO 9001-2008 Changes -2 Hour Program- Certificate Issued Upon Completion</p> <p>This program is designed specifically to address the changes that resulted in the release of the ISO 9001-2008 standard without the need to attend a public off-site training session. Prerequisite: Understanding of ISO 9001-2000</p>	<p>\$75</p>
4 Sessions: March 11, April 8, May 13, June 17	<p style="text-align: center;">1 Day SAE AS-9100C AS9101D Supporting Audit Criteria Requirements for Aviation, Space and Defense Organizations Standard</p> <p>This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101D Audit Criteria/Requirements, and implementation strategies for certification preparation. Includes: Key Changes in AS9100C, AS9104 Transition Rules, Application of AS9101D Audit Criteria; The OER (Objective Evidence Report), The PEAR (Process Evaluation Assessment Report), Risk Management Requirements, Project and Configuration Management.</p> <p style="text-align: center;">Prerequisite: Understanding ISO 9001- 2008 is essential. Understanding of AS9100 B is beneficial.</p>	<p>\$350</p>

Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified.
ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor

Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. **Please bring a copy of the appropriate Standard for reference.**

Location: **Holiday Inn, Inn At Towamencin, 1750 Sunnyside Pike, Kulpville, PA 19443. Ph. (215) 368-3800.**
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.

Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com

The Lehigh Valley Section of ASQ Presents:

The Corrective Action Process: Auditing and Improvement

By J.P. Russell

Thursday, April 21, 2011 at the Four Points Sheraton, Lehigh Valley

Speaker: J.P. Russell is one of the foremost Gurus in the field of quality auditing. He specializes in process, system, verification audits and assessments for improving organization performance. He is an ASQ Fellow, editor of the ASQ Auditing Handbook and author of several books on process/system auditing and standards. In 2006, he was awarded the "Outstanding Professional Achievement" Award from the U.S. Technical Advisory Group (TAG) of the American National Standards Institute, was presented with ASQ testimonial awards in 2000 and 2004, and, in 2008, was presented the Paul Gauthier ASQ Audit Division Award. Mr. Russell is very active in ISO standards development and updates. He is also very active in community affairs.

Course Content:

- Lesson 1: Corrective and Preventive Action
- Lesson 2: Plan-Do-Check-Analyze
- Lesson 3: Corrective Action Process Requirements
- Lesson 4: The problem and the Need for Corrective Action
- Lesson 5: Taking Action Using the Holistic CA Process
- Lesson 6: Effectiveness and Monitoring Results
- Lesson 7: Corrective Management

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Who Should Attend:

- Anyone Involved in Auditing
- Quality Professionals who Want to Brush Up on Quality Audit Issues Presented

Schedule:

Registration: 8:00a.m. - 8:30 a.m. with Continental Breakfast

Morning Session: 8:30 - noon (one refreshment break)

Buffet Lunch: noon - 1:00 p.m.

Afternoon Session: 1:00 p.m. - 4:30 p.m. (one refreshment break)

Location:

Four Points Sheraton, 3400 Airport Road, Allentown, Just north of Route 22 on Airport Road. (Directly across from the Lehigh Valley Int'l Airport).

Registration – Two Choices:

1. Register via check payable to "LVSQ" to Ruth Barnett at ASQ, Lehigh Valley Section, P.O.Box 90283, Allentown, PA 18109-0283. *ASQ Member Number must be on the check in order to receive member pricing.*
or
2. Register via e-mail or phone to Ruth Barnett at rlbarnett@gmail.com or 610-596-2854:

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Name:		ASQ Member #:		
Address:		City:	ST:	Zip:
Method of Payment: <input type="checkbox"/> Check <input type="checkbox"/> Credit		Amt: <input type="checkbox"/> \$250 <input type="checkbox"/> \$300		
Type of Card: <input type="checkbox"/> AMEX <input type="checkbox"/> Visa <input type="checkbox"/> MC Security code*:			Expires: MM/YY	
Acct. No:				

*3 digit security code (for VISA/ MC only)

Fee: ASQ members \$250, Non-members \$300. Includes lunch and handouts.

REGISTRATION DEADLINE APRIL 11, 2011. \$100 Cancellation Fee if Cancelled After April 11.

For More Information Contact Cease Blocker at 610-866-3714 or blocker@enter.net.

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ASQ HARRISBURG 2010-2011 MEETING SCHEDULE

DATE	SPEAKER	TOPIC	LOCATION
September 8, 2010	Sally Haldeman	Plant Tour Armstrong Marietta	Lancaster
October 13, 2010	Dr Marijka Grey - WellSpan Gettysburg	The Current State of Primary Care & Vision for How to Reengineer the Healthcare Culture	York
November 10, 2010	Rush Gross - WellSpan	Lean project warehousing operations	Harrisburg
December 8, 2010	Rene Massengale	Food Safety	Lancaster
January 12, 2011	Dr Shawn Moyer, MD	A Quality Journey at Pinchot Family Medicine	York
February 9, 2011	Michael True	Starting and Maintaining a Quality Internship Program	Harrisburg
March 9, 2011	Dewey Butts	Leaning Out Six Sigma Problem Solving Process	Lancaster
April 13, 2011	Michelle Mason - ASQ	An intro to ISO 26000 - Social Responsibility	York
May 11, 2011	Michael Baker Jr	Moving the TMI Generators - A Study in Pre-Planning!	Harrisburg
June 8, 2011	TBD	TBD	Lancaster

Answer to this month's trivia question: Insecticides. The aerosol dispenser was developed and patented by American chemist Lyle D. Goodhue in 1941.