Quality Currents

NEWSLETTER OF HARRISBURG SECTION 503

Serving the Quality Profession Since 1953

September 2008

Executive Committee 2008-2009

CHAIR:

John Reibson
Quality Assurance Specialist
Penn State College of Medicine
Hershey, PA. 17033
Ph: 717-531-4498
Fax: 717-531-4464
jreibson@psu.edu

CHAIR ELECT:

Greg Gurican, RN, MS, MBA
Nursing Admin. PI Manager
WELLSPAN Health – York Hospital
York, PA. 17405
Ph: 717-851-2133
Fax: 717-851-2089
ggurican@wellspan.org

TREASURER:

Eugene Schwartz
Senior Field Specialist
Underwriters Laboratories
Ph: 717-741-3324
Fax: 847-513-7639
Eugene.M.Schwartz@us.ul.com

SECRETARY:

Michael Vovakes
Chief Operating Officer
Venture Training
Phone: 717-233-9088
Fax: 717.233-1016
Mobile: 717-497-7826
mv@theenterprisegrp.com

ASQ Web Site: www.asq.org

Harrisburg Section Home Page:
www.asq-harrisburg.org
Section Officers can be e-mailed

Chair's Message:

Hello everyone and welcome to the 2008-2009 year for ASQ Section 503. Once again, I have the privilege of working with the other members of the executive committee and want to thank them for volunteering their time and talents to make Section 503 the great organization that it is.

Fred Hammond and the other members of the executive committee have been working hard during the summer months to prepare a slate of presentations that we hope will be beneficial to all of you who choose to attend our monthly Section meetings. Our monthly meeting schedule for September includes a tour and presentation at BAE systems in York called "Quality at BAE Systems". In October, we'll hear a presentation entitled, "Utilizing Tools of Lean for Continuous Improvement" and then in November we'll have a presentation named "Change Management; Change Agent Survival Guide". We're continuing to line up speakers for the rest of the year and will let you know the meeting schedule as soon as it is finished.

By now, most of you should have received the Section 503 education brochure in the mail. If you haven't received it yet, you should be receiving it very soon. John Sharp has once again done an excellent job of assembling a great lineup of courses to help us develop our skills or prepare for certification. If you have an interest in any of these classes please register as quickly as possible.

As always, please contact me if you have any questions about the section, a suggestion for a meeting topic or have an interest in helping with any Section responsibilities. I look forward to seeing you at our meeting in York on September 10th at BAE systems.

John Reibson
Chair; ASQ Section 503

COMMITTEES

Certification	Michael Green	717-986-5036	**Membership**	Michael Vovakes	mhv@venturetraining.com
Newsletter	Dave Fisher	717-986-5501	**Chief Proctor**	Bob Steffen	717-246-8339
Arrangements	Jim Pasquali	717-691-0225	**Auditing**	Craig Mosher	717-986-3540
Program	Fred Hammond	717-627-8387	**Examining**	Michael Green	717-986-5036
Placement	Brian Krady	717-290-8000	**Webmaster**	Steve Cronkrite	717-852-1806
Education	John Sharp	717-810-3315			

Local, Harrisburg Section 503 News:

- **ASQ Section 503 Education Program**

Every member of Section 503 should have received a copy of the Education Program catalog in the mail shortly. A PDF file of the catalog is available on our web site. Two new pages have been added this year to provide information about our monthly meetings, a tentative meeting schedule showing date/speaker/topic/location, plus a list of our officers and committee members for 2008-2009. Our appreciation goes to John Sharp who has done a great job in getting this selection of educational opportunities together.

- **A list of upcoming Quality Industry meetings/events that may be of interest to our local membership:**

• QAAM/QAI Regional Conference – (Sept 9, 2008) "Special Homeland Security Conference Session"
• QAAM/QAI Regional Conference – (Sept 10-11, 2008) "How to Manage and Control your IT Projects"
• WCSQ 4th World Congress for Software Quality – (Sept 15-18, 2008) Bethesda, MD
• ISO 9001 Internal Auditor Course – (Sept 25-26 or Nov 13-14, 2008) Kulpsville, PA
• AAMI Training —- (Oct 1-3, 2008) "Integrating Risk Management into the Quality System"
• SixSigmaUS – (Oct 13, 2008) Multiple Courses (SixSigma Overview, Jumpstart, Green Belt, Black Belt)
• MPEA Workshop – (Oct 14, 2008) Getting Started With MPEA & The Baldrige Criteria For Performance Excellence
• MPEA Workshop – (Oct 16, 2008) Tips For Writing An Effective MPEA Application
• AS-9100 Aerospace Standard Training – (Oct 17 or Dec 12, 2008) Kulpsville, PA
• ISO 13485:2003 Medical Device Training – (Nov 7, 2008) Kulpsville, PA
• AAMI Training —- (Dec 8-12, 2008) "Quality System Requirements and Industry Practice"
• ASQ Training – 13 courses between the dates of Nov 3 and Nov 7, 2008, covering a variety of Quality and Certification topics (see http://www.asq.org/training/locations). These would be found under the Maryland/Baltimore location.

For more details on the above, check out the calendar page of ASQ section 502 (www.asqbaltimore.org)

ASQ News:

- **Career Center Enhancement**

Beginning September 1 you will notice a big difference on the ASQ Career Center Web page -more jobs! We are happy to announce that ASQ is joining 16 other science and engineering associations on the Engineering and Science Career Network (ESCN). What does this mean to you? More jobs specifically for ASQ job seekers and more reach for employers. So get your résumés ready for September 1-and employers get your jobs lined up!

- **Subject Matter Experts Needed**

ASQ is seeking experts to develop content for a Certified Quality Technician (CQT) certification preparation course. This self-paced, online product will give ASQ members and customers the opportunity to prepare for the certification exam. Subject matter experts must be CQT-certified and should not have written for an actual ASQ exam within the past two years to maintain the integrity of our certification exams.

If you are interested in participating, please contact ASQ for details.

ASQ Harrisburg Section 503

SEPTEMBER PRESENTATION AND PLANT TOUR

When: **Wednesday, September 10, 2008**

Registration:	6:00 - 6:15 p.m.
BAE Systems overview:	6:15 - 6:30 p.m.
Plant tour:	6:30 - ? p.m.

Where: **BAE Systems, Ground Systems, 1100 Bairs Road York PA 17405-1512**

From Route 30 west of York (just after bypass ends), turn left (south) on PA 616, then right on Wolfs Church Road go 1.1 mi then left on Bairs Road. Approx 1mi to BAE.

Who: BAE Systems, Ground Systems.

BAE Systems is the premier global defense and aerospace company delivering a full range of products and services for air, land and naval forces, as well as advanced electronics, information technology solutions and customer support services. With approximately 100,000 employees worldwide, BAE Systems' sales exceeded $31.4 billion in 2007. With operations on 5 continents, BAE Systems is the largest European defense company and is the 6th largest U.S. defense company. The Ground Systems Business is home to the Bradley Combat Systems, M88A2 Hercules Recovery Vehicle, M109 Artillery Family of Vehicles, Mine Resistant Ambush Protected vehicles, and is a key partner in the Manned Ground Vehicle portion of Future Combat Systems. Ground Systems is a leader in designing, rapidly prototyping and manufacturing protected fighting vehicle platforms and survivability solutions that support and protect the current and future forces.

What: This evening's program will include an overview of Ground Systems and Quality at BAE Systems in preparation for our tour of the York facility where we observe the work being done to help protect our fighting men and women overseas. I don't want to date myself but when I began my quality career I worked for a supplier to the defense industry and labored under numerous Military Standards, Mil I 45208 and Mil C 45662 are two that are forever etched into my memory. Today the DoD has adopted ISO 9000 as a principal component of its procurement quality system and I for one am eager to see the changes resulting from this fundamental shift in philosophy.

Fred Hammond - Program Chair

<u>NOTE</u>: Please note that there is no meal provided at this meeting. For that reason there is no charge for this month's meeting and as a result <u>attendance is limited to Section members only</u>. Thank you.

<u>SPECIAL NOTE</u>: Ladies, for safety reasons only slacks and closed toed shoes may be worn, no dresses or skirts please. Thank you.

Please register with one of the following by Friday, September <u>3rd</u>:

Area	Name	E-mail	Phone	Fax
YORK	Jules Pinto	jpinto@archtest.com	717-764-7700	717-764-4129
LANCASTER	Greg Buchko	gregbuchko@berryplastics.com	717-390-8455	717-390-8465
HARRISBURG	Dave Fisher	david.fisher@tycoelectronics.com	717-986-5501	717-986-5965

TRAINING OPPORTUNITIES

DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446   Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com
ISO 9000/TS-16949/AS-9100/ISO 13485 Quality System Assessments, Development & Training
Visit our Website @ www.dbsqualitymgmt.com

2008 Fall Training Programs

Dates	Course Description	Cost/Person
2 Sessions: **September 25 & 26** **November 13 & 14**	**2 DAY ISO 9001:2000 INTERNAL AUDITOR COURSE** **Day 1 – ISO 9001:2000 Training** • Quality system principles and the process model • Examination/interpretation of ISO9001:2000 elements • Continual effectiveness improvement focus **Day 2 – Applying the Standard & Auditing Techniques** • Corrective action implementation, follow-up/closure • Quality system performance effectiveness evaluation • Skill development through individual/team workshops • Audit mechanics: -The documented quality system audit -Audit sampling & development of the audit checklist -Conducting the audit, investigation, and psychology -Audit management - development of the activity process based audit plan and schedule -Writing non-conformity statements and audit reports	**$525** **NOTE:** Cost for those who want to attend **only the first day** of training: **$325**
2 Sessions: **October 17** **December 12**	**1 Day AS-9100 - Aerospace Standard Training** This course concentrates on the AS-9100 revision "B" aerospace supplements over and above the requirements of the ISO 9001:2000 Standard, and implementation strategies for certification preparation. This course also includes review of the requirements of SAE AIR 5359 revision "B" & AS-9104 Revision A. Use of the AS-9100 Checklist will be reviewed. **Prerequisite:** Understanding of ISO 9001:1994, ISO 9001:2000 or AS-9000	**$325**
1 Session: **November 7**	**1 Day ISO 13485:2003 - Medical Device Training** This course concentrates on the ISO 13485:2003 Medical Device regulation supplements over and above the requirements of the ISO 9001:2000 Standard, and implementation strategies for certification preparation. Also included is an overview of the essential requirements to meet the Canadian Medical Device Regulations, European Medical Device Regulations for CE mark, as well as FDA's 21 CFR 820. **Prerequisite:** Understanding of ISO 9001:2000 Standard	**$325**

Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.
Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. **Please bring a copy of the appropriate Standard for reference.**
Location: Best Western Inn At Towamencin, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215)368-3800.
                At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.
Contact Deidra to register. Phone: (215) 368-6266   Fax: (215) 393-4873   E-mail: deidradoc@aol.com

ASQ Training Opportunities:

Register Now for ASQ's September Virtual Courses

ASQ Virtual Courses are convenient and cost-effective. They provide the training you need without the hassles and expenses of travel. All you need is a computer with Internet access! Register today for these virtual courses offered in September:

Integrated Quality Management
September 3-4, 2008

Failure Mode and Effects Analysis - Design
September 9, 2008

Failure Mode and Effects Analysis - Process
September 11, 2008

ISO 13485:2003 Incorporating Key Requirements as a Quality Management System
September 30, 2008

For more information on the above (and other Virtual Courses, check out ASQs website:
http://www.asq.org/training/formats/web-based/index.html